

17329

From: Investor Portal <administrator@seiinvestorportal.com>

Sent: Saturday, July 18, 2020 11:27 PM

To:

Subject: URGENT – Data Breach Notification

Dear Partners and Users of the SEI Portal,

We write to inform you that a third-party vendor used by SEI Global Services ("SEI"), the fund administrator, which manages its investor dashboard portal was the victim of a ransomware attack. SEI informed us that the vendor affected by the attack, M.J. Brunner, assists SEI with website and application development and maintenance. SEI is working with M.J. Brunner to investigate this matter. We continue to receive updates from SEI, and will continue to follow up to gather more information as it becomes available. The information below summarizes our current understanding. Since this remains a fluid situation, the information below may change. **Please note that neither Eversept nor SEI was hacked.**

SEI informed us that user profiles of our investors, alongside many other firms', were compromised. We believe this to be a broad corporate attack and not specific to SEI, our firm, or our clients. SEI also believes that the attackers have obtained certain data elements relating to user profiles. The compromised data includes some or all the following fields:

- SEI Investor Dashboard Username
- Name of the user (investor, interested party)
- Email address
- Phone Number (used for registering the SEI online access)

SEI has told us that the attackers posted information from M.J. Brunner's corporate network to a public website. However, SEI has assured us that internal and external

cybersecurity experts are actively analyzing the data elements posted. Furthermore, based on the information currently available, SEI believes that user login credentials (passwords, security questions, etc.) were **NOT** compromised by the attack. Additionally, SEI employs two-factor authentication. However, hackers might attempt to circumvent whatever factor a user might employ. We are continuing to communicate with SEI, and we will alert you with material updates that we receive from SEI.

SEI has employed a forced reset of passwords. SEI has advised us to **encourage you to log-on and reset your passwords as soon as possible.**

**Furthermore, you should be on heightened alert. We were informed that your information was compromised and posted on a blog. Be aware of any suspicious activity or unauthorized attempts to log on to your accounts, phishing emails, and any other attempts to hack you.** An additional pre-caution could be to change the phone number used for dual authentication in order to process your account. In addition, we would like to take this opportunity to remind our investors of best practices they can employ to avoid being victimized by hackers. We believe it is prudent to take all cybersecurity precautions that you can such as good password hygiene and network security. Stolen personal data provides hackers with the opportunity to conduct social engineering, phishing and other online email frauds against you and others. **When hackers have information about you, it is easier for them to create authentic looking communications in an effort to dupe you or others into believing their fraudulent communications are authentic.** In this regard, we suggest the following:

- Do not click on a link or open an attachment from a person that you do not know
- Be suspicious of links and attachments sent to you, even from someone you know
- Be suspicious of any email that asks you to click and provide login credentials
- Never provide wire information or accept wire information without confirming the request is authentic
- Never enter sensitive information in a pop-up window
- Beware of social engineering and fraudulent phone calls

- Employ phishing protection best practices and take any other measures you believe are necessary to protect your data

We just received this information about the cyberattack on SEI's vendor, M.J. Brunner, and wanted to inform you as soon as possible. As noted above, the situation remains fluid, and we will provide you with material updates that we receive from SEI. If you have any questions, please contact us at [ir@eversept.com](mailto:ir@eversept.com) or call Balkir at +1 917 751 2950.

Sincerely,

Team Eversept

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