

490 Westfield Road Charlottesville, VA 22901 (434) 481-1500 www.SigoraSolar.com

April 16, 2021

## **NOTICE OF DATA BREACH**

# What Happened?

A data breach event leading to the potential exposure of your personal information.

#### What Information was Involved?

Your social security number.

### What We Are Doing.

Immediately upon becoming aware of the incident, Sigora immediately took steps to protect its information and secure its accounts. Sigora contracted with an outside forensic cybersecurity firm to diagnose the cause and extent of the breach, as well as to ensure its accounts were successfully re-secured. Sigora also implemented a number of measures to enhance its data security.

Sigora is also offering to provide free credit monitoring services to you for 18 months through a third party vendor. Please contact Sigora for additional details and to request this service be provided to you. You can contact Sigora toll free at 1-800-454-7488.

#### What You Can Do.

It is recommended that you remain vigilant by monitoring free credit reports and reviewing your account statements. You also have the right to obtain a police report.

Additionally, you have the right under federal law to place a "security freeze" free of charge on your credit report, which will prohibit a consumer reporting agency from releasing information in your credit report without your express authorization. To make such a request, contact each of the nationwide credit bureaus (contact information provided below). After receiving your freeze request, each credit bureau will provide you with a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place. You will need it if you choose to lift the freeze.

You can obtain further information from the following sources about your rights under the Fair Credit Reporting Act and steps you may take to avoid identity theft:

Federal Trade Commission (877) 382-4357 www.ftc.gov 600 Pennsylvania Ave., N.W.





Washington, D.C. 20580

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## Nationwide Credit Bureaus:

Equifax (800) 685-1111 www.equifax.com P.O. Box 740241 Atlanta, GA 30374

Experian (888) 397-3742 www.experian.com 535 Anton Blvd., Suite 100 Costa Mesa, CA 92626

TransUnion (800) 916-8800 www.transunion.com P.O. Box 6790 Fullerton, CA 92834

#### For More Information.

For more information about this incident, you may call Sigora at this toll-free telephone number: 1-800-454-7488.

Sincerely,

Logan Landry

CEO