

Wells Fargo Bank, N.A. MAC D1118-02U P.Q. Box 71117, 2nd Floor Charlotte, NC 28272-1117





Subject: Notice of Data Breach

Wells Fargo is writing to inform you of an incident that may affect the security of your personal information. We apologize for any concern this may cause and take this matter seriously. This letter provides information about the incident and resources available to you to help protect your information.

What information was involved?

The personal information involved included your name and account number(s).

What we are doing

In addition to taking measures to monitor the account for suspicious events or changes, we are offering you a complimentary two-year subscription to Experian IdentityWorksSM, a credit monitoring and identity theft protection service provided by Experian[®].

If you choose to accept this offer, enroll online at www.experianidworks.com/3bplus or by calling
1-877-890-9332, Monday through Friday, 8:00 a.m 8:00 p.m. Central Time and Saturday/Sunday
10:00 a.m 7:00 p.m. Central Time by Branch By law, we cannot enroll for you. When you enroll,
you will be asked to provide the following information:
Activation Code:
Engagement Number:

At the end of your free subscription, it will be canceled and you will not be billed. Please see additional details enclosed.

Your social security number, email address, mailing address, phone number, and date of birth

What you can do

We have enclosed *Tips to Safeguard Personal Information*, and additional helpful tips, which we encourage you to read and follow.

Additionally, we encourage you to take advantage of the Experian IdentityWorks SM subscription we are offering you.

For more information

We are here to help. If you have questions please call our Executive Office at 1-866-885-3802, Monday through Friday, 9:00 a.m. to 4:00 p.m. Pacific Time.

Sincerely,

Maribel Swanson

Maribel Swanson Senior Vice President Customer Impact | Compromised Data

Enclosure