



17907

October 16, 2020

BY EMAIL

Re: Potential Data Breach; Notice Pursuant to Massachusetts Law

This will serve as formal written notice pursuant to Massachusetts law that we believe your social security number and other personal information was breached. We do not have any further information beyond what we discussed on the phone with you, but are required to put this in writing. We have notified the following agencies of the breach: Department of Unemployment Assistance, the Massachusetts Attorney General, the Massachusetts Office of Consumer Affairs and Business Regulation, and the Boston Field Office of the Federal Bureau of Investigation. You have the right to obtain copies of these reports and you are advised to request a security freeze and credit-monitoring services, for which ICS will reimburse you. More information about your rights and the obligations of ICS are available at the following website:

<https://www.mass.gov/orgs/office-of-consumer-affairs-and-business-regulation>

Sincerely,

A handwritten signature in cursive script, appearing to read "Sarah Lummus", is positioned above the printed name.

Sarah Lummus, CFO



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Sincerely,

A handwritten signature in dark ink, appearing to read "Sarah Lummus", written in a cursive style.

Sarah Lummus, CFO