

2024-592

International Gourmet Food, Inc.
c/o Cyberscout
1 Keystone Ave, Unit 700
Cherry Hill, NJ 08003
DB08600 4-1



INTERNATIONAL GOURMET FOODS, INC.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

March 8, 2024

Dear [REDACTED]:

International Gourmet Foods, Inc. writes to notify you of an incident that may affect the privacy of certain information related to our current and former employees. We take this incident seriously and are providing you information about the incident, our response, and steps you can take to help protect your information.

On February 7, 2024, we experienced a network disruption that limited our ability to access certain files and systems on our network. We immediately began an investigation with the assistance of third-party specialists to determine the full nature and scope of this incident. The investigation determined that we were the victim of a sophisticated ransomware attack and that a limited amount of data on our network was potentially accessed without authorization. Therefore, we reviewed the impacted data to determine what type of information it contained and to whom the information related.

Based on our review, we have determined that the potentially impacted information included [REDACTED].

In response to this incident, we notified law enforcement and implemented additional security measures to further protect our network and reduce the risk of a similar incident occurring in the future. Additionally, in an abundance of caution, we are also providing you, your spouse, and your dependents with access to complementary monitoring services for twenty-four (24) months and identity protection services. Instructions for enrolling in these services and additional resources available to you, your spouse, and your dependents are included in the enclosed *Steps You Can Take to Help Protect Your Information*. Please note that there are separate instructions for enrolling any minor dependents.

We understand you may have questions about this incident. Please call our dedicated assistance line at [REDACTED] to assist you with questions regarding this incident between the hours of 8:00 a.m. to 8:00 p.m. Eastern time, Monday through Friday, excluding holidays. You may also write to us at [REDACTED].

We regret any concern this incident may cause you and thank you for your patience as our company recovers from this incident.

Sincerely,

International Gourmet Foods, Inc.

STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

Enroll in Credit Monitoring / Identity Protection

In response to the incident, we are providing you with access to Single Bureau Credit Monitoring services at no charge. These services provide you with alerts for twenty-four (24) months from the date of enrollment when changes occur to your credit file. This notification is sent to you the same day that the change or update takes place with the bureau. Finally, we are providing you with proactive fraud assistance to help with any questions that you might have or in the event that you become a victim of fraud. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

Enrolling You and Your Spouse in Credit Monitoring Services

For you or your spouse to enroll in Credit Monitoring services at no charge, please log on to [REDACTED] and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]

Enrolling Your Minor Dependents in Cyber Monitoring Services

We are providing the parents of impacted minor dependents with access to Cyber Monitoring services for you and your minor child for 12 months at no charge. Cyber monitoring will look out for your and your child's personal data on the dark web and alert you if your personally identifiable information or your child's is found online. These services will be provided by Cyberscout, a TransUnion company specializing in fraud assistance and remediation services.

To enroll in Cyber Monitoring services at no charge, please log on to [REDACTED] and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED] Once you have enrolled yourself, click on your name in the top right of your dashboard and select "Manage Family Protection" then "Add Family Member" to enroll your child. Please note that you will need to use a different email address to enroll your child.

In order for you to receive either of the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and an email account and will require enrollment by parent or guardian first. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports and account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name

without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

TransUnion 1-800-680-7289 www.transunion.com	Experian 1-888-397-3742 www.experian.com	Equifax 1-888-298-0045 www.equifax.com
TransUnion Fraud Alert P.O. Box 2000 Chester, PA 19016-2000	Experian Fraud Alert P.O. Box 9554 Allen, TX 75013	Equifax Fraud Alert P.O. Box 105069 Atlanta, GA 30348-5069
TransUnion Credit Freeze P.O. Box 160 Woodlyn, PA 19094	Experian Credit Freeze P.O. Box 9554 Allen, TX 75013	Equifax Credit Freeze P.O. Box 105788 Atlanta, GA 30348-5788

For Maryland residents, the Maryland Attorney General may be contacted at 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-888-743-0023; and www.marylandattorneygeneral.gov. International Gourmet Foods, Inc. can be reached at [REDACTED]

For New York residents, the New York Attorney General may be contacted at Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>. International Gourmet Foods, Inc. can be reached at [REDACTED]

For North Carolina residents, the North Carolina Attorney General may be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Washington, D.C. residents, the District of Columbia Attorney General may be contacted at 400 6th Street NW, Washington, D.C. 20001; 202-442-9828, and <https://oag.dc.gov/consumer-protection>. International Gourmet Foods, Inc. can be reached at [REDACTED]