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Return Mail Processing  
PO Box 589  
Claysburg, PA 16625-0589

June 10, 2020

F5950-L03-0000003 P001 T00001 \*\*\*\*\*MIXED AADC 159  
SAMPLE A SAMPLE - L03 MASSACHUSETTS  
APT 123  
123 ANY ST  
ANYTOWN, US 12345-6789



Re: Notice of Data Breach

Dear Sample,

We recently informed you of an incident affecting DMI and are sending this letter to provide you with an update and additional information on steps you can take to protect your personal information.

As a precautionary measure, we are offering you free credit monitoring and resolution of identity theft services through Experian's® IdentityWorks<sup>SM</sup> for a period of two years. This product provides you with daily monitoring of your credit report from Experian, internet surveillance, and identity restoration assistance. To activate your membership and start enrollment in the complimentary monitoring service, please follow the steps below:

- Ensure that you **enroll by: 9/30/2020** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code: ABCDEFGHI**

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 866-578-5413 by **9/30/2020**. Please be prepared to provide engagement number **ENGAGE#** as proof of eligibility for the identity restoration services by Experian.

In addition to signing up for the complimentary monitoring service, to protect yourself from possible identity theft, consider placing a fraud alert on your credit file. A fraud alert helps protect you against the possibility of an identity thief opening new credit accounts in your name. When a merchant checks the credit history of someone applying for credit, the merchant gets a notice that the applicant may be the victim of identity theft. The alert notifies the merchant to take steps to verify the identity of the applicant. You can place a fraud alert on your credit report by calling any of the toll-free numbers of the credit reporting agencies provided below. You will reach an automated telephone system that allows you to flag your file with a fraud alert at all three credit bureaus.

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You have the right to file and obtain a copy of a police report of the incident. Please note this letter has not been delayed as a result of a law enforcement investigation.

For any accounts you maintain, security experts recommend implementing multi-factor authentication, where offered. If you are a participant in the DMI 401(k) plan administered by Fidelity, for example, you can implement multi-factor authentication through the Fidelity account settings. If you have any questions about your DMI 401(k) account, please contact Fidelity at 1-800-835-5097 or log into your account to make changes at [www.401k.com](http://www.401k.com).

### **ADDITIONAL DETAILS REGARDING THE EXPERIAN IDENTITYWORKS PRODUCT**

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 866-578-5413. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration). You will also find self-help tips and information about identity protection at this site.

We deeply regret that this incident happened and any concern that this situation has caused. We take this situation seriously and have taken and continue to take steps designed to prevent this type of incident from happening in the future.

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