Additional 18808

Maine Drilling & Blasting

Return Mail Processing Center PO Box 6336 Portland, OR 97228-6336

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<Mail ID>>
<Name 1>>
<Name 2>>
<Address 1>>
<Address 2>>
<Address 3>>
<Address 4>>
<Address 5>>
<City>>><State>>><Zip>>
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<<Date>>

# RE: Important Security Notification. Please read this entire letter.

Dear << Name 1>>:

I am writing to inform you of a data security incident experienced by Maine Drilling and Blasting ("Maine") that may have involved your personal information described below.

Maine takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, and to offer information about steps that can be taken to help protect your information.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Maine Drilling and Blasting is fully committed to supporting you.

### What Happened:

On or about January 29, 2021, Maine Drilling and Blasting fell victim to a sophisticated cyber attack. Upon discovery, Maine Drilling immediately secured its network and swiftly engaged a team of third-party forensic experts to investigate. After a thorough investigation, Maine determined that this incident may have allowed access to your name in combination with your << Data Elements >>.

Although the forensic investigation could not rule out the possibility that an unknown third-party actor may have accessed this information, there is no indication whatsoever that any information has been misused at this time. However, we are providing this notification to you out of an abundance of caution and so that you may diligently monitor your personal information and resources. We take great care in the security of our technology systems and regret that this incident has occurred.

### What We Are Doing:

Maine has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Maine is similar to experiences by other companies across a range of industries and practice areas. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. Furthermore, we retained a third-party forensic firm to conduct a thorough investigation of the incident.

# **Credit Monitoring:**

As a safeguard, we have arranged for you to enroll, at no cost to you, in an online credit monitoring service for 24 months. Due to privacy laws, we cannot register you directly. Additional information regarding how to enroll in the complimentary credit monitoring service is enclosed.

# What You Can Do:

In addition to enrolling in the complimentary credit monitoring service detailed within, we recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on any of your accounts, please promptly change your password and take additional steps to protect your account, and notify your financial institution or company if applicable. Additionally, please report any suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to protect yourself against fraud and identity theft.

### **For More Information:**

Should you have questions or concerns regarding this matter, please do not hesitate to contact us at 855-867-0832, Monday through Friday, 9:00 a.m. to 9:00 p.m., Eastern Time, except holidays.

Maine Drilling and Blasting has no relationship more important or more meaningful than the one we share with you. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

Timothy R. Maynard Chief Financial Officer

Da L. May



Enter your Activation Code: << ACTIVATION CODE>>
Enrollment Deadline: << Enrollment Deadline>>

Equifax Credit Watch™ Gold

\*Note: You must be over age 18 with a credit file to take advantage of the product.

#### **Key Features**

Credit monitoring with email notifications of key changes to your Equifax credit report

Daily access to your Equifax credit report

 WebScan notifications<sup>1</sup> when your personal information, such as Social Security Number, credit/debit card or bank account numbers are found on fraudulent Internet trading sites

Automatic fraud alerts<sup>2</sup>, which encourage potential lenders to take extra steps to verify your identity before extending credit, plus blocked inquiry alerts and Equifax credit report lock<sup>3</sup>

Identity Restoration to help restore your identity should you become a victim of identity theft, and a dedicated Identity Restoration Specialist to work on your behalf

• Up to \$1,000,000 of identity theft insurance coverage for certain out of pocket expenses resulting from identity theft<sup>4</sup>

#### **Enrollment Instructions**

Go to www.equifax.com/activate.

Enter your unique Activation Code of <<a href="#"><ACTIVATION CODE>></a> then click "Submit" and follow these 4 steps:

Register:

Complete the form with your contact information and click "Continue".

If you already have a myEquifax account, click the 'Sign in here' link under the "Let's get started" header. Once you have successfully signed in, you will skip to the Checkout Page in Step 4.

2. Create Account:

Enter your email address, create a password, and accept the terms of use.

3. Verify Identity:

To enroll in your product, we will ask you to complete our identity verification process.

. Check Out:

Upon successful verification of your identity, you will see the Checkout Page.

Click 'Sign Me Up' to finish enrolling.

You're done!

The confirmation page shows your completed enrollment. Click "View My Product" to access the product features.

To sign up for US Mail delivery, dial 1-855-833-9162 for access to the Equifax Credit Watch automated enrollment process. Note that all credit reports and alerts will be sent to you via US Mail only.

