



20 Oser Ave
Suite 100
Hauppauge, NY 11788

<<First Name>> <<Last Name>>
<<Address 1>>
<<Address 2>>
<<City>> <<State>> <<Zip>>
<<Country>>

<<Date>>

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Dear <<First Name>> <<Last Name>>,

I am writing to inform you that Divvies LLC (“Divvies” or “we”) recently experienced a data incident (“Incident”) that involved your personal information (“Information”). This letter provides you with information about this Incident and where you can direct any questions. Additionally, although we are unaware of any misuse of your Information or fraud in connection with the Incident, we have also provided steps you can take to protect your Information as a precaution.

What Happened?

On August 11, 2023, Divvies detected suspicious activity in our systems and immediately began taking steps to investigate, contain, and remediate the situation, including proactively taking systems offline, changing passwords, implementing new threat detection and monitoring software, notifying law enforcement, and engaging outside cybersecurity professionals and data privacy counsel to assist.

The investigation determined that an unauthorized actor first accessed the Divvies network on August 9, 2023, and then downloaded a limited amount of Divvies information from our systems (the “Data”). Accordingly, we engaged a third-party data mining team to perform a thorough review of the Data for the presence of personal information. We then conducted a manual review of the data mining results to confirm the identities of the individuals whose information was potentially involved.

On November 28, 2023, we learned from this process that your Information was present in the Data. There is currently no evidence that any information has been misused for identity theft or fraud in connection with the Incident.

What Information Was Involved?

Our investigation determined that the following types of your Information were involved: name, <<Breached elements>>.

What We Are Doing.

Upon becoming aware of the suspicious activity, we immediately implemented measures to contain the Incident and implement additional safeguards and security protocols on top of our existing protections. We have worked closely with leading data privacy and cybersecurity professionals throughout our investigation and response and have reported this Incident to relevant government agencies and federal law enforcement.

What Can You Do?

To help protect your identity, we are offering complimentary access to Equifax Credit Watch™ Gold for <<12/24>> months. If you enroll in this service, it will provide credit monitoring with email notifications of key changes to your Equifax credit report, as well as daily access to your Equifax credit report. Additionally, this service can provide notifications regarding the suspicious use of your information and identity restoration services if necessary. More information about Equifax Credit Watch™ Gold is contained in the “Additional Resources” section below. To enroll in this service, follow these steps:

- You must enroll by <<enrollment date>>. (Your code will not work after this date.)
- **Visit** the website to enroll: www.equifax.com/activate
- Provide your **activation code**: <<Activation Code>>

While we are providing credit monitoring services to you at no cost for <<12/24>> months, it is always recommended that you remain vigilant, regularly monitor free credit reports and review account statements, and that you report any suspicious activity to financial institutions. Please also review the “Additional Resources” section included with this letter, which outlines other resources you can utilize to protect your Information.

For More Information.

We take the security of information in our care seriously and regret any concern this situation has caused. If you have any questions, please call 203-989-3173, Monday through Friday, from 9:00AM to 5:00PM Eastern.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Alain Voss', with a long horizontal stroke extending to the right.

Alain Voss
Chairman
Divvies LLC

ADDITIONAL RESOURCES

Contact information for the three (3) nationwide credit reporting agencies:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111

Experian, PO Box 2104, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19022, www.transunion.com, 1-800-888-4213

Free Credit Report. It is recommended that you remain vigilant for incidents of fraud and identity theft by reviewing account statements and monitoring your credit report for unauthorized activity. You may obtain a copy of your credit report, free of charge, once every twelve (12) months from each of the three (3) nationwide credit reporting agencies.

To order your annual free credit report please visit www.annualcreditreport.com or call toll free at **1-877-322-8228**.

You can also order your annual free credit report by mailing a completed Annual Credit Report Request Form (available from the U.S. Federal Trade Commission's ("FTC") website at www.consumer.ftc.gov) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281.

For Massachusetts and New Jersey residents: You may obtain one (1) or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly to obtain such additional report(s).

Fraud Alert. You may place a fraud alert in your file by calling one (1) of the three (3) nationwide credit reporting agencies above. A fraud alert tells creditors to follow certain procedures, including contacting you before they open any new accounts or change your existing accounts. For that reason, placing a fraud alert can protect you, but also may delay you when you seek to obtain credit.

Security Freeze. You may obtain a security freeze on your credit report, free of charge, to protect your privacy and ensure that credit is not granted in your name without your knowledge. You may also submit a declaration of removal to remove information placed in your credit report as a result of being a victim of identity theft. You have a right to place a security freeze on your credit report, free of charge, or submit a declaration of removal pursuant to the Fair Credit Reporting and Identity Security Act.

The security freeze will prohibit a consumer reporting agency from releasing any information in your credit report without your express authorization or approval. The security freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. When you place a security freeze on your credit report, you will be provided with a personal identification number, password, or similar device to use if you choose to remove the freeze on your credit report or to temporarily authorize the release of your credit report to a specific party or parties or for a specific period of time after the freeze is in place.

To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to any of the three (3) credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for them as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; and (5) any applicable incident report or complaint with a law enforcement agency or the Registry of Motor Vehicles. The request must also include a copy of a government-issued identification card and a copy of a recent utility bill or bank or insurance statement. It is essential that each copy be legible, and display your name, current mailing address, and the date of issue.

Federal Trade Commission and State Attorneys General Offices. If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your home state. You may also contact these agencies for information on how to prevent or avoid identity theft.

You may contact the **Federal Trade Commission**, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, www.ftc.gov/bcp/edu/microsites/idtheft/, 1-877-IDTHEFT (438-4338).

For California Residents: Visit the California Office of Privacy Protection (www.oag.ca.gov/privacy) for additional information on protection against identity theft. Office of the Attorney General of California, 1300 I Street, Sacramento, CA 95814, Telephone: 1-800-952-5225. This notification was not delayed as a result of any law enforcement investigation.

For Illinois Residents: You can obtain information from the credit reporting agencies and the Federal Trade Commission about fraud alerts and security freezes (contact information above). You may contact the Illinois Office of the Attorney

General, 100 West Randolph Street, Chicago, IL 60601, https://illinoisattorneygeneral.gov/about/email_ag.jsp, 1-800-964-3013.

For New York Residents: You may obtain information regarding security breach response and identity theft prevention and protection information from the Federal Trade Commission (contact information above) and the New York Office of the Attorney General, Office of the Attorney General, The Capitol, Albany, NY 12224-0341, <https://ag.ny.gov>, 1-800-771-7755.

For North Carolina Residents: You may obtain information about preventing identity theft from the Federal Trade Commission (contact information above) and the North Carolina Office of the Attorney General, Consumer Protection Division, 9001 Main Service Center, Raleigh, NC 27699-9001, www.ncdoj.gov, 1-877-566-7266.

For Connecticut residents: You may contact the Connecticut Office of the Attorney General, 165 Capitol Avenue, Hartford, CT 06106, 1-860-808-5318, www.ct.gov/ag.

Reporting of identity theft and obtaining a police report. You have the right to obtain any police report filed in the United States in regard to this incident. If you are the victim of fraud or identity theft, you also have the right to file a police report.

For Massachusetts Residents: You have the right to obtain a police report if you are a victim of identity theft.

For North Carolina Residents: You are advised to report any suspected identity theft to law enforcement or to the North Carolina Attorney General.