

2024-697



Referenced Card Number:

Dear Depositor:

We are writing to inform you that your debit card number was involved in a merchant's services provider security breach during the time period of _____ to _____. The breach included the capture of some of your personal information, such as your name and card number.

We have systems in place that will track activity on your card to identify any suspicious and unusual activity. In the event that such activity occurs we will contact you by phone immediately, but only during the hours of 8 am to 9 pm. We are taking this action to minimize any fraudulent activity on your card. Please be assured that you are not liable for any such activity. **We do ask that you remain vigilant on monitoring your account activity for the next 12 to 24 months and report any unusual or suspicious activity immediately. If you prefer that we issue a new card please contact the bank.**

Massachusetts law guarantees you certain rights if your personal information is compromised. The enclosed literature describes those rights.

We appreciate your business and we strive to protect your personal information to the best of our ability. If you have any questions or concerns, please call our Customer Support at 617-928-9000 or 800-207-2525.

Sincerely,

Waterstown Savings Bank

Enclosure