

Office of Privacy Compliance

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January 25, 2024

Jane Doe  
0000 Zero Avenue  
Gainesville, FL 00000

Dear Jane Doe:

The University of Florida (“UF”) and UF Health are committed to protecting the privacy and security of our patients’ information. With that in mind, we are writing out of an abundance of caution to inform you of an event that UF Health’s Reproductive Medicine Clinic was notified about involving some of that information. Importantly, this incident was not caused by UF, UF Health or UF Health’s Reproductive Medicine Clinic.

**What Happened?** UF Health’s Reproductive Medicine Clinic is considered an Assisted Reproductive Technology (“ART”) clinic, and the Centers for Disease Control and Prevention (“CDC”) requires ART clinics like UF Health’s Reproductive Medicine Clinic, to report limited data to the National ART Surveillance System (“NASS”). CDC uses that data to monitor the safety and effectiveness of ART procedures in the United States (“U.S.”). Westat, Inc. (“Westat”), is a third-party vendor contracted by the government to collect data, including the CDC’s data submitted by ART clinics to the NASS. Westat utilizes MOVEit, a third-party vendor, to manage data storage and transfers.

On May 30, 2023, Westat discovered a data security incident whereby an unauthorized actor (“threat actor”) exploited a zero-day vulnerability in MOVEit to gain access to their server that hosted the MOVEit Secure File Transfer Protocol (“SFTP”) software and removed limited data from that server between May 28, 2023, and May 29, 2023. Westat immediately took steps to secure their network environment, and with the assistance of CDC and third-party forensic specialists, conducted an investigation to determine the nature and scope of the activity, and the incident affected ninety-five percent (95%) of all fertility clinics in the US. On November 30, 2023, the UF Health Reproductive Medicine Clinic was made aware that certain limited data set files that they had reported to the NASS, in accordance with CDC requirements, were impacted by the Westat security incident. A detailed review was conducted of the data involved to determine the type of information present and to whom it related. On December 1, 2023, we confirmed that your information was present in the impacted data and was accessed or acquired during the Westat MOVEit security incident.

**What Information Was Involved?** The investigation determined that some of your information may have been included, such as your date of birth, city, zip code and limited clinical information, including diagnosis/conditions and dates of service related to your visits at UF Health. **This incident did not involve your name, Social Security number or financial information, and we have no evidence that any of your information was used for identity theft or fraud.**

**What Are We Doing?** We take safeguarding patient information seriously. We collaborated closely with our partners at CDC and have determined that Westat promptly took steps to confirm their system security, and they conducted a comprehensive investigation into the incident, with the assistance of CDC and third-party forensic specialists, to identify the nature and scope of the threat actor’s activity. In addition, federal law enforcement authorities were notified, and Westat continues to cooperate with their investigation.

**What Can You Do?** While UF and UF Health is unaware of any misuse of your information, as a precaution, we recommend that you monitor your credit report to be sure that no suspicious activity has occurred using your

personal information. Should you discover suspicious activity, you may want to place a fraud alert on your credit file. You can call any one of the major credit bureaus to arrange to have a fraud alert established. You may also request a free credit report by visiting [www.annualcreditreport.com](http://www.annualcreditreport.com), calling toll-free at (877) 322-8228 or directly contacting the three nationwide credit reporting companies. The names and telephone numbers of the credit bureaus are listed below:

**Experian**

(888) 397-3742

[www.experian.com](http://www.experian.com)

**TransUnion**

(800) 680-7289

[www.transunion.com](http://www.transunion.com)

**Equifax**

(888) 766-0008

[www.equifax.com](http://www.equifax.com)

**For More Information.**

Should you have any questions or concerns regarding this matter, please do not hesitate to contact our office toll-free at (866) 876-4472.

We deeply regret any inconvenience to you. We take your privacy seriously and will continue to work diligently to protect your information.

Sincerely,

Caroel DeBose  
UF Privacy Specialist