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March 1, 2024

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SAMPLE A SAMPLE - L02 MA  
APT ABC  
123 ANY STREET  
ANYTOWN, FC 1A2 B3C  
COUNTRY



**RE: Important Security Notification**  
**Please read this entire letter.**

Dear Sample A. Sample:

Oceaneering International, Inc. (“**Oceaneering**”, “**we**”, or “**our**”) is writing to inform you of an incident that may have impacted some of your personal information and to provide some options to minimize risk to yourself.

**What Information Was Involved?**

The types of personal information impacted include: social security number.

**What Are We Doing?**

Oceaneering takes the privacy and security of your personal information very seriously. Upon discovery of the incident, we immediately launched an investigation to understand the reasons that led to the incident and took steps to mitigate further disclosure of such personal information. We have also reviewed our administrative processes and taken other measures to minimize the risk of similar incidents occurring in the future.

Currently, there is no evidence that any third party has actually viewed or misused any personal information as a result of this incident. We are, of course, continuing to monitor the situation with vigilance.

Out of an abundance of caution and to help protect your identity, we are offering a complimentary 24-month membership of Experian IdentityWorks<sup>SM</sup>. This product provides you with superior identity detection and resolution of identity theft. To activate your membership and start monitoring your personal information please follow the steps below:

- Ensure that you **enroll by: May 31, 2024** (Your code will not work after this date.)
- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation code: ABCDEFGHI**



The enrollment process is safe, simple, and efficient, and we encourage you to activate your membership as soon as possible. More information about the membership is included in the attached handout titled **ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP**.

### **What Else Can You Do?**

In addition to enrolling in the complimentary Experian IdentityWorks membership as outlined above, we invite you to review the attached handout titled **STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION** as well as the U.S. Federal Trade Commission's safety tips for protecting against identity theft available at <https://www.identitytheft.gov>.

As a resident of Massachusetts, you have the right to obtain a police report regarding the incident. For more information, please contact the Massachusetts Attorney General's Office at 617-727-2200 or <https://www.mass.gov/orgs/office-of-attorney-general-maura-healey>.

Moreover, we encourage you to carefully review your accounts and your credit reports to ensure that all of your account activity is valid. You should promptly report any questionable charges to the organization with which the account is maintained.

### **For More Information.**

If you have further questions related to this notice or the incident, you may contact Oceaneering's Employee Solutions Center (ESC) at [hrcamericasteam@oceaneering.com](mailto:hrcamericasteam@oceaneering.com) or 844-999-6947.

If you have questions about your Experian IdentityWorks membership, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-890-9332 by **May 31, 2024**. Be prepared to provide engagement number **B117226** as proof of eligibility for the identity restoration services.

We sincerely apologize that this incident happened and regret any inconvenience it may cause you. Oceaneering is committed to taking all steps necessary to fully safeguard its employees and their personal information.

Sincerely,

Holly Kriendler  
Sr. Vice President and Chief Human Resources Officer  
Oceaneering International, Inc.

## ADDITIONAL DETAILS REGARDING YOUR 24-MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.\*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **Up to \$1 Million Identity Theft Insurance\*\*:** Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at **877-890-9332**. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent is available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that this Identity Restoration support is available to you for 24 months from the date of this letter and does not require any action on your part at this time. The Terms and Conditions for this offer are located at [www.ExperianIDWorks.com/restoration](http://www.ExperianIDWorks.com/restoration). You will also find self-help tips and information about identity protection at this site.

\* Offline members will be eligible to call for additional reports quarterly after enrolling

\*\* The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



## STEPS YOU CAN TAKE TO FURTHER PROTECT YOUR INFORMATION

### Review Your Account Statements and Notify Law Enforcement of Suspicious Activity

As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission.

To file a complaint with the FTC, go to [www.ftc.gov/idtheft](http://www.ftc.gov/idtheft) or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.

### Copy of Credit Report

You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at <https://www.annualcreditreport.com/manualRequestForm.action>. Or you can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for each is provided below:

Equifax  
(800) 685-1111  
[www.equifax.com](http://www.equifax.com)  
P.O. Box 740241  
Atlanta, GA 30374

Experian  
(888) 397-3742  
[www.experian.com](http://www.experian.com)  
535 Anton Blvd., Suite 100  
Costa Mesa, CA 92626

TransUnion  
(800) 916-8800  
[www.transunion.com](http://www.transunion.com)  
P.O. Box 6790  
Fullerton, CA 92834

### Fraud Alert

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 12 months. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. For more information on fraud alerts, you may contact the three national credit reporting agencies, the FTC (as described, above), or visit <http://www.annualcreditreport.com>.

### Security Freeze

In some U.S. states, you have the right to put a security freeze on your credit file at no cost to you. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. To place a security freeze, you may be required to provide information that identifies you, including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement, or insurance statement. You must separately place a security freeze on your credit file with each credit reporting agency. For more information on security freezes in your state, you may contact the three national credit reporting agencies or the FTC (as described above).