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**THE
HARTFORD**

Business Insurance
Employee Benefits
Auto
Home

The Hartford Financial Services Group, Inc.
Attn: Tax Services & Reporting Unit
200 Colonial Center Parkway
Lake Mary, FL 32746

[Date]

[Original First Name] [Original Last Name]
[Original Address 1]
[Original Address 2]
[Original City], [Original State] [Original Zip Code]

Re: Data incident

Dear [Original First Name] [Original Last Name]:

We are writing to inform you of an incident involving your personal information.

What Happened

The Hartford was made aware of a printing error by our vendor where employer tax reports associated with disability claims were inadvertently mailed to the incorrect employers. Upon learning of this error, we took immediate steps to correct the mistake and identify the potentially impacted individuals.

What Information Was Involved

The personal information included on the tax reports was name, address information, and Social Security number.

What We Are Doing

We take our responsibility to safeguard our customers' personal information seriously, and we wanted to make you aware of this incident. We are also evaluating how we may further enhance our protections to guard against similar incidents going forward.

At this time, we are not aware of any evidence that your personal information has been or will be misused or subject to risk of identity theft. However, because of the nature of the information, as a precaution, we are offering, at no cost to you, a complimentary two-year membership of Experian's® IdentityWorksSM.

Information on IdentityWorks from Experian

Experian's IdentityWorks product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information, please follow the steps below:

- Ensure that you enroll by: June 30, 2021 for your 24 month EXPERIAN IDENTITYWORKS MEMBERSHIP (described below) (Your code will not work after this date.)
- Visit the Experian IdentityWorks website to enroll: [https://www.experianidworks.com/\[xxxxx\]](https://www.experianidworks.com/[xxxxx])
- Provide your activation code: [Activation Code]

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at [1-877-xxx-xxxx] by June 30, 2021. Be prepared to provide engagement number [xxxxxxx] as proof of eligibility for the identity restoration services by Experian. Additional information is provided in the attachment.

What You Can Do

In order to protect yourself against the risk of identity theft or fraudulent transactions, you can take advantage of Experian's identity theft protection services at no cost to you, as described above and below. There are other steps you can take to further protect yourself against identity theft or other unauthorized use of personal information if you are concerned. Information regarding these steps is provided in the enclosure, under "*Steps You May Take to Protect Yourself against Potential Misuse of Information.*"

For More Information

We sincerely apologize for any inconvenience or concern that this incident may cause you. We remain committed to protecting the privacy of your personal information. If you have further questions or concerns about this incident, please contact Lisa DeMonte at (860) 547-7045.

Sincerely,

Lisa DeMonte
Compliance Assistant Director
The Hartford
/Enclosure

**ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS
MEMBERSHIP:**

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at [customer service number]. If, after discussing your situation with an agent, it is determined that identity restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for two years from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at www.ExperianIDWorks.com/restoration. You will also find self-help tips and information about identity protection at this site.

Steps You May Take to Protect Yourself against Potential Misuse of Information

You can take some simple steps to protect yourself against possible identity theft or other fraudulent misuse of your information.

- **Review Your Account Statements and Notify Law Enforcement of Suspicious Activity**
As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or suspected incidence of identity theft to proper law enforcement authorities, or the Attorney General, or the Federal Trade Commission (FTC).

To file a complaint with the FTC, you may do so at www.ftc.gov/idtheft <https://www.identitytheft.gov/> or call 1-877-ID-THEFT (877-438-4338). The FTC mailing address is 600 Pennsylvania Ave. NW, Washington, DC 20580. Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

- **Obtain a Copy of, and Monitor, Your Credit Report**
You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/manualRequestForm.action> or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies is provided below:

Equifax (800) 525-6285 www.equifax.com P.O. Box 740241 Atlanta, GA 30374	Experian (888) 397-3742 www.experian.com P.O. Box 2002 Allen, TX 75013	Transunion (800) 680-7289 www.transunion.com P.O. Box 1000 Chester, PA 19022
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- Fraud Alerts and Security Freezes**

In addition, you may contact the fraud departments of the three national consumer reporting agencies or the FTC to obtain information about placing fraud alerts or security freezes in your file. You have the right to ask that the three credit reporting companies place fraud alerts in your file. A fraud alert can make it more difficult for someone to get credit in your name because it tells creditors to follow certain procedures to protect you. However, it also may delay your ability to obtain credit. You may place a fraud alert in your file by calling just one of the three national credit reporting companies. As soon as that company processes your fraud alert, it will notify the other two credit reporting companies which then must also place fraud alerts in your file. In addition, you can contact the national credit reporting agencies regarding if and how you may place a security freeze on your credit report. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency.

Please see the above table for contact information for the three national consumer reporting agencies.

- Additional Free Resources on Identity Theft**

You may wish to review the tips provided by the Federal Trade Commission on how to avoid identity theft. For more information, please visit <http://www.consumer.ftc.gov/topics/privacy-identity> or call 1-877-ID THEFT (877-438-4338).

For residents of Massachusetts:

State law advises you that you have the right to obtain a police report. You also will not be charged for seeking a security freeze, as described above in this document.

For residents of North Carolina:

You can obtain information from the North Carolina Offices of the Attorney General about steps you can take to avoid identity theft.

North Carolina Office of the Attorney General
 Consumer Protection Division
 9001 Mail Service Center
 Raleigh, NC 27699-9001
 1-877-566-7226
www.ncdoj.com