



75 Main Street
Ware, MA 01082

18568



709806 999 01 000001 01

Customer Name

Customer Name

Address

City, State Zip

December 31, 2020

Dear Valued Customer,

We are writing to notify you of an incident that may have compromised your account information. It was recently brought to our attention that your most recent loan statement may have inadvertently displayed your deposit account number used to transfer funds to your loan.

It is our recommendation that you closely monitor your account for any unusual activity. Please notify Country Bank or the bank where your deposit account is located if you become aware of any unauthorized transactions. If you would prefer to open a new account with Country Bank, please contact our Customer Care Center or stop by one of our branch locations for further assistance.

We value you as a customer and sincerely apologize if we made you feel otherwise. Please be assured that we have taken the appropriate steps to ensure this does not happen again. If you have any questions or concerns, please do not hesitate to reach out to our Customer Care Center at 800-322-8233.

Very truly yours,

Robert Olivier
Vice President
Retail Lending Officer