1. Activation Code: You will be asked to enter your activation code as provided at the top of this page.

2. Customer Information: You will be asked to enter your home telephone number, home address, name, date of birth and Social Security Number.

3. Permissible Purpose: You will be asked to provide Equifax with your permission to access your Equifax credit file and to monitor your file. Without your agreement, Equifax cannot process your enrollment.

4. Order Confirmation: Equifax will provide a confirmation number with an explanation that you will receive your Fulfillment Kit via the US Mail (when Equifax is able to verify your identity) or a Customer Care letter with further instructions (if your identity cannot be verified using the information provided). Please allow up to 10 business days to receive this information.

WebScan searches for your Social Security Number, up to 5 passport numbers, up to 6 bank account numbers, up to 6 credit/debit card numbers, up to 6 email addresses, and up to 10 medical ID numbers. WebScan searches thousands of Internet sites where consumers' personal information is suspected of being bought and sold, and regularly adds new sites to the list of those it searches. However, the Internet addresses of these suspected Internet trading sites are not published and frequently change, so there is no guarantee that we are able to locate and search every possible Internet site where consumers' personal information is at risk of being traded.

<sup>2</sup> The Automatic Fraud Alert feature is made available to consumers by Equifax Information Services LLC and fulfilled on its behalf by Equifax Consumer Services LLC.

<sup>3</sup> Locking your Equifax credit report will prevent access to it by certain third parties. Locking your Equifax credit report will not prevent access to your credit report at any other credit reporting agency. Entities that may still have access to your Equifax credit report include: companies like Equifax Global Consumer Solutions, which provide you with access to your credit report or credit score, or monitor your credit report of a subscription or similar service; companies that provide you with a copy of your credit report or credit score, upon your request; federal, state and local government agencies and courts in certain circumstances; companies using the information in connection with the underwriting of insurance, or for employment, tenant or background screening purposes; companies that have a current account or relationship with you, and collection agencies acting on behalf of those whom you owe; companies that authenticate a consumer's identity for purposes other than granting credit, or for investigating or preventing actual or potential fraud; and companies that wish to make pre-approved offers of credit or insurance to you. To opt out of such pre-approved offers, visit www.optoutprescreen.com.

<sup>4</sup> The Identity Theft Insurance benefit is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company, under group or blanket policies issued to Equifax, Inc., or its respective affiliates for the benefit of its Members. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

### **Monitor Your Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);

2. Social Security number;

3. Date of birth:

4. Address for the prior two to five years;

5. Proof of current address, such as a current utility or telephone bill;

6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and

7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion
1-800-680-7289
www.transunion.com

TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000

TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094

## Experian 1-888-397-3742 www.experian.com

Experian Fraud Alert P.O. Box 9554 Allen, TX 75013

Experian Credit Freeze P.O. Box 9554 Allen, TX 75013

## Equifax 1-888-298-0045 www.equifax.com

Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069

Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

## **Additional Information**

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.

Maine Drilling & Blasting

Return Mail Processing Center PO Box 6336 Portland, OR 97228-6336

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<Mail ID>>
Parent or Guardian of
<<Name I>>
<<Name 2>>
<<Address I>>
<<Address 3>>
<<Address 4>>
<<Address 5>>
<<City>><<State>><<Country>>
```

<<Date>>

# RE: Important Security Notification. Please read this entire letter.

Dear Parent or Guardian of << Name 1>>:

I am writing to inform you of a data security incident experienced by Maine Drilling and Blasting ("Maine") that may have involved your minor's personal information described below.

Maine takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, and to offer information about steps that can be taken to help protect your minor's information.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Maine Drilling and Blasting is fully committed to supporting you.

### What Happened:

On or about January 29, 2021, Maine Drilling and Blasting fell victim to a sophisticated cyber attack. Upon discovery, Maine Drilling immediately secured its network and swiftly engaged a team of third-party forensic experts to investigate. After a thorough investigation, Maine determined that this incident may have allowed access to your minor's name in combination with their < Data Elements >>.

Although the forensic investigation could not rule out the possibility that an unknown third-party actor may have accessed this information, there is no indication whatsoever that any information has been misused at this time. However, we are providing this notification to you and your minor out of an abundance of caution and so that you may diligently monitor your minor's personal information and resources. We take great care in the security of our technology systems and regret that this incident has occurred.

### What We Are Doing:

Maine has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Maine is similar to experiences by other companies across a range of industries and practice areas. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. Furthermore, we retained a third-party forensic firm to conduct a thorough investigation of the incident.

## Credit Monitoring:

As a safeguard, we have arranged for your minor to enroll, at no cost to you, in an online credit monitoring service for 24 months. Due to privacy laws, we cannot register your minor directly. Additional information regarding how to enroll in the complimentary credit monitoring service is enclosed.

### What You Can Do:

In addition to enrolling your minor in the 24 months of complimentary credit monitoring service detailed within, we also encourage you to review the enclosed "Steps You Can Take to Protect Your Minor's Information" for additional resources available to you. We recommend that you remain vigilant in regularly reviewing and monitoring any of your minor's account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on any of your minor's accounts, please promptly change the password and take additional steps to protect their account, and notify their financial institution or company if applicable. Additionally, please report any suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to protect your minor against fraud and identity theft.

## For More Information:

Should you have questions or concerns regarding this matter, please do not hesitate to contact us at 855-867-0832, Monday through Friday, 9:00 a.m. to 9:00 p.m., Eastern Time, except holidays.

Maine Drilling and Blasting has no relationship more important or more meaningful than the one we share with you and your family. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

Timothy R. Maynard Chief Financial Officer

Da L. May

### STEPS YOU CAN TAKE TO PROTECT YOUR MINOR'S INFORMATION

### **Enroll in Identity Protection**



Enter your Activation Code: <<a href="#"><<a href="#"><a href="#"><<a href=""><<a href="#"><<a href="#"><<a href="#"><<a href="#"><<a href="

Equifax Child Monitoring Package (for Equifax Credit Watch<sup>TM</sup> Gold members)
Key Features

• Child Monitoring for up to four children under the age of 18

• Emailed notifications of activity on the child's Equifax credit report

**Enrollment Instructions** 

Parent/guardian, after completing your enrollment in Equifax Credit Watch™ Gold:

Return to www.equifax.com/activate.

Enter your unique Activation Code of <<a href="#"><ACTIVATION CODE</a> for Equifax Child Monitoring Package then click "Submit" and follow these additional steps.

1. Sign In:

Click the 'Sign in here' link under the "Let's get started" header.

Sign in with your email address and password you created when initially creating your account.

2. Check Out:

Click 'Sign Me Up' to finish your enrollment.

You're done!

The confirmation page shows your completed enrollment.

Click "View My Product" to access the product features and enroll minor children.

How to Add Minors to Your Equifax Child Monitoring Package

You will be able to add minors to your Equifax Child Monitoring Package through your product dashboard.

1. Sign in to your account to access the "Your People" module on your dashboard.

2. Click the link to "Add a Child."

3. From there, enter your child's first name, last name, date of birth and social security number.

Repeat steps for each minor child (up to four). Equifax will then create an Equifax credit file for your child, lock it and then alert you if there is any activity on that child's Equifax credit file. You can add up to 4 children under the age of 18 with your Equifax Child Monitoring Package.

### **Monitor Accounts**

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor's account statement for suspicious activity and to detect errors.

Although minors under the age of 18 typically do not have a credit file, under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your minor's free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call 1-877-322-8228. Once you receive your minor's credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place a "security freeze" on the file, which will prohibit a credit bureau from releasing information in the credit file without your express authorization. Pursuant to federal law, you cannot be charged to place or lift a security freeze on a credit file. To request a security freeze for your minor, you will need to provide the following information for both you and your minor:

- 1. Full name (including middle initial as well as Jr., Sr., III, etc.);
- 2. Social Security number;
- 3. Date of birth; and
- 4. Address for the prior two to five years.

Include for your identification:

5. Proof of current address, such as a current utility or telephone bill;

6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and

7. Proof that you are the parent or legal guardian of the minor. Include for your minor's identification:

8. A copy of your minor's Social Security card and

9. A copy of your minor's birth certificate.

Should you wish to place a security freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com	
TransUnion Security Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Security Freeze P.O. Box 9554 Allen, TX 75013	Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348	

### **Additional Information**

You can further educate yourself regarding identity theft, security freezes, and the steps you can take to protect your minor's personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you or your minor ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you or your minor have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.