



Chase (OH4-7101)
3415 Vision Drive
Columbus, OH 43219-6009

June 14, 2024

Important Information: We want to make you aware of an incident

Reference Number: PRI-12533941

Dear

We take the security of your information seriously and want to let you know about an incident related to your personal and financial information.

Your rights and what you can do

- Under Massachusetts law, you have the right to obtain any police report filed in regard to a security breach incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.
- While we have no indication that your information has been misused, it is always a good practice to regularly review your accounts and monthly statements. If you identify any transactions, you do not recognize, call the number on your statement or the back of your credit or debit card.
- You may consider placing a security freeze on your credit report(s).
- Please see the enclosed important information for additional steps you can take to help protect yourself.

For more information

- Please accept our apology. We will work with you to minimize any impact. If you have questions, please call us at 1-888-745-0091. We accept operator relay calls

Sincerely,

Andrew North
Executive Director
Privacy Office

Enclosed: Additional Steps to Help Protect Yourself document
Massachusetts Buckslip

JPMorgan Chase Bank, N.A. Member FDIC