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JAPAN AMERICA SOCIETY
OF GREATER PHILADELPHIA

September 4, 2020

Dear Members and Supporters of the Japan America Society of Greater Philadelphia,

We are writing to let you know that the Japan America Society of Greater Philadelphia (JASGP) was notified of a data security incident at one of our outside vendors, Blackbaud. We are contacting you as a precautionary measure to share what Blackbaud has told its clients about the incident. We believe that alerting you is the right thing to do in the interests of transparency and fairness that are at the heart of our organization.

Blackbaud works with many large and small nonprofits, including JASGP, to support fundraising and engagement efforts. Blackbaud recently notified us that it was the target of a ransomware attack that involved the information of a number of its clients. As a result, the hackers obtained some personally identifying information about Blackbaud's nonprofit clients' donors and prospective donors, including those of JASGP.

We believe your information may have been involved. According to Blackbaud, the cybercriminal did not access credit card or bank account information, as this is not stored in the impacted database. Additionally, your social security number was not impacted because we do not collect this, and it is not in any of our systems. Our understanding is that impacted data may have contained constituents' contact information and a history of their relationship with our organization.

Based on the nature of the incident, Blackbaud's research, and third party (including law enforcement) investigation, Blackbaud has stated that it has no reason to believe that any data went beyond the cybercriminal, was misused, or will be disseminated or otherwise made available publicly. Blackbaud has assured us that it has taken the necessary steps to protect its systems from any subsequent incidents. Our contracts with Blackbaud have always required them to keep our constituent information confidential and to have security procedures in place to minimize breaches. For more information from Blackbaud on the incident, visit: www.blackbaud.com/securityincident.

The privacy of donors and supporters like you is of the utmost importance, and we promise to do everything in our power to ensure your private information remains secure.

Please know that we are here for you to answer questions. Due to our office staff working remotely, please contact us via email at info@japanphilly.org with any questions. If you prefer to speak on the phone, please email us and we will call you back to discuss your questions.

Sincerely,

Kim Andrews
Executive Director
キム アンドリュース
専務理事