



May 22, 2024

Name
Address
City State Zip

Dear <Customer>,

We have received notice that your debit card ending in ##### may have been involved in a compromise. Our records indicate that card ##### was closed on 09/07/2021. The compromise does not affect the card you are currently using. We have been notified that your card data was recovered by law enforcement during an investigation. In addition to the card number, the compromise may have included your name and address.

Please review recent activity on your account(s) to ensure that you recognize the transactions. If you detect unauthorized activity, please notify us immediately.

Protecting our customer's accounts is our highest priority. In addition to using advanced fraud detection techniques, we offer several methods that you can use to monitor and control your account activity:

- If you are a mobile banking user, there is an option for Cards in the mobile banking app. This option provides you with the ability to turn your card on or off as you wish and set transaction limits or restrictions.
- Notify transaction alerts are available through online and mobile banking. Once you enroll, you can set alerts for a variety of conditions occurring on your account(s) – deposits, withdrawals, transaction thresholds and more. Alerts can be received via email, SMS, push notification (mobile), or any combination thereof.

Thank you for choosing Wrentham Cooperative Bank. We appreciate your business. Please feel free to contact me with any questions or if I can be of assistance.

Sincerely,

Corin Green | Assistant Branch Manager
508-384-4098
cgreen@wrenthamcoop.com