EXHIBIT A



P.O. Box 989728 West Sacramento, CA 95798-9728

<<Name 1>> <<Name 2>> <<Address 1>> <<Address 2>> <<City>>, <<State>> <<Zip>>

Enrollment Code: <<XXXXXXXX>>>

To Enroll, Scan the QR Code Below:



Or Visit: https://app.idx.us/account-creation/protect

May 31, 2024

Dear << Name 1>> << Name 2>>:

Cross Catholic Outreach, Inc. ("CCO") is writing to make you aware of an incident that may involve some of your personal information and to provide you with information about resources available to you to help better protect your personal information, should you feel it appropriate to do so. Our investigation has determined that the affected files contain information from HR records, and may include data such as your name, date of birth, Social Security number, driver's license or federal/state identification number, and financial account information. <<Variable Data 2>>

We take this incident, and the security of information in our care, very seriously. We took prompt steps to respond to and investigate this incident and are implementing additional security measures to enhance the security of our systems going forward. We also notified federal law enforcement of this incident. Additionally, as an added precaution, we are offering you credit monitoring and identity restoration services for twenty-four (24) months at no cost to you. Instructions for enrolling in the services, as well as additional information on how to better protect against identity theft or fraud, are included below:

Enroll in Monitoring Services

As part of this notice, we are offering you access to credit monitoring services through IDX at no cost to you. As an enrolled member, you will receive an individual code that allows you to enroll in twenty-four (24) months of Single Bureau Credit Monitoring services. CyberScan will also monitor criminal websites, chat rooms, and bulletin boards for illegal selling or trading of their personal information. In addition, IDX will keep enrolled members up-to-date on new identity theft scams, tips for protection, legislative updates, and other topics associated with maintaining the health of their identity. Enrolled members will also have access to the IDX team and the online resource center for news, education, and complete recovery services. In the event of a confirmed identity theft, you may be eligible for reimbursement of up to \$1,000,000 for expenses related to that theft. Enrolled members will receive full ID theft restoration services should they fall victim. Please note that you must enroll yourself in these credit monitoring services.

Self-Enroll URL: https://app.idx.us/account-creation/protect

Enroll By Phone: 1-800-939-4170 Enrollment Deadline: August 30, 2024 **Enrollment code:** << XXXXXXXX

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and

TransUnion. To order your free credit report, visit <u>www.annualcreditreport.com</u> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether you make the request online, by phone, or by mail:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.);
- 7. Social Security Card, pay stub, or W2;
- 8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-		https://www.transunion.com/credit-
report-services/	https://www.experian.com/help/	help
888-298-0045	1-888-397-3742	1 (800) 916-8800
Equifax Fraud Alert, P.O. Box 105069	Experian Fraud Alert, P.O. Box	TransUnion Fraud Alert, P.O. Box
Atlanta, GA 30348-5069	9554, Allen, TX 75013	2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788	Experian Credit Freeze, P.O.	TransUnion Credit Freeze, P.O.
Atlanta, GA 30348-5788	Box 9554, Allen, TX 75013	Box 160, Woodlyn, PA 19094

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

For More Information. Please note, Massachusetts law precludes us from including certain information in this letter; however, if you have questions regarding this incident, please call our dedicated assistance line at 1-800-939-4170 Monday through Friday from 9 am - 9 pm Eastern Time. You may also write to 600 SW 3rd Street, Suite 2201, Pompano Beach, Florida 33060.

Sincerely,

Michele Sagarino

Michele Sagarino

President