

[Jennings Road Management Corp. Letterhead]

January 11, 2024

[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Mr. [REDACTED]

We value your business and respect the privacy of your information, which is why, as a precautionary measure, we are writing to let you know about a data security incident that was recently reported to us by one of our vendors that may have affected our Mercedes-Benz of Boston location. The vendor has advised us that a very small portion of its customer management software system may have been temporarily searchable and accessible to the public and that some personal information of customers may be among the information that was publicly accessible for a limited period.

**While we have no evidence that any of your personal information was accessed or misused in any manner, we are taking appropriate precautionary measures to ensure your security and help alleviate any concerns you may have.**

#### **What We Are Doing To Address This Situation**

Jennings Road Management Corp. (“JRM”) takes the security and confidentiality of the personal information entrusted to us very seriously. JRM has taken the appropriate steps to ensure that your sensitive information has been and remains secured by the vendor. JRM is also working with the vendor to better understand the reported incident and to ensure that there is not a reoccurrence.

In response to the incident that was reported to us by our vendor, we are providing you with access to **Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score** services at no charge. These services provide you with alerts for twenty-four (24) from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

#### **How do I enroll for the free services?**

To enroll in Credit Monitoring services at no charge, please log on to <https://secure.identityforce.com/benefit/jenningsroad> and follow the instructions provided. When prompted please provide the following unique code to receive services: 4JPTMANNCG

In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

### **What You Can Do To Address This Situation**

Under Massachusetts law, you have the right to obtain any police report, if any, filed regarding this incident reported to us. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it. At this time, JRM is unaware of any police report having been filed by the vendor in connection with this incident.

Massachusetts law also allows consumers to place a security freeze on their credit reports free of charge. A security freeze prohibits a credit-reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

To place a security freeze on your credit report, you must contact each of the three major consumer reporting agencies: Equifax ([www.equifax.com](http://www.equifax.com)); Experian ([www.experian.com](http://www.experian.com)); and TransUnion ([www.transunion.com](http://www.transunion.com)):

Equifax  
P.O. Box 740241  
Atlanta, GA 30374  
866-349-5191  
[www.equifax.com](http://www.equifax.com)

Trans Union  
2 Baldwin Place  
P.O. Box 1000  
Chester PA 19094  
800-888-4213  
[www.transunion.com](http://www.transunion.com)

Experian  
P.O. Box 4500  
Allen, TX 75013  
888-397-3742  
[www.experian.com](http://www.experian.com)

In order to request a security freeze, you may need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) business day after receiving your request by telephone or secure electronic means or three (3) business days after receiving your request by mail to place a security freeze on your credit report. The credit bureaus must also send written

confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies by a secure electronic means or mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have one (1) hour after receiving your request by telephone or secure electronic means or three (3) business days after receiving your request by mail to lift the security freeze for those identified entities or for the specified period of time.

Although JRM is not aware of any reports of the access or misuse of your personal information you should remain vigilant for incidents of fraud and identity theft by regularly reviewing your account statements and monitoring free credit reports. If you discover any suspicious or unusual activity on your accounts or suspect fraud, be sure to report it immediately to your financial institutions. In addition, you may contact the Federal Trade Commission ("FTC"), law enforcement or the attorney general's office to report incidents of identity theft or to learn about steps you can take to protect yourself from identity theft. To learn more, you can go to the FTC's Web site, at [identitytheft.gov](http://identitytheft.gov), or call the FTC, at (877) IDTHEFT (877-438- 4338) or write to Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

### **For More Information**

JRM takes its responsibilities to protect your personal information very seriously. If you have any questions or need further information regarding this incident, you may contact me at (617) 666-8333.

Sincerely,

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Daniel A. Guerra  
Director of Information Technology