



Attorney General Maura Healy  
Office of the Attorney General  
One Ashburton Place  
Boston, MA 02108

Office of Consumer Affairs and Business Regulation  
501 Boylston St. Suite 5100  
Boston, MA 02116

Dear Attorney General & Director:

Pursuant to M.G.L. c. 93H, we are writing to notify you of a breach of security/an unauthorized access or use of personal information involving Massachusetts residents.

#### **NATURE OF THE SECURITY BREACH OR UNAUTHORIZED USE OR ACCESS**

**MasterCard Notification Received:** 03/13/2024

**Event Description:** Suspected data compromise of a merchant's payment card environment

**Source of Compromise:** System Breach

**Affected Time Period:** May 5<sup>th</sup>, 2022 through August 22<sup>nd</sup>, 2023

**Electronic Data possibly compromised:** Account number, Expiration Date and CVC2.

#### **NUMBER OF MASSACHUSETTS RESIDENTS AFFECTED**

**Total: 2**

All affected residents were promptly notified via a written notice that was delivered by the US Postal Service.

#### **STEPS YOU HAVE TAKEN OR PLAN TO TAKE RELATING TO THE INCIDENT**

All impacted cards have been flagged as "compromised" which escalates the review of transactions by our fraud detection system. Transactions associated with these flagged cards have a greater chance of being sent through our online real-time monitoring to risk-score the transactions before they are approved.

The notifications sent to all affected residents recommends that they contact us to reissue them a new card. We will only close and reissue a card without hearing from them if the suspected card has experienced fraud or attempted fraud.

At this time, we do not have any evidence that the personal information was used for fraudulent purposes and have not reported the incident to law enforcement.

#### **OTHER NOTIFICATION AND CONTACT INFORMATION**

Please contact me if you have any questions or if you require any additional information.

Sincerely,

The Village Bank Operations Department  
320 Needham Street Suite 200  
Newton, MA 02464