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AMPHASTAR PHARMACEUTICALS, INC.

11570 6th Street, Rancho Cucamonga, CA 91730 · Telephone: (909) 980-9484 · Fax: (909) 980-8296

August 27, 2020

[Individual's Name]
[Individual's Address]

Re: Notice of Data Breach

Dear [Individual],

At Amphastar Pharmaceuticals, Inc. and its subsidiaries International Medication Systems, Ltd., and Armstrong Pharmaceuticals, Inc. (collectively, the "Company"), we take the privacy of our employees and former employees very seriously. It is important to us that you are made aware of an isolated security incident involving your personal information and to identify steps you can take to protect yourself. The Company has policies in place to protect confidential information including the personal information of its employees.

What Happened?

We are writing to inform you of an unauthorized acquisition of your personal information that occurred on May 2, 2020, and was first discovered on July 24, 2020.

What Information Was Involved?

The personal information that was involved included your first and last name and Social Security Number.

To be clear, other personal information was not involved. For example, the Company has concluded that there was no driver's license number or state-issued identification card number, or financial account number, or credit or debit card number. Additionally, there was no medical or health insurance information, biometric data, or user name or email address along with a password or security question and answer.

What We Are Doing

We wanted to let you know this happened and assure you we take this matter very seriously. After reviewing and investigating this incident, while we have no evidence that your information was misused, we concluded that it is important to make you aware of this incident. We are also providing 24 months of fraud detection and identity restoration services through Experian, at no cost to you, as summarized in the attachment (How to Enroll in Credit Monitoring).

What You Can Do

We encourage you to consider these measures to monitor and protect your personal information and to remain vigilant for potential incidents of fraud and identity theft:

- **Vigilance:** Regularly monitor your financial accounts and, if you see any unfamiliar activity, promptly contact your financial institution. Monitor your credit reports, which are available free of charge, as noted below.

- **Free Annual Credit Report:** Obtain a free annual credit report from each of the three national consumer credit reporting companies (Experian, Equifax, and TransUnion) by calling (877) 322-8228 or by logging onto www.annualcreditreport.com.
- **Fraud Alert:** You may place a “fraud alert” on your credit file to ask creditors to contact you before they open any new accounts or change your existing accounts. This request, which can be made from any of the three national consumer credit reporting companies, can help detect any possible misuse of your personal information. Note that a fraud alert may protect you but also may cause delay when you seek to obtain credit. The initial fraud alert is active for 90 days and can be renewed.
- **Security Freeze:** You may also place a security freeze on your credit reports, free of charge. A security freeze prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze.

You must place your request for a freeze with each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com). To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses below. You may also place a security freeze through each of the consumer reporting agencies’ websites or over the phone, using the contact information below:

Equifax Security Freeze

P.O. Box 105788

Atlanta, GA 30348

1-800-349-9960

<https://www.equifax.com/personal/credit-report-services/>

Experian Security Freeze

P.O. Box 9554

Allen, TX 75013

1-888-397-3742

<https://www.experian.com/freeze/center.html>

TransUnion Security Freeze

P.O. Box 160

Woodlyn, PA 19094

1-888-909-8872

<https://www.transunion.com/credit-freeze>

In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);

2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
5. Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
7. Social Security Card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

- **Federal Trade Commission:** The FTC website has further information regarding preventing fraud and identity theft, including additional information about "fraud alerts" and "security freezes," and about how to monitor and protect your credit and finances:

Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, D.C. 20580
(202) 326-2222
1-877-382-4357

www.consumer.ftc.gov/features/feature-0014-identity-theft
www.IdentityTheft.gov

- **Police Report:** (Massachusetts Residents Only) Under Massachusetts law, you have the right to obtain any police report regarding this incident. However, to our knowledge, no such report exists. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.
- **Internal Revenue Service:** The Internal Revenue Service provides information in the event that tax-related identity theft may be suspected: <https://www.irs.gov/uac/Taxpayer-Guide-to-Identity-Theft>. In addition, the Internal Revenue Service offers victim assistance at: <https://www.irs.gov/individuals/how-irs-id-theft-victim-assistance-works>

For More Information

We sincerely regret that this incident occurred. The Company is committed to protecting the privacy and security of personal information of those we do business with. For more information, please contact us at (909) 980-9484.

Sincerely,

Dan Dischner
Vice President of Corporate Communications and Human Resources
Amphastar Pharmaceuticals, Inc.

How to Enroll in Credit Monitoring

As noted, to help protect your identity, we are offering a complimentary two-year membership of Experian's® IdentityWorksSM. This product provides you with identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Name: [Individual]
- Ensure that you **enroll by: November 30, 2020** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/3bcredit>
- Provide your **activation code**: [code]
- Provide engagement number [number].

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at (877) 890-9332 by **November 30, 2020**. Be prepared to provide engagement number [number] as proof of eligibility for the identity restoration services by Experian.

Additional Details Regarding Your 24-Month Experian Identityworks Membership:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.¹
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance:**² Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at [customer service number]. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

¹ Offline members will be eligible to call for additional reports quarterly after enrolling.

² The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.