

17552



August 28, 2020

Dear Friend of Walker,

We are writing to notify you about a data security incident at a third-party vendor, Blackbaud that involves your personal information ("PI").

Once the third-party vendor detected the intrusion, it was able to halt further system access. The third-party vendor conducted a thorough review of the potentially affected system and implemented additional security measures designed to prevent a recurrence of such an attack, and to protect the recurrence of such an incident again. The company is also working closely with the FBI and law enforcement to ensure that the incident is properly addressed. Upon receipt of notice of the data security incident on July 16, 2020, Walker immediately took action to understand the potential exposure and scope of personal data and retained counsel to assist and advise.

What Can You Do? As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission ("FTC"). You have the right to obtain a police report regarding the breach.

To file a complaint with the FTC, go to www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

Credit Reports: You may obtain a copy of your credit report, free of charge, whether or not you suspect any unauthorized activity on your account. (refer to section below for free credit monitoring with sign-up information). You may obtain a free copy of your credit report from each of the three nationwide credit reporting agencies. To order your free credit report, please visit www.annualcreditreport.com, or call toll-free at 1-877-322-8228. You can also order

your annual free credit report by mailing a completed Annual Credit Report Request Form (available at <https://www.consumer.ftc.gov/articles/0155-free-credit-reports>) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281.

You can also contact one of the following three national credit reporting agencies:

Equifax	Experian	TransUnion
PO Box 105851	PO Box 9532	PO Box 1000
Atlanta, GA 30348	Allen, TX 75013	Chester, PA 19016
1-800-525-6285	1-888-397-3742	1-877-322-8228
www.equifax.com	www.experian.com	www.transunion.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: You have the right to put a security freeze on your credit file. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. Additionally, if you request a security freeze on your credit file with each credit reporting agency there may be a fee up to \$5 to place, lift or remove the security freeze. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.


Credit Report Monitoring: In addition, we are offering identity theft protection services through ID Experts®, the data breach and recovery services expert, to provide you with MyIDCare™. MyIDCare services include: 24 months of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed id theft recovery services. With this protection, MyIDCare will help you resolve issues if your identity is compromised.

To Enroll, Please Visit:
<https://app.myidcare.com/account-creation/protect>
Enrollment Code: **CODE**

We encourage you to enroll in free MyIDCare services by going to <https://app.myidcare.com/account-creation/protect> or calling 1-800-939-4170 and using the Enrollment Code provided above. MyIDCare experts are available Monday through Friday from 9 am - 9 pm Eastern Time (6 am – 6 pm Pacific). **Please note the deadline to enroll is Friday, November 27, 2020.**

If you require additional information, please contact us via phone at 781-292-2109 or by email at questions@walkercares.org.

Sincerely,



Scott M. Preston, Ph.D.
Vice President of Performance Improvement



Amy Perna
Vice President of Advancement