



Auris Health, Inc.  
150 Shoreline Dr  
Redwood City, CA 94065  
USA

18707

January 27, 2021

## Notice of Data Breach

On behalf of Auris Health, Inc., I am writing to inform you about a data-related incident that unfortunately involved certain personal information about you. We take the security of personal information seriously, which is why we want to make you aware of this incident and the steps we are taking in response.

### What Happened

We discovered that an unauthorized actor had access to an Auris employee's email account beginning in March 2020. Upon learning of this event, we terminated the unauthorized actor's access to our employee's email account and undertook an internal investigation.

### What Information Was Involved

Based on our investigation, we have determined that the personal information involved in this incident included your full name and one or more of the following types of personal information: Social Security number, tax identification number, and financial account number(s).

### What We Are Doing

In addition to providing notice to all potentially impacted individuals and applicable regulators, we are working to determine the full nature and scope of the event so that we can remediate any identified vulnerabilities and ensure the security of our systems. We also plan to take additional measures designed to enhance our security controls and prevent this type of incident from recurring, including implementing additional email login authentication measures.

### What You Can Do

Please know that protecting the privacy and security of your information is critical to us, and we regret any inconvenience or frustration this incident may cause. Additionally and consistent with certain laws, we are providing you with the information below about general steps that you can take to protect against potential misuse of personal information. As a precaution, we have arranged for you, at your option, to enroll in a complimentary two-year credit and identity monitoring service. We have engaged Equifax to provide you with ID Patrol 3B, which is Equifax's three-bureau credit and identity fraud monitoring service. You have until July 31, 2021 to activate the free credit monitoring service by using the following activation code: [####]. This code is unique for your use and should not be shared. To enroll, go to [www.myservices.equifax.com/patrol](http://www.myservices.equifax.com/patrol).

### For More Information

We have established a toll-free phone number with Equifax to answer any questions or concerns you may have or if you want additional information. The number is 1-800-605-5729. You can also email us at [inquiries@aurishealth.com](mailto:inquiries@aurishealth.com).

**AURIS** Auris Health, Inc.  
150 Shoreline Dr  
Redwood City, CA 94065  
USA

Sincerely,

Eric Davidson  
President, Flexible Robotics  
Auris Health, Inc.



Auris Health, Inc.  
150 Shoreline Dr  
Redwood City, CA 94065  
USA

## Steps you can take to protect against potential misuse of personal information

- **Always remain vigilant for incidents of fraud and identity theft, including by regularly reviewing your account statements and monitoring free credit reports.** If you discover any suspicious or unusual activity on your accounts or suspect identity theft or fraud, be sure to report it immediately to your financial institutions.

In addition, you may contact the Federal Trade Commission ("FTC") or your Attorney General, to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's Web site, at [www.consumer.gov/idtheft](http://www.consumer.gov/idtheft), or call the FTC, at (877) IDTHEFT (438-4338) or write to Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

- **Periodically obtain credit reports from each nationwide credit reporting agency.** If you discover information on your credit report arising from a fraudulent transaction, you should request that the credit reporting agency delete that information from your credit report file. In addition, under the federal Fair Credit Reporting Act ("FCRA"), you are entitled to one free copy of your credit report every 12 months from each of the three nationwide credit reporting agencies. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You may contact the nationwide credit reporting agencies at:

Equifax  
(800) 685-1111  
P.O. Box 740241  
Atlanta, GA 30374-0241  
[Equifax.com/personal/credit-report-services](http://Equifax.com/personal/credit-report-services)

Experian  
(888) 397-3742  
P.O. Box 9701  
Allen, TX 75013  
[Experian.com/help](http://Experian.com/help)

TransUnion  
(888) 909-8872  
Fraud Victim Assistance Division  
P.O. Box 2000  
Chester, PA 19022  
[TransUnion.com/credit-help](http://TransUnion.com/credit-help)

- **Review rights under the FCRA.** For further information about your rights under the FCRA, please visit: [http://files.consumerfinance.gov/f/201410\\_cfpb\\_summary\\_your-rights-under-fcra.pdf](http://files.consumerfinance.gov/f/201410_cfpb_summary_your-rights-under-fcra.pdf).
- **Obtain additional information from the FTC and the credit reporting agencies about fraud alerts and security freezes.** You can add a fraud alert to your credit report file to help protect your credit information. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you, but it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three nationwide credit reporting agencies listed above. As soon as that agency processes your fraud alert, it will notify the other two agencies, which then must also place fraud alerts in your file. In addition, you can contact the nationwide credit reporting agencies at the following numbers to place a security freeze to restrict access to your credit report:

- (1) Equifax – (800) 685-1111
- (2) Experian – (888) 397-3742
- (3) TransUnion – (888) 909-8872

You will need to supply your name, address, date of birth, Social Security number and other personal information. After receiving your request, each credit reporting agency will send you a confirmation letter containing a unique PIN or password that you will need in order to lift or remove the freeze. You should keep the PIN or password in a safe place.



Auris Health, Inc.  
150 Shoreline Dr  
Redwood City, CA 94065  
USA

### State-specific information

**IF YOU ARE AN IOWA RESIDENT:** You may contact local law enforcement or the Iowa Attorney General's Office to report suspected incidents of identity theft. You can contact the Iowa Attorney General at:

Office of the Attorney General  
1305 E. Walnut Street  
Des Moines, IA 50319  
(515) 281-5164  
<http://www.iowaattorneygeneral.gov/>

**IF YOU ARE A MARYLAND RESIDENT:** You may obtain information about avoiding identity theft from the FTC or the Maryland Attorney General's Office. These offices can be reached at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) <a href="http://www.ftc.gov/idtheft/">http://www.ftc.gov/idtheft/</a>	Office of the Attorney General Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202 (888) 743-0023 <a href="http://www.oag.state.md.us">www.oag.state.md.us</a>
--	---

**IF YOU ARE A NEW YORK RESIDENT:** You may obtain information about security breach response and identity theft prevention and protection from the FTC or from the following New York state agencies:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) <a href="http://www.consumer.gov/idtheft">www.consumer.gov/idtheft</a>	New York Attorney General Consumer Frauds & Protection Bureau 120 Broadway, 3rd Floor New York, NY 10271 (800) 771-7755 <a href="http://www.ag.ny.gov">www.ag.ny.gov</a>	New York Department of State Division of Consumer Protection 99 Washington Avenue Suite 650 Albany, New York 12231 (800) 697-1220 <a href="http://www.dos.ny.gov">www.dos.ny.gov</a>
---	--	--

**IF YOU ARE A NORTH CAROLINA RESIDENT:** You may obtain information about preventing identity theft from the FTC or the North Carolina Attorney General's Office. These offices can be reached at:

Federal Trade Commission Consumer Response Center 600 Pennsylvania Avenue, NW Washington, DC 20580 (877) IDTHEFT (438-4338) <a href="http://www.consumer.gov/idtheft">www.consumer.gov/idtheft</a>	North Carolina Department of Justice Attorney General Roy Cooper 9001 Mail Service Center Raleigh, NC 27699-9001 (877) 566-7226 <a href="http://www.ncdoj.com">http://www.ncdoj.com</a>
---	--