

Dear [NAME]:

We are writing to inform you of a recent security incident at Qosina Corp. (“Qosina”) involving your personal information. This notification provides information on what you can do.

What You Can Do

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer’s credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

To protect yourself from the possibility of identity theft, we recommend that you immediately place a fraud alert on your credit files. A fraud alert conveys a special message to anyone requesting your credit report that you suspect you were a victim of fraud. When you or someone else attempts to open a credit account in your name, the lender should take measures to verify that you have authorized the request. A fraud alert should not stop you from using your existing credit cards or other accounts, but it may slow down your ability to get new credit. An initial fraud alert is valid for one (1) year. To place a fraud alert on your credit reports, contact one of the three major credit reporting agencies at the appropriate number listed below or via their website. One agency will notify the other two on your behalf. You will then receive letters from the agencies with instructions on how to obtain a free copy of your credit report from each.

- Equifax (888) 766-0008 or www.fraudalert.equifax.com
P.O. Box 740241, Atlanta, GA 30374-0241
- Experian (888) 397-3742 or www.experian.com
P.O. Box 4500, Allen, TX 75013
- TransUnion (800) 680-7289 or www.transunion.com
Victim Assistance Department, P.O. Box 2000, Chester, PA 19016

You can also place a Security Freeze on their credit reports, free of charge. A Security Freeze prevents most potential creditors from viewing your credit reports and therefore, further restricts the opening of unauthorized accounts. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. Under federal law, you cannot be charged to place, lift, or remove a security freeze. You must place your request for a freeze with **each** of the three major consumer reporting agencies listed above.

To place a security freeze on your credit report, you may send a written request by regular, certified or overnight mail at the addresses above. You may also place a security freeze through each of the consumer reporting agencies’ websites or over the phone, using the contact information listed above. In order to request a security freeze, you will need to provide some or all of the following information to the credit reporting agency, depending on whether you do so online, by phone, or by mail:

- 1 Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2002-Q Orville Road North, Ronkonkoma, New York 11779 USA
Phone +1 (631) 242-3000 • Fax +1 (631) 242-3230
info@qosina.com • www.qosina.com

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Thousands of Stock Components

- 2 Social Security Number;
- 3 Date of birth;
- 4 If you have moved in the past five (5) years, the addresses where you have lived over the prior five years;
- 5 Proof of current address, such as a current utility bill, telephone bill, rental agreement, or deed;
- 6 A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.);
- 7 Social Security Card, pay stub, or W2;
- 8 If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

The credit reporting agencies have one (1) to three (3) business days after receiving your request to place a security freeze on your credit report, based upon the method of your request. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password (or both) that can be used by you to authorize the removal or lifting of the security freeze. It is important to maintain this PIN/password in a secure place, as you will need it to lift or remove the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (including name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze, as well as the identities of those entities or individuals you would like to receive your credit report. You may also temporarily lift a security freeze for a specified period of time rather than for a specific entity or individual, using the same contact information above. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for request made by mail) after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must make a request to each of the credit reporting agencies by mail, through their website, or by phone (using the contact information above). You must provide proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have between one (1) hour (for requests made online) and three (3) business days (for requests made by mail) after receiving your request to remove the security freeze.

When you receive a credit report from each agency, review the reports carefully. Look for accounts you did not open, inquiries from creditors that you did not initiate, and confirm that your personal information, such as home address and Social Security Number, is accurate. If you see anything you do not understand or recognize, call the credit reporting agency at the telephone number on the report. You should also call your local police department and file a report of identity theft. Get and keep a copy of the police report because you may need to give copies to creditors to clear up your records or to access transaction records.

Even if you do not find signs of fraud on your credit reports, we recommend that you remain vigilant in reviewing your credit reports from the three major credit reporting agencies. You may obtain a free copy of your credit report once every 12 months by visiting www.annualcreditreport.com, calling toll-free 877-322-8228 or by completing an Annual Credit Request Form at: www.ftc.gov/bcp/menus/consumer/credit/rights.shtm and mailing to:

2002-Q Orville Road North, Ronkonkoma, New York 11779 USA

Phone +1 (631) 242-3000 • Fax +1 (631) 242-3230

info@qosina.com • www.qosina.com

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Annual Credit Report Request Service,
P.O. Box 1025281
Atlanta, GA 30348-5283

Additionally, we recommend you remain vigilant with respect to reviewing your account statements and credit reports, and promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities, including local law enforcement, your state's attorney general and/or the Federal Trade Commission ("FTC"). You may contact the FTC to obtain additional information about avoiding identity theft here:

Federal Trade Commission, Consumer Response Center
600 Pennsylvania Avenue, NW, Washington, DC 20580
1-877-IDTHEFT (438-4338)
www.ftc.gov/idtheft

Qosina is offering all current and former employees free credit monitoring and identity theft protection