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Dear

We are writing to inform you that Bridgewater State University was notified by Front Rush, LLC, ("Front Rush"), a company that provides athletics management software solutions to the University, that a portion of its data file containing the personal information of student athletes, prospective student athletes and their parents/guardians, including Social Security numbers, Banner IDs, high school player profiles, names, addresses, phone numbers, emails, health questionnaires, dates of birth, insurance information, contact information and health histories, was discovered to have been publicly accessible. Your personal information was included in this data file. However, there is no evidence that any personal information contained in the file was actually accessed by anyone outside of Front Rush, aside from a security researcher who discovered this vulnerability.

Bridgewater State University has been contracting with Front Rush since 2015 to recruit student athletes. When Front Rush first learned of the problem, it immediately launched an investigation and took steps to protect private information. The investigation revealed that personal information was publicly accessible between January 18, 2016, and January 8, 2020. While the investigation found no evidence that any personal information was compromised, Front Rush cannot guarantee that personal information was not accessed by anyone beyond the security researcher.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident and, if you are the victim of identity theft, you have the right to file a police report and to obtain a copy of it.

You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits credit reporting agencies from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift or remove a security freeze.

Requests for a security freeze must be placed with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information below:



Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

1-800-394-9960

<https://www.equifax.com/personal/credit-report-services/>

Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

<https://www.experian.com/freeze/center.html>

TransUnion Security Freeze

P.O. Box 160

Woodlyn, PA 19094

1-888-909-8872

<https://www.transunion.com/credit-freeze>

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you make your request online, by phone, or by mail:

- (1) Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- (2) Social Security Number;
- (3) Date of birth;
- (4) If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
- (5) Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
- (6) A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
- (7) Social Security Card, pay stub or W2;
- (8) If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request.



The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request of each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for request made online) and three (3) business days (for requests made by mail) after your request to remove a security freeze.

Consistent with Massachusetts law, you will be provided with eighteen (18) months of free credit monitoring services. As an added precaution, you will also be provided with identity theft protection services. You will be receiving notification in the next few days from Front Rush with more information about these services, should you wish to utilize them.

We want to make clear to you that we treat this matter seriously, and we have confirmed that Front Rush has taken the appropriate steps to ensure the security of the personal information in its care. The University will continue to monitor this situation and Front Rush's efforts. Please feel free to contact me at stuaff@bridgew.edu or 508-531-1276 if you have any questions.

Regards,

Joseph A. Oravec, Ph.D.
Vice President for Student Affairs



and Enrollment Management
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