



February 16, 2024



IMPORTANT INFORMATION ABOUT YOUR VILLAGE BANK DEBIT MASTERCARD

Dear XXXX,

PREVIOUS CARD NUMBER ENDING IN: XXXX

Your previous card has already been closed. This letter is for your information and to ensure you that your current card, if reordered, is active and secure.

We have received a security bulletin from MasterCard regarding a potential security breach.

You are receiving this notification because you initiated a debit card transaction with the impacted merchant some time before or during the affected time frame. Your Village Bank Debit MasterCard may have been involved.

The Village Bank's computer and debit card networks were not breached at any time and your confidential information on our systems remain safe.

NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS

Event Description: Recovery of account data extracted by a third party from devices used for smishing and phishing.

Electronic Data possibly compromised: Account Number.

At-Risk Time Frame: Unknown

Protecting your account against fraudulent activity is a top priority for us!

A high-level review of debit card activity against your account has not found any unusual or unauthorized transactions as a result of this suspected breach. All debit card transactions are run through our sophisticated real-time fraud detection system for monitoring.

If you have any questions, please contact us at (617) 969-4300 or visit your local branch.

Sincerely,

*The Village Bank Deposit Operations
320 Needham Street, Suite 200
Newton, MA 02464
Phone: (617) 969-4300*



320 Needham Street • Suite 200 • Newton, MA 02464
(617) 527-6090 • village-bank.com

