## Additional 18456



Date: 1/21/2020

To:

Dear

We are writing to update you regarding a letter previously sent to you dated 12/29/2020, regarding an investigation into a possible breach of your personal identifying or health information on 7/7/2020. An investigation shows that there was no breach of information. All information accessed from your medical record on that date was done so by an authorized staff person during the course of their normal duties.

As a result of this new information, we assessed that this event poses no risk of your information being used to harm your financial status, credit rating or reputation.

Another previous letter, dated 1/5/2021, contains information about a separate incident and investigation. No new information is available concerning this matter.

If you should have further questions, please contact:

Jesse Tokarz, Compliance Officer & Privacy Officer Bay Cove Human Services 66 Canal Street Boston, MA 02114 617-371-3081