

November 12, 2020

<<FirstName>> <<MiddleName>> <<LastName>> <<NameSuffix>> <<Address1>> <<Address2>> <<City>>, <<State>> <<Zip>>

Dear <<FirstName>> <<MiddleName>> <<LastName>> <<NameSuffix>>,

T3 Micro Inc. ("T3 Micro") writes to inform you of a recent event affecting the systems of one of T3 Micro's service providers that may have resulted in unauthorized access to your personal information. We take this incident very seriously and as a precaution, we are providing you with information about the incident, our service provider's response, and steps you may wish to take to better protect against the possibility of identity theft and fraud.

On October 28, 2020 T3 Micro was notified by one of our third-party service providers that an event occurred on September 4 and 5, 2020, which affected certain parts of the service provider's systems used to support T3 Micro's website. Not all users of T3 Micro's website were affected, but for those that were, unauthorized individuals may have been able to capture information during the checkout process, including name, address, debit or credit card number, expiration date, and Card Verification Value (CVV) number.

Our service provider took immediate action to remediate the issue and notified federal law enforcement. Our service provider has also worked to implement steps to reduce the risk of similar incidents, including enhancing its security and monitoring, hardening its systems, and reinforcing its employee cybersecurity and privacy training.

We recommend you take steps to cancel any cards that may have been affected by the incident. You can also find out more about how to protect against potential identity theft and fraud in the enclosed Steps You Can Take to Better Protect Your Information.

We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call us at 1-866-376-8880, Monday through Friday from 8:00 a.m. to 4:00 p.m. PST. You may also write to T3 Micro at 228 Main Street, STE 12, Attn. Legal Dept., Venice, CA 90291.

We take the privacy and security of your personal information seriously, and sincerely regret any inconvenience or concern this incident may cause you.

Sincerely,

Paul Pofcher President T3 Micro

### STEPS YOU CAN TAKE TO BETTER PROTECT YOUR INFORMATION

We encourage you to remain vigilant against incidents of identity theft and fraud, to review your account statements, and to monitor your credit reports for suspicious activity. You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting agencies. To order your free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228.

Additionally, you can order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to:

Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

You may also contact the three nationwide credit reporting agencies directly to request a free copy of your credit report.

You may obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

You have the ability to place a "security freeze", also known as a credit freeze, on your credit report free of charge. A security freeze will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a security freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a security freeze on your credit report. Should you wish to place a security freeze, please contact the major consumer reporting agencies listed below:

#### Experian

PO Box 9554 Allen, TX 75013 1-888-397-3742

www.experian.com/freeze/center.html

### TransUnion

P.O. Box 2000 Chester, PA 19016 1-888-909-8872 www.transunion.com/credit-freeze

## Equitax

PO Box 105788 Atlanta, GA 30348-5788 1-800-685-1111

www.equifax.com/personal/creditreport-services

In order to request a security freeze, you will need to provide the following information:

- 1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth:
- 4. If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- **6.** A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.);
- 7. Social Security Card, pay stub, or W2;
- 8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

As an alternative to a security freeze, you have the right to place an initial or extended "fraud alert" on your file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the

consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the agencies listed below:

Experian	TransUnion	Equifax
P.O. Box 2002	P.O. Box 2000	P.O. Box 105069
Allen, TX 75013	Chester, PA 19016	Atlanta, GA 30348
1-888-397-3742	1-800-680-7289	1-888-766-0008
www.experian.com/fraud/center.html	www.transunion.com/fraud-victim -resource/place-fraud-alert	www.equifax.com/personal/credit- report-services

Although we have no reason to believe that your personal information has been used to file fraudulent tax returns, you can contact the IRS at www.irs.gov/Individuals/Identity-Protection for helpful information and guidance on steps you can take to address a fraudulent tax return filed in your name and what to do if you become the victim of such fraud. You can also visit www.irs.gov/uac/Taxpayer-Guide-to-Identity-Theft for more information.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You may also contact these agencies for information on how to prevent or minimize the risks of identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For Massachusetts residents: You may contact the Office of the Massachusetts Attorney General, 1 Ashburton Place, Boston, MA 02108, 1-617-727-8400, www.mass.gov/ago/contact-us.html

# Reporting of identity theft and obtaining a police report.

For Massachusetts residents: You have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.