Re: Notice of Data Security Incident

July 11, 2022

I am writing to inform you of a data security incident experienced by Warner, Norcross + Judd, LLP (“WNJ”) that may have involved your personal information. You may not have heard of our firm -WNJ- but we provide professional legal services to clients in a wide variety of industries and business sectors and we hold relevant data to serve our clients. We take the privacy and security of your information very seriously. Out of an abundance of caution we are providing identity theft protection to those whose information may have been in our data systems affected by the incident. Below is information about the incident and steps you can take to help protect your personal information, including activating the identity monitoring services we are offering at no cost.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You have the right to place a security freeze on your credit report. A security freeze prohibits a consumer reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services.

To place a security freeze on your credit report, you must contact each of the three major consumer reporting agencies:

- Equifax Security Freeze
  P.O. Box 105788
  Atlanta, GA 30348
  1-800-349-9960
  www.equifax.com

- Experian Security Freeze
  P.O. Box 9554
  Allen, TX 75013
  1-888-397-3742
  www.experian.com/freeze/center.html

- TransUnion Security Freeze
  P.O. Box 2000
  Chester, PA 19016
  1-888-909-8872
  www.transunion.com/credit-freeze

To request a security freeze, you will need to provide the following information:

1. Your full name and any suffixes;
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five (5) years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (e.g. state driver’s license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.
The consumer reporting agencies then have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (“PIN”) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to grant a specific entity or individual access to your credit report, you must call or send a written request to the consumer reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The consumer reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or individuals, or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three (3) consumer reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN or password provided to you when you placed the security freeze. The consumer reporting agencies have three (3) business days after receiving your request to remove the security freeze. You cannot be charged a fee by the consumer reporting agencies to place, lift, or remove a security freeze.

To determine whether any unauthorized credit was obtained with your information, you may obtain a copy of your credit report at www.annualcreditreport.com or by calling (877) 322-8228. You may also request information on how to place a fraud alert by contacting any of the above consumer reporting agencies. A fraud alert is intended to alert you if someone attempts to obtain credit in your name without your consent. It is recommended that you remain vigilant for any incidents of fraud or identity theft by reviewing credit card account statements and your credit report for unauthorized activity. You may also contact the Federal Trade Commission (“FTC”) to learn more about how to prevent identity theft:

FTC, Consumer Response Center
600 Pennsylvania Ave., NW
Washington D.C. 20590
www.ftc.gov/bcp/edu/microsites/idtheft
877-IDTHEFT (438-4338)

In addition, we are offering you complimentary identity theft protection services through Epiq. These services include 24 months of credit monitoring and dark web monitoring, $1,000,000 in identity theft insurance, and fully managed identity theft recovery services. To receive these services, you must enroll by October 11, 2022.

Colligan Law encourages you to enroll in the complimentary identity theft protection services by going to https://response.idx.us/wnj or calling (833) 423-2982 and following the instructions provided. When prompted for the Activation Code, enter <<Enrollment Code>> and follow the steps to receive your services.

If you have questions concerning this incident, please call (833) 423-2982 between 9 AM to 9 PM Eastern Time from Monday to Friday.

Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

Sincerely,

Nathan W. Steed, Partner
Warner Norcross + Judd, LLP
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