

Dariela Villon-Maga, President
DVM Consulting LLC
Mattapan, MA 02126



October 15th, 2020

Dear

We are contacting you because we have learned of a data security incident that occurred on October 14th, 2020 that involved some of your household personal information. You were made aware of this incident on October 14th, 2020.

The breach may have involved emailing your housing application to one other unrelated party. The information breached may have contained the social security numbers of Tieshia Jarrett and Heaven Walton.

We are notifying you so you can take action along with our efforts to minimize or eliminate potential harm. Because this is a serious incident, we strongly encourage you to take preventive measures now to help prevent and detect any misuse of your information. We have advised the Massachusetts Office of Consumer Affairs and Business Regulation about this incident and have given them a general report, alerting them to the fact that the incident occurred.

To protect you we have retained Identity Force, a specialist in identity theft protection, to provide you with 3 year(s) of the following services for Tiesha Jarrett and Heaven Walton, free of charge:

Advanced Fraud Monitoring
Smart Social Security Number Tracker
\$1 Million Identity Theft Insurance &
Recovery

Mobile App Services
Online PC Protection Tools
Bank and Credit Card Activity
Social Media Identity Monitoring

You can enroll in the Identity Force program by following the directions sent via email to tieshia.iarrett@gmail.com on October 15th, 2020.

As a first preventive step, we recommend you closely monitor your financial accounts and, if you see any unauthorized activity, promptly contact your financial institution. We also suggest you submit a complaint with the Federal Trade Commission (FTC) by calling 1-877-ID-THEFT (1-877-438-4338) or online at https://www.ftccomplaintassistant.gov/.

As a second step, you also may want to contact the three U.S. credit reporting agencies (Equifax, Experian and TransUnion) to obtain a free credit report from each by calling 1-877-322-8228 or by logging onto www.annualcreditreport.com.

Even if you do not find any suspicious activity on your initial credit reports, the FTC recommends that you check your credit reports periodically. Checking your credit reports periodically can help you spot problems and address them quickly.

You also may want to consider placing a security freeze on your credit files. A freeze prevents an authorized person from using your personal identifying information to open new accounts or borrow money in your name.

You will need to contact the three U.S. credit reporting agencies to place the security freeze. The fee is \$10 for each credit reporting agency. The agencies may waive the fee if you can prove that identity theft has occurred. Keep in mind that when you place the freeze, you will not be able to borrow money, obtain instant credit, or get a new credit card until you temporarily lift or permanently remove the freeze.

To obtain a security freeze, contact the following agencies:

Equifax: 1-888-298-0045; web: www.freeze.equifax.com

TransUnion: 1-800-680-7289; web: www.transunion.com (search for security freeze)

Experian: 1-888-EXPERIAN; www.experian.com/freeze.com

For more information, see the website for the Oregon Department of Consumer and Business Services at www.dfcs.oregon.gov/id_theft.html and click on "How to Obtain a Security Freeze." If you have further questions or concerns, you may contact us at this special telephone number: 857-333-8180.

Sincerely

Dariela Villon-Maga

President/Owner

DVM Consulting, LLC