



Burlington Police Department

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Burlington, MA. 01803
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18087



Michael R Kent
Chief of Police

October 22, 2020

Re: Unintentional Exposure of Personal Information on B.P.D. Website

Dear [REDACTED],

On Tuesday, October 20, 2020 we experienced an unintended exposure of individuals' personal information when our police log was incorrectly posted to our website. As a result, personal information including names, addresses, dates of birth, license/social security numbers, and phone numbers were temporarily exposed on our website. Upon discovery of this issue, we immediately stopped the exposure by taking this police log down off our website.

Following this incident, we took immediate steps to successfully identify all persons whose information was exposed and have made every effort to contact those people directly in addition to making this notification by mail through this letter. Moreover, we have since taken the necessary steps to ensure this situation does not reoccur.

Fortunately, this exposure was of short duration: less than five hours between approximately 9am and 2pm on Tuesday, October 20th and our website has relatively low visitor traffic in comparison with most commercial websites. With that, we believe that the chances of your information being unlawfully appropriated are low. Nevertheless, we believe it is of the utmost importance to notify you of what happened so that you may take necessary steps to monitor and protect your personal information.

We sincerely apologize for this error and inconvenience to you. Should you need any assistance in relation to this incident, please contact Burlington Police Captain Gregory Skehan at (781) 505-4966. Thank you.

Sincerely,

Michael R. Kent
Chief of Police
Burlington Police Department
45 Center Street
Burlington, MA 01803