

C/O IDX PO Box 4600 Everett WA 98204

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NAME

ADDRESS1 ADDRESS2 CSZ

\*2D COUNTRY

To Enroll, Please Call: 833-905-3228 Or Visit:

https://app.idx.us/accountcreation/protect

Enrollment Code: <<XXXXXXXX

December 4, 2020

Notice of Data Breach

BREAK

Angeion Group ("Angeion") takes the security and privacy of information in our care seriously. We are writing to inform you of a recent incident that might have involved your personal information. As discussed below, to address this Dear NAME: situation, we are offering 24 months of identity protection and restoration services, at no cost to you. We apologize for any inconvenience this incident may cause.

Angeion has learned that your personal information was part of a data set that may have been accessed by an What Happened unauthorized person between March 30, 2020 and May 4, 2020.

Upon learning of the incident, we launched an investigation and worked diligently to determine the scope of the incident and identify potentially affected individuals. We also notified law enforcement of the incident. In addition, we have What We Are Doing taken actions to prevent a similar incident from occurring in the future, including employee training and security

To ease any concerns you might have about this situation, at no cost to you, we are offering you free identity theft protection services through IDX, a data breach and recovery services company, to provide you with credit and CyberScan enhancements. monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed ID theft recovery services.

You should remain vigilant by reviewing your bank, credit card, debit card and other financial account statements and monitoring free credit reports. Immediately report any suspicious activity. We also encourage you to contact IDX What You Can Do with any questions and to enroll in free identity protection services by calling 833-905-3228 or going to https://app.idx.us/account-creation/protect and using the Enrollment Code provided above. IDX personnel are available Monday through Friday from 9 a.m. to 9 p.m. Eastern Time. Please note the deadline to enroll is March 4, 2021. You will find detailed instructions for enrollment on the enclosed Recommended Steps document.

1650 Arch Street, Suite 2210 Philadelphia, PA 19103 www.angeiongroup.com 215.563.4116 (P) 215.525.0209 (F)

Again, at this time, there is no evidence that your information has been misused. However, we encourage you to take full advantage of this service offering. IDX representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

We fully appreciate the importance of protecting your personal information, and we apologize for any For More Information

Please call 833-905-3228 or go to https://app.idx.us/account-creation/protect for assistance or for any additional inconvenience caused by this incident. questions you may have about enrolling in your identity protection services.

Sincerely,

Angeion Group

Enclosure



# Recommended Steps to help Protect your Information

- 1. Website and Enrollment. Go to <a href="https://app.idx.us/account-creation/protect">https://app.idx.us/account-creation/protect</a> and follow the instructions for enrollment using your Enrollment Code provided at the top of the letter.
- 2. Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you.
- 3. Telephone. Contact IDX at 833-905-3228 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.
- 4. Review your credit reports. We recommend that you remain vigilant by reviewing account statements and monitoring credit reports. Under federal law, you also are entitled every 12 months to one free copy of your credit report from each of the three major credit reporting companies. To obtain a free annual credit report, go to www.annualcreditreport.com or call 1-877-322-8228. You may wish to stagger your requests so that you receive a free report by one of the three credit bureaus

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of our ID Care team who will help you determine the cause of the suspicious items. In the unlikely event that you fall victim to identity theft as a consequence of this incident, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

You should also know that you have the right to file a police report if you ever experience identity fraud. Please note that in order to file a crime report or incident report with law enforcement for identity theft, you will likely need to provide some kind of proof that you have been a victim. A police report is often required to dispute fraudulent items. You can report suspected incidents of identity theft to local law enforcement or to the Attorney General.

5. Place Fraud Alerts with the three credit bureaus. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring. You can place a fraud alert at one of the three major credit bureaus by phone and also via Experian's or Equifax's website. A fraud alert tells creditors to follow certain procedures, including contacting you, before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit. The contact information for all three bureaus is as follows:

## Credit Bureaus

Equifax Fraud Reporting 1-866-349-5191 P.O. Box 105069 Atlanta, GA 30348-5069 Experian Fraud Reporting 1-888-397-3742 P.O. Box 9554 Allen, TX 75013 www.experian.com

TransUnion Fraud Reporting 1-800-680-7289 P.O. Box 2000 Chester, PA 19022-2000 www.transunion.com

It is necessary to contact only ONE of these bureaus and use only ONE of these methods. As soon as one of the three bureaus confirms your fraud alert, the others are notified to place alerts on their records as well. You will receive confirmation letters in the mail and will then be able to order all three credit reports, free of charge, for your review. An initial fraud alert will last for one year.

Please Note: No one is allowed to place a fraud alert on your credit report except you.

- 6. Security Freeze. By placing a security freeze, someone who fraudulently acquires your personal identifying information will not be able to use that information to open new accounts or borrow money in your name. You will need to contact the three national credit reporting bureaus listed above to place the freeze. The following information must be included when requesting a security freeze (note that if you are requesting a security freeze for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that government-issued identification card and a copy of a
  - 7. You can obtain additional information about the steps you can take to avoid identity theft from the following agencies.

    The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them.

California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft.

**District of Columbia Residents:** Office of the Attorney General for the District of Columbia, 400 6th Street, NW, Washington, D.C., 20001, <a href="https://www.oag.dc.gov">www.oag.dc.gov</a>, Telephone: 1-202-727-3400.

**Kentucky Residents:** Office of the Attorney General of Kentucky, 700 Capitol Avenue, Suite 118 Frankfort, Kentucky 40601, <a href="https://www.ag.ky.gov">www.ag.ky.gov</a>, Telephone: 1-502-696-5300.

Maryland Residents: Office of the Attorney General of Maryland, Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202, <a href="www.oag.state.md.us/Consumer">www.oag.state.md.us/Consumer</a>, Telephone: 1-888-743-0023.

New Mexico Residents: You have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in your credit file has been used against you, the right to know what is in your credit file, the right to ask for your credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the agencies may not report outdated negative information; access to your file is limited; you must give your consent for credit reports to be provided to employers; you may limit "prescreened" offers of credit and insurance you get based on information in your credit report; and you may seek damages from a violator. You may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act by visiting pursuant to the Fair Credit Reporting Act by visiting to the Fair Credit Reporting Act. You can review your rights pursuant to the Fair Credit Reporting Act by visiting to the Fair Credit Reporting Act of the summary your-rights-under-fcra.pdf, or by writing Consumer Response to the tentor of the province of the provinc

New York Residents: the Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; <a href="https://ag.ny.gov/">https://ag.ny.gov/</a>.

North Carolina Residents: Office of the Attorney General of North Carolina, 9001 Mail Service Center Raleigh, NC 27699-9001, <a href="https://www.ncdoj.gov">www.ncdoj.gov</a>, Telephone: 1-919-716-6400.

Oregon Residents: Oregon Department of Justice, 1162 Court Street NE, Salem, OR 97301-4096, www.doj.state.or.us/, Telephone: 877-877-9392

Rhode Island Residents: Office of the Attorney General, 150 South Main Street, Providence, Rhode Island 02903, <a href="https://www.riag.ri.gov">www.riag.ri.gov</a>, Telephone: 401-274-4400

All US Residents: Identity Theft Clearinghouse, Federal Trade Commission, 600 Pennsylvania Avenue, NW Washington, DC 20580, <a href="https://www.consumer.gov/idtheft">www.consumer.gov/idtheft</a>, 1-877-IDTHEFT (438-4338), TTY: 1-866-653-4261.