



FEIN, SUCH, KAHN & SHEPARD, P.C.

18253

<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country >>

**Re: Notice of Data Breach**

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>,

We are writing to inform you of a data security incident experienced by Fein, Such, Kahn & Shepard, P.C. ("FSKS") that may have affected your personal information. FSKS is not aware of the misuse of any potentially impacted information. Nonetheless, the privacy and security of your information is extremely important to FSKS. That is why we are writing to notify you of this incident, to offer you complimentary credit monitoring and identity theft restoration services, and to inform you about steps that can be taken to help protect your personal information.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You have the right to place a security freeze on your credit report. A security freeze prohibits a consumer reporting agency from releasing any information from a consumer's credit report without written authorization. There is no charge to you for placing a security freeze on your credit report. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit, mortgages, employment, housing, or other services.

To place a security freeze on your credit report, you must contact each of the three major consumer reporting agencies:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348 1-800-349-9960 www.equifax.com	Experian Security Freeze P.O. Box 9554 Allen, TX 75013 1-888-397-3742 www.experian.com/freeze/center.html	TransUnion Security Freeze P.O. Box 2000 Chester, PA 19016 1-888-909-8872 freeze.transunion.com
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In order to request a security freeze, you will need to provide the following information:

1. Your full name and any suffixes;
2. Social Security number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five (5) years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (e.g. state driver's license or ID card, military identification, etc.); and
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The consumer reporting agencies then have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number ("PIN") or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to grant a specific entity or individual access to your credit report, you must call or send a written request to the consumer reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The consumer reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or individuals, or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three (3) consumer reporting agencies by mail and include proper identification (name, address, and Social Security number) and the PIN or password provided to you when you placed the security freeze. The consumer reporting agencies have three (3) business days after receiving your request to remove the security freeze. You cannot be charged a fee by the consumer reporting agencies to place, lift, or remove a security freeze.

In order to determine whether any unauthorized credit was obtained with your information, you may obtain a copy of your credit report at [www.annualcreditreport.com](http://www.annualcreditreport.com) or by calling (877) 322-8228. You may also request information on how to place a fraud alert by contacting any of the above consumer reporting agencies. A fraud alert is intended to alert you if someone attempts to obtain credit in your name without your consent. It is recommended that you remain vigilant for any incidents of fraud or identity theft by reviewing credit card account statements and your credit report for unauthorized activity. You may also contact the Federal Trade Commission ("FTC") to learn more about how to prevent identity theft:

FTC, Consumer Response Center  
600 Pennsylvania Ave., NW  
Washington D.C. 20590  
[www.ftc.gov/bcp/edu/microsites/idtheft](http://www.ftc.gov/bcp/edu/microsites/idtheft)  
877-IDTHEFT (438-4338)

In addition, out of an abundance of caution, we are offering you complimentary identity monitoring services through Kroll, a global leader in risk mitigation and response. These services include eighteen months of Credit Monitoring, \$1 Million Identity Fraud Loss Reimbursement, Fraud Consultation, and Identity Theft Restoration.

Visit <https://enroll.idheadquarters.com> to activate and take advantage of your identity monitoring services.

You have until **March 12, 2021** to activate your identity monitoring services.

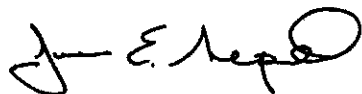
Membership Number: <<Member ID>>

While there is no indication that anyone's information has been misused as a result of this incident, as a precautionary measure to safeguard your information, we encourage you to activate your complimentary Kroll services.

**For More Information.** If you have questions or need assistance, please contact Kroll at 1-833-971-3262, Monday through Friday from 9:00 a.m. to 6:30 p.m. Eastern Standard Time excluding major US holidays. Kroll representatives are fully versed on this incident and can answer any questions you may have regarding the protection of your personal information.

Please accept our sincere apologies and know that we deeply regret any worry or inconvenience that this may cause you.

Sincerely,



James E. Shepard, Esq.  
Managing Shareholder  
Fein, Such, Kahn & Shepard, P.C.

## **TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES**

You have been provided with access to the following services from Kroll:

### **Single Bureau Credit Monitoring**

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you will have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

### **\$1 Million Identity Fraud Loss Reimbursement**

Reimburses you for out-of-pocket expenses totaling up to \$1 million in covered legal costs and expenses for any one stolen identity event. All coverage is subject to the conditions and exclusions in the policy.

### **Fraud Consultation**

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

### **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.



LEWIS BRISBOIS BISGAARD & SMITH LLP

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Direct: 714.966.3145

December 10, 2020

**VIA ONLINE FORM and EMAIL or US MAIL**

Undersecretary Edward A. Palleschi  
Office of Consumer Affairs and  
Business Regulation  
501 Boylston St., Suite 5100  
Boston, MA 02116  
Email: [data.breaches@state.ma.us](mailto:data.breaches@state.ma.us)

Re: Notice of Data Security Incident

Dear Undersecretary Palleschi:

We represent Fein, Such, Kahn & Shepard, P.C. ("FSKS"), a full service law firm that provides services to clients located in New Jersey, New York, and Pennsylvania. This letter is being sent because the personal information of certain Massachusetts residents may have been affected by a data security incident experienced by FSKS. The incident may have involved unauthorized access to such residents' names as well as such residents' Social Security numbers and financial account information.

On May 6, 2020, FSKS detected unusual activity within one FSKS employee email account. Upon discovering this activity, FSKS immediately took steps to secure the account and launched an investigation with the assistance of an independent forensic firm to determine what happened and whether sensitive information was accessed or acquired without authorization as a result. The forensic firm later confirmed that two FSKS employee email accounts potentially containing sensitive information were accessed without authorization and undertook a review of the contents of those accounts. On November 12, 2020, FSKS learned that those employee email accounts contained some personal information belonging to Massachusetts residents which may have been accessed by an unauthorized actor as a result of this incident. FSKS then worked diligently to provide notification.

FSKS notified four potentially impacted Massachusetts residents of this incident via the attached sample letter on December 10, 2020. In so doing, FSKS offered notified individuals complimentary credit monitoring and identity theft restoration services through Kroll.

Please contact me should you have any questions.

Sincerely,

*/s/ Kamran Salour*

Kamran Salour of  
LEWIS BRISBOIS BISGAARD & SMITH LLP

Encl.: Sample Consumer Notification Letter