Additional 17508

September 8, 2020

NOTICE OF DATA SECURITY INCIDENT

We are writing to inform you of a recent security incident at DiVal Safety Equipment, Inc. On July 30, 2020, DiVal became aware of ransomware attack on some of its computer systems. Based on the investigation to date, the ransomware has been identified as a type of ransomware called DoppelPaymer. Upon learning of the attack, DiVal immediately engaged forensic experts as well as a ransomware expert to protect and attempt to recover its systems, and to prevent any further access to the information. It appears the criminals were able to extract some files that did contain protected information, such as your name, address, and social security number. As noted above, DiVal engaged an expert to negotiate with the criminals in an attempt to recover all the files and prevent the posting to the internet, however, they were unable to reach a settlement. As a result, files were posted to the internet. A few days after the files were posted, the FBI was able to seize the cloud share account that contained the files and remove it from the site.

Please be assured that DiVal has taken, and is continuing to take, this incident very seriously. We have taken numerous steps to protect your information and prevent further disclosure. Specifically, DiVal, with the assistance of Fortinet and Global Security IQ, has identified steps to immediately secure our system including the installation of EDR Software on all devices to assist in detecting any future threats. DiVal is continuing to work with these experts to conduct a thorough assessment of data security to ensure there are no additional vulnerabilities. We have notified law enforcement of the ransomware attack, and we will be notifying all other appropriate government agencies of this incident.

DiVal is fully committed to assisting you in protecting your identity. To help ensure that your identity and private information are not unlawfully used, we will be offering you identity theft protection through ID SHIELD for six months at no charge. Information regarding the protection, along with meeting dates, is attached.

Additionally, to protect yourself from the possibility of identity theft, we recommend that you place a fraud alert on your credit files. A fraud alert conveys a special message to anyone requesting your credit report that you suspect you were a victim of fraud. When you or someone else attempts to open a credit account in your name, the lender should take measures to verify you have authorized the request. A fraud alert should not stop you from using your existing credit cards or other accounts, but it may slow down your ability to get new credit. An initial fraud alert is valid for ninety (90) days. To place a fraud alert on your credit reports, contact one of the three major credit reporting agencies at the appropriate number listed below or via their website. One agency will notify the other two on your behalf.

- Equifax Information Services LLC, P.O. Box 105788, Atlanta, GA 30348-5788, 1-888-298-0045, https://www.equifax.com/personal/credit-report-services/
- Experian Security Freeze, P.O. Box 9554, Allen, TX 75013, 1-888-397-3742, www.experian.com/freeze/center.html

- Trans Union Security Freeze, P.O. Box 160, Woodlyn, PA 19094, 1-800-680-7289, https://www.transunion.com/credit-freeze

You can also place a security freeze on your credit reports, also called a credit freeze. A credit freeze helps stop anyone from opening new lines of credit in your name by preventing a credit reporting agency from releasing your credit report to others without written authorization.

Under the law, you cannot be charged to place, lift, or remove a credit freeze. To place a credit freeze on your credit report, you may send a written request by regular, certified, or overnight mail to each of the three major agencies, Equifax, Transunion, and Experian at the addresses above. You may also place a credit freeze through each of the consumer reporting agencies' websites or over the phone, using the contact information noted above.

In order to request a security freeze, expect to provide some or all of the following information to the credit reporting agency, depending on whether you request the freeze online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.)
2. Social Security number
3. Date of birth
4. Addresses where you have lived over the prior five years
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. Social Security card, pay stub, or W2
8. If you are a victim of identity theft, a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit agencies must send written confirmation of the credit freeze to you and should provide you with a personal identification number or password that you will use to temporarily lift or remove a credit freeze. It is important you remember this number or password or put it in a safe place, because you may to give it to the agency if you want to lift the credit freeze.

For additional information about credit freezes, please see the FTC's website at https://www.consumer.ftc.gov/articles/0497-credit-freeze-faqs.

Please note that a credit freeze also stops businesses from checking your credit, so you may need to temporarily lift your credit freeze before: applying for any type of loan, mortgage, or credit card; applying for insurance; switching or starting a new utility service or phone line, including a cell phone; applying for a job; or applying to rent an apartment.

You will also receive letters from the agencies with instructions on how to obtain a free copy of your credit report from each. When you receive a credit report from each agency, review the reports carefully. Look for accounts you did not open, inquiries from creditors that you did not initiate, and confirm that your personal information, such as home address and Social Security

number, is accurate. If you see anything you do not understand or recognize, call the credit reporting agency at the telephone number on the report. If you identify any unauthorized activity, you should also call your local police department and file a report of identity theft. Get and keep a copy of the police report because you may need to give copies to creditors to clear up your records or to access transaction records.

Lastly, attached is a supplement that provides some additional information specific to certain localities.

Even if you do not find signs of fraud on these credit reports, we recommend that you remain vigilant in reviewing credit reports from the three major credit reporting agencies as well as your bank and credit card statements for any unusual or unauthorized activity. If you have any questions or concerns, please contact Kristy Paglino, HR Generalist, kpaglino@divalsafety.com, 716-874-9060 Ext# 3138.

Sincerely,

DiVal Safety Leadership Team

IDShield®

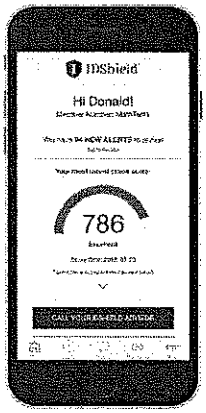
MORE THAN MONITORING

IDShield monitors credit reports, court records, payday loan files, and even your social media accounts.

Have you ever:

- ☐ Worried about becoming a victim of identity theft?
- ☐ Realized your child could become a victim of identity theft?
- ☐ Lost your wallet?
- ☐ Used public Wi-Fi?
- ☐ Shared your or your child's location on social media?
- ☐ Entered personal information online?
- ☐ Feared the security of your medical information?
- ☐ Been mistakenly pursued by a collection agency?

If you answered yes to one or more of these questions, you may benefit from an IDShield membership.



POWERFUL SERVICES AT THE TOUCH OF A FINGER!

Download the free app from the App Store or Google Play.

Available on the App Store | Google play

LEARN HOW IDSHIELD CAN HELP PROTECT YOU AND YOUR FAMILY

Info Meetings: Sept. 23rd at 6:00pm

Meeting linkhttps://us02web.zoom.us/j/2591124534

FOR MORE INFORMATION, CONTACT YOUR INDEPENDENT ASSOCIATE:

Lori Ciquino 716.725.1861

Attend this meeting to learn more about identity theft and how to protect yourself.

POSTER_HR_IDS_062118