2024-230

Jaquith Industries, Inc. c/o Cyberscout 1 Keystone Ave., Unit 700 Cherry Hill, NJ 08003 DB-08443



February 5, 2024

Dear

Jaquith Industries, Inc. ("Jaquith") writes to notify you of a matter that may affect certain information related to you. This letter provides you with information about the resources available to assist you with safeguarding your information, should you feel it appropriate to do so.

Please know that we take the confidentiality of information in our care seriously. We conducted a diligent investigation into this matter to determine what happened and what information may have been affected. Through this investigation, we determined that the information related to you that may have been impacted includes:

As part of our ongoing commitment to the privacy and security of information in our care, we are regularly reviewing and enhancing our existing policies and procedures related to data privacy, including those relevant to the use of third-party vendors, to reduce the likelihood of a similar event reoccurring in the future. We are notifying relevant regulatory authorities, as required. We are also notifying you so that you may take further steps to safeguard your personal information, should you feel it is appropriate to do so. As an added measure, we are offering you access to twenty-four (24) months of credit monitoring services from Cyberscout through Identity Force, a TransUnion company, at no cost to you. More information about these services is included below.

## **Enroll in Offered Monitoring Services**

We are providing you with access to Single Bureau Credit Monitoring/Single Bureau Credit Report/Single Bureau Credit Score services at no charge. These services provide you with alerts when changes occur to your credit file for twenty-four (24) months from the date of enrollment. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with fraud assistance to answer any questions you may have or in the event you become a victim of fraud. These services will be provided by Cyberscout through Identity Force, a TransUnion company specializing in fraud assistance and remediation services.

How Do I Enroll in the Free Monitoring Services? To enroll in Credit Monitoring services at no charge, please log on to <a href="https://secure.identityforce.com/benefit/jaquith">https://secure.identityforce.com/benefit/jaquith</a> and follow the instructions provided. When prompted, please provide the following unique code to receive services:

To receive the monitoring services described above, you must enroll within ninety (90) days from the date of this letter. Enrollment requires an internet connection, e-mail account, and may not be available to minors under the age of eighteen (18). Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

## Additional Steps You May Take to Help Protect Your Personal Information

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether you make the request online, by phone, or by mail:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth;
- 4. Addresses for the prior two (2) to five (5) years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.);
- 7. Social Security Card, pay stub, or W2;
- 8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/ credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/ credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

We understand that you may have questions that are not addressed in this letter. We note that Massachusetts law restricts the content permitted in this notification. However, if you have questions about this matter, please contact our dedicated assistance line at 1-800-405-6108, between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. You may also contact us at our Human Resources line at 1-315-478-5700 ext. 220.

Sincerely,

Jaquith Industries, Inc.