

MONITORING ACTIVATION INSTRUCTIONS

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Instructions for Establishing Alert Services for Monitoring

For your protection, you are required to authenticate your identity before we can activate your credit monitoring service. This is an important step in protecting your identity so please do this as soon as possible.

To complete the authentication process and activate credit monitoring, please follow these easy steps:

1. Visit <https://p1fs.merchantsinfo.com> and click the red button "Sign up takes 3 minutes, WITH INSTANT PROTECTION!"
2. You will be prompted to enter this promotional code: XXXXXXXXXX in the promotional code field and then click "Apply"
3. Click the blue "Enroll" button
4. Follow the instructions on each page to complete your enrollment and online authentication.

In order to authenticate your identity, you may be asked to provide information that is already contained in your credit file. This is to assure that you are the rightful owner of the information. If you have any questions regarding your credit monitoring services or you encounter a problem while enrolling you may call the Recovery Care Center at 1-800-505-5440 and a representative will be happy to assist you.

About Fraud Alerts

A fraud alert is a notation on your credit file that tells creditors to contact you before opening any new accounts or changing your existing accounts. Once you notify one of the three national credit bureaus of your fraud alert, the others will be notified to place a fraud alert as well. The bureau that you contacted will also send a copy of your credit report to you.

You may receive assistance with placing an alert by calling the Recovery Care Center or to place a fraud alert yourself you can call any of the credit reporting agencies below.

Equifax: 1-800-525-6285; www.equifax.com

Experian: 1-888-397-3742; www.experian.com/consumer

TransUnion: 1-800-916-8800; www.transunion.com

To request assistance regarding an identity theft incident, please call the Recovery Care Center at:

Toll Free 800-505-5440

Telephones are answered 24 hours a day, 7 days a week

Recovery Advocate hours are 8AM – 8PM EST

Services provided by Merchants Information Solutions, helping consumers "get smart" about credit for over 100 years. Since 1912, Merchants has helped thousands of persons protect their credit, and provides certified Identity Theft Recovery professionals to manage the problem of identity theft, should fraud occur.