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THE  
Village Bank™

12/10/2020



**IMPORTANT INFORMATION ABOUT YOUR VILLAGE BANK DEBIT MASTERCARD**

Dear [REDACTED],

PREVIOUS CARD NUMBER ENDING IN: [REDACTED]

**Your previous card has already been closed. This letter is for your information and to ensure you that your current card, if reordered, is active and secure.**

We have received a security bulletin from MasterCard regarding a potential security breach.

You are receiving this notification because you initiated a debit card transaction with the impacted merchant some time before or during the affected time period. Your Village Bank Debit MasterCard may have been involved.

**The Village Bank's computer and debit card networks were not breached at any time and your confidential information on our systems remain safe.**

**NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS**

**Event Description:** Security breach of a merchant's payment card environment

A data security firm has been engaged to conduct an onsite forensic investigation

**Electronic Data possibly compromised:** Account Number, CVC2, Expiration Date

**Start Date:** April 1, 2020

**End Date:** September 29, 2020

**Protecting your account against fraudulent activity is a top priority for us!**

A high level review of debit card activity against your account has not found any unusual or unauthorized transactions as a result of this suspected breach. All debit card transactions are run through our sophisticated real-time fraud detection system for monitoring.

***If you have any questions please contact us at (617) 969-4300 or visit your local branch.***

Sincerely,

*Kathy Guerrier*

*Debit Card Administrator*

*320 Needham Street, Suite 200*

*Newton, MA 02464*

*Phone: (617) 969-4300*

Member FDIC  
Member SIF  
Letter: CM008

