Hello Doggie, Inc. C/O ID Experts P.O. Box 1907 Suwanee, GA 30024 14999

To Enroll, Please Call:

(833) 579-1093

Or Visit:

https://app.myidcare.com/accountcreation/protect

Enrollment Code: <<XXXXXXXXX>>

<<First Name>> <<Last Name>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>>

May 22, 2020

NOTICE OF DATA BREACH

Dear <<First Name>> <<Last Name>>:

Hello Doggie, Inc. is writing to inform you that we have become aware of an incident that may have affected personal information related to you. We received that personal information in association with the work that you performed with us. Although we are not aware of any evidence indicating that the incident was an attempt to access or misuse your personal information, we are providing this notice out of an abundance of caution so that you can take steps to protect yourself.

We take the privacy and security of your personal information seriously, and we regret that this incident occurred. We encourage you to read Attachment 1, which contains information about steps you can take to protect yourself. In addition, we have arranged for you to obtain MyIDCareTM identity protection services from ID Experts at no cost to you for 24 months. The package of services for adults includes credit monitoring, monitoring for signs of potential acquisition or misuse of your personal information, access to fraud prevention and identity restoration services from ID Experts, and up to \$1,000,000 in identity theft insurance.

We know that the security of your personal information is important to you. We encourage you to contact ID Experts with any questions and to enroll in free MyIDCare services by calling (833) 579-1093 or going to https://app.myidcare.com/account-creation/protect and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is August 22, 2020.

Although we are not aware of any evidence indicating that your personal information has been misused, we recommend that you remain vigilant and review your financial records and statements for signs of suspicious activity. Please find additional information in Attachment 1 to this letter.

Again, we regret any inconvenience this incident may cause. If you have any questions or need additional information, please call (833) 579-1093 or go to https://app.myidcare.com/account-creation/protect.

Sincerely,

Jill Katz, President

Enclosures

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Attachment 1: Additional Information

You should be cautious about using email to provide sensitive personal information, whether sending it yourself or in response to email requests. You should also be cautious when opening attachments and clicking on links in emails. Scammers sometimes use fraudulent emails or other communications to deploy malicious software on your devices or to trick you into sharing valuable personal information, such as account numbers, Social Security numbers, or usernames and passwords. The Federal Trade Commission (FTC) has provided guidance at https://www.consumer.ftc.gov/articles/0003-phishing.

You should review your financial statements and accounts for signs of suspicious transactions and activities. If you find any indication of unauthorized accounts or transactions, you should report the possible threat to local law enforcement, your State's Attorney General's office, or the FTC. Under Massachusetts law, you have a right to obtain a police report. You will find contact information for some of those entities below. If you discover unauthorized charges, promptly inform the relevant payment card companies and financial institutions.

Fraud Alert Information

Whether or not you enroll in the credit monitoring product offered, we recommend that you consider placing a free "Fraud Alert" on your credit file. Fraud Alert messages notify potential credit grantors to verify your identification before extending credit in your name in case someone is using your information without your consent. A Fraud Alert can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit. Fraud alerts last one year. Identity theft victims can get an extended fraud alert for seven years.

Call only one of the following three nationwide credit reporting companies to place your Fraud Alert: TransUnion, Equifax, or Experian. As soon as the credit reporting company confirms your Fraud Alert, they will also forward your alert request to the other two nationwide credit reporting companies so you do not need to contact each of them separately. The contact information for the three nationwide credit reporting companies is:

Equifax PO Box 740256 Atlanta, GA 30374 www.alerts.equifax.com 1-800-525-6285 TransUnion PO Box 2000 Chester, PA 19016 www.transunion.com/fraud 1-800-680-7289 Experian PO Box 9554 Allen, TX 75013 www.experian.com/fraud 1-888-397-3742

Free Credit Report Information

Under federal law, you are also entitled to one free credit report once every 12 months from each of the above three major nationwide credit reporting companies. Call 1-877-322-8228 or make a request online at www.annualcreditreport.com.

Even if you do not find any suspicious activity on your initial credit reports, we recommend that you check your account statements and credit reports periodically. You should remain vigilant for incidents of fraud and identity theft. Victim information sometimes is held for use or shared among a group of thieves at different times. Checking your credit reports periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency or state attorney general and file a police report. Get a copy of the report; many creditors want the information it contains to alleviate you of the fraudulent debts. You also should file a complaint with the FTC using the contact information below. Your complaint will be added to the FTC's Consumer Sentinel database, where it will be accessible to law enforcers for their investigations.

You may also contact the FTC at the contact information below to learn more about identity theft and the steps you can take to protect yourself.

Federal Trade Commission

Consumer Response Center 600 Pennsylvania Avenue NW Washington, DC 20580 1.877.FTC.HELP (382.4357) www.ftc.gov/idtheft

Security Freeze Information

You can request a free Security Freeze (aka "Credit Freeze") on your credit file by contacting each of the three nationwide credit reporting companies via the channels outlined below. When a Credit Freeze is added to your credit report, third parties, such as credit lenders or other companies, whose use is not exempt under law will not be able to access your credit report without your consent. A Credit Freeze can make it more difficult for someone to get credit in your name; however, please be aware that it also may delay your ability to obtain credit.

Equifax Security Freeze PO Box 105788 Atlanta, GA 30348 www.freeze.equifax.com 1-800-349-9960 TransUnion Security Freeze PO Box 2000 Chester, PA 19016 www.transunion.com/freeze

1-888-909-8872

Experian Security Freeze PO Box 9554 Allen, TX 75013 www.experian.com/freeze 1-888-397-3742

To request a Credit Freeze, you may need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security Number;
- 3. Date of birth;
- 4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
- 5. Proof of current address such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)