



17606

UBS Financial Services Inc.
8 Essex Center Drive
2nd Floor
Peabody, MA 01960-2926
Tel. 978-538-1407
Fax 201-442-4005
Toll Free 800-445-0195 Ext. 1407
thomas.hanlon@ubs.com

Thomas J. Hanlon
Branch Manager
Executive Director

www.ubs.com

September 3, 2020

Dear [REDACTED]

As a follow-up to previous discussions we've had with you, we are writing to notify you that an unauthorized disclosure of your personal information may have occurred on or around August 12, 2020.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident (UBS does not intend on filing a police report as no evidence of criminal activity is known or suspected to be associated with this incident.) If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

As you know, we will reimburse you for a two year subscription to a service to help monitor, detect, and alert you about potential privacy threats. We have attached a copy of the UBS Identity Protection Factsheet (Factsheet) which provides this information on how to apply for the service of your choice. In addition, it is always a good practice to be vigilant and closely review and monitor your financial accounts, statements, credit reports from the three major credit reporting agencies, and other financial information for any evidence of unusual activity, fraudulent charges, or signs of identity theft. We strongly suggest that you review the Factsheet as it includes additional actions that you may wish to take to further safeguard your personal information, including recommendations from the Federal Trade Commission, and it provides details regarding placing a fraud alert or free security freeze on your credit file. We urge you to carefully review this document and consider taking the actions contained therein.

For more information on identity theft, fraud alerts, security freezes and obtaining your credit reports you can visit the following websites:

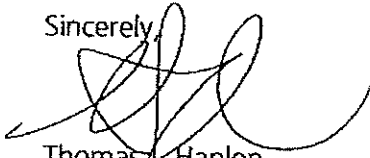
- Massachusetts Attorney General at: <https://www.mass.gov/reporting-data-breaches>
- Federal Trade Commission at: www.ftc.gov/bcp/edu/microsites/idtheft/

You may contact the UBS Data Protection Office at DPO-US@UBS.com.

You may also contact me directly with any additional questions or concerns.

Again, we apologize for any inconvenience this may have caused.

Sincerely

A handwritten signature in black ink, appearing to read 'Thomas J. Hanlon', written over the word 'Sincerely'.

Thomas J. Hanlon
Branch Manager/Executive Director
978-538-1407
Thomas.hanlon@ubs.com

Enclosure

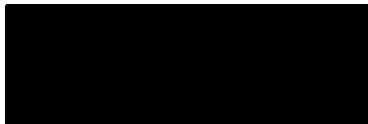


UBS Financial Services Inc.
8 Essex Center Drive
2nd Floor
Peabody, MA 01960-2926
Tel. 978-538-1407
Fax 201-442-4005
Toll Free 800-445-0195 Ext. 1407
thomas.hanlon@ubs.com

Thomas J. Hanlon
Branch Manager
Executive Director

www.ubs.com

September 3, 2020



Dear 

As a follow-up to previous discussions we've had with you, we are writing to notify you that an unauthorized disclosure of your personal information may have occurred on or around August 12, 2020.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident (UBS does not intend on filing a police report as no evidence of criminal activity is known or suspected to be associated with this incident.) If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

As you know, we will reimburse you for a two year subscription to a service to help monitor, detect, and alert you about potential privacy threats. We have attached a copy of the UBS Identity Protection Factsheet (Factsheet) which provides this information on how to apply for the service of your choice. In addition, it is always a good practice to be vigilant and closely review and monitor your financial accounts, statements, credit reports from the three major credit reporting agencies, and other financial information for any evidence of unusual activity, fraudulent charges, or signs of identity theft. We strongly suggest that you review the Factsheet as it includes additional actions that you may wish to take to further safeguard your personal information, including recommendations from the Federal Trade Commission, and it provides details regarding placing a fraud alert or free security freeze on your credit file. We urge you to carefully review this document and consider taking the actions contained therein.

For more information on identity theft, fraud alerts, security freezes and obtaining your credit reports you can visit the following websites:

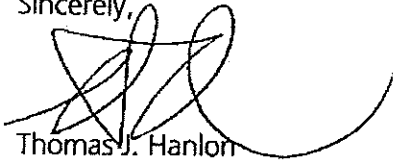
- Massachusetts Attorney General at: <https://www.mass.gov/reporting-data-breaches>
- Federal Trade Commission at: www.ftc.gov/bcp/edu/microsites/idtheft/

You may contact the UBS Data Protection Office at DPO-US@UBS.com.

You may also contact me directly with any additional questions or concerns.

Again, we apologize for any inconvenience this may have caused.

Sincerely,

A handwritten signature in black ink, appearing to read 'Thomas J. Hanlon', with a long, sweeping underline that extends to the right.

Thomas J. Hanlon

Branch Manager/Executive Director

978-538-1407

Thomas.hanlon@ubs.com

Enclosure



Protecting yourself against identity theft

Some steps you can take to manage your risk

Identity theft (or identity fraud) occurs when an impostor obtains and uses key pieces of personal information, such as name, address, Social Security number, credit card or bank account information, without permission, to impersonate another person for illegal financial gain or some other illicit benefit. If this happens to you, it can impact your finances as well as other aspects of your life. Therefore it is important for you to be aware of the measures that you can take, as needed, to help to protect yourself against such risks.

Place a fraud alert on your credit files

If you are concerned that your personal or financial information has been compromised or misused, you can place a fraud alert on your credit files by contacting *any one* of the 3 national consumer reporting agencies listed below. A fraud alert is free, and will require a business to contact you if someone tries to open a new account in your name or before the business issues credit to someone using your name. A fraud alert will initially be displayed for 1 year (and may be extended up to 7 years if you file an identity theft report with the Federal Trade Commission (FTC)).

Once a fraud alert is placed, you will be entitled to request a free copy of your credit reports directly from the 3 national consumer reporting agencies. You also have the right to obtain free copies of your credit reports annually and independent of a fraud alert through annualcreditreport.com or by calling 877-322-8228.

Use a security freeze

If your personal information has been compromised or you notice suspicious activity on your credit reports or on other account statements, you may also want to place a security freeze (also known as a credit freeze) on your credit files.

This has to be done individually with *each* of the 3 national consumer reporting agencies and by doing so, the national consumer reporting agencies will not release information about your credit to new creditors without your authorization.

This can also help to prevent an impostor from opening a new account in your name without your knowledge. Bear in mind that a security freeze may cause delays when you are opening a new account or new line of credit.

Review your credit reports carefully

When you receive your credit reports, read through them carefully and look out for any information that appears incorrect, unusual or out of the ordinary, such as:

- unfamiliar accounts or charges,
- inquiries from creditors that you did not initiate,
- claims made by creditors that you are not aware of, or
- any inaccuracies in your personal information, such as home address or Social Security number.

If you find any errors or wish to dispute any item, you should notify that consumer reporting agency and the information provider that is shown on your credit report.

Even if you do not find any indications of fraud or misuse of your information, it is still prudent to routinely review your credit reports.

National Consumer Reporting Agencies

Experian	Equifax	TransUnion
888-397-3742	888-766-0008	800-680-7289
experian.com	equifax.com	transunion.com

Notify relevant authorities and interested parties

You should consider filing a police report if your personal information has been misused or if you find fraudulent activity in your credit report. Remember to keep a copy of the police report for your records, so that you can provide it to creditors when disputing any claims or debts resulting from identity theft.

You can also file an identity theft report with the Federal Trade Commission (FTC) at identitytheft.gov or by calling 877-IDTHEFT (877-438-4338). Your complaint will be added to the FTC's Identity Theft Data Clearinghouse, where it will be accessible to law enforcement to facilitate investigations and prosecution of identity theft.

If you suspect that your Social Security number and other personal information have been compromised or used fraudulently, you may want to review the taxpayer guidance provided by the Internal Revenue Service (IRS) at <https://www.irs.gov/newsroom/taxpayer-guide-to-identity-theft> or call them at 800-908-4490 to discuss potential protections for your next tax return, such as filing an Identity Theft Affidavit (Form 14039).

Lastly, you might want to inform your bank, financial institutions and other key contacts with whom you do business to alert them of your identity theft concerns so that they can take the appropriate precautions such as having security flags added to your accounts, changing your account numbers or closing inactive accounts or accounts that you believe have been tampered with or opened fraudulently.

Sign up for identity theft protection products or services

UBS Visa Infinite credit cardholders have access to both a Personal Identity Theft coverage benefit and an Identity Theft Resolution Services benefit. Cardholders should contact UBS Client Services at 888-762-1232 for additional information.

This material is provided for informational purposes only and has not been prepared with regard to the specific objectives, situation or particular needs of any specific recipient. No relationship, association, sponsorship, affiliation or endorsement is suggested or implied between UBS Financial Services Inc. and/or its affiliated companies ("UBS") and any of the vendors, products, services and/or websites mentioned in this material (collectively, the "Third Party Services"). UBS has not reviewed, and makes no recommendations whatsoever with respect to, any of the Third Party Services. No representation or warranty is provided in relation to the accuracy, completeness or reliability of the information contained herein, nor is it intended to be a complete statement of the subject matter discussed in this material. It should not be regarded by recipients as a substitute for the exercise of their own judgment. UBS is under no obligation to update or keep current the information contained herein. Neither UBS nor any of their respective directors, officers, employees or agents accept any liability for any loss or damage arising out of the use of all or any part of this material or reliance upon any information contained herein.

There are different vendors that provide various types of identity theft protection products and/or services to the public, some of which offer features that extend beyond basic credit monitoring. Many of these vendors charge a fee for their products and services. These vendors can also provide identity theft related guidance. You may want to investigate what products and/or services are available in the market and decide what is appropriate for you, and the level of protection you need. Some well-publicized vendors are:

Company	Telephone	Website
AllClear ID	855-434-8077	allclearid.com
Equifax	866-243-8181	equifax.com
EverSafe	888-575-3837	eversafe.com
Experian	888-397-3742	experian.com
Identity Guard	855-215-2091	identityguard.com
LifeLock	800-416-0599	lifelock.com
TransUnion	877-322-8228	transunion.com

Some vendors may offer discounts to UBS clients. Please check with vendors directly to determine if a discount is available to you.

UBS Financial Advisors are not permitted to serve as a client's representative or advocate (i.e., a "trusted advocate" as described by EverSafe) relating to products and services offered by the companies listed above and other companies providing similar products and services.

Be vigilant and aware

As criminals grow increasingly sophisticated and creative in how they commit identity theft, fraud and other related criminal activities, it is important for you to keep yourself up-to-date and informed about these matters. For example, the FTC, the 3 national consumer reporting agencies, and many states' Attorney General or Department of Consumer Affairs provide useful information through their websites on how to prevent, respond to and/or mitigate risks associated with identity theft.