

17523



BARBARA BUSH
FOUNDATION for
FAMILY LITERACY

Date: August 13, 2020
To: Our Valued Donors
From: Barbara Bush Foundation for Family Literacy
Re: Important Data Security Information

Dear Valued Donor,

In late July, we were notified by Blackbaud, a large provider of cloud-based data management services to many not-for-profit organizations, including the Barbara Bush Foundation for Family Literacy, that in May 2020 it discovered cybercriminals had removed a portion of our data regarding donors and other contacts. *According to Blackbaud, any encrypted data contained in the affected systems were not compromised. It is important to note that the breach did NOT compromise your social security or credit card number since we do not store that information.*

However, there was unencrypted, less sensitive information obtained, such as name, physical and email addresses, telephone numbers, gender, and giving history, including copies of checks used to make donations. To date, there is no indication that any of the compromised information has been further disclosed or misused in any way. Blackbaud has assured us they are enhancing their safeguards to mitigate the risk of future attacks like this one, including using a third-party service to periodically review the web for any personal information that may have been stolen from Blackbaud.

Even though we do not believe that your personal information has been subjected to misuse or further unauthorized access due to this incident, out of an abundance of caution and in light of our respect for your privacy, we wanted to advise you of this incident and ask that you remain vigilant by reviewing your account statements. All consumers have the right to obtain a police report if desired. For more information on this incident and Blackbaud's steps to mitigate the risk involved, please see <https://www.blackbaud.com/securityincident>.

For your convenience, below are resources that may be helpful to place a fraud alert, place a security freeze on your credit at no charge, or obtain additional information about preventing identify theft.

- Equifax: 1-800-525-6285 or <https://www.equifax.com/>
- Experian: 1-888-397-3742 or <https://www.experian.com>
- TransUnion: 1-800-680-7289 or <https://www.transunion.com>
- Federal Trade Commission: 1-877-382-4357 or <https://www.ftc.gov/>

Please contact info@BarbaraBush.org if you have any questions or concerns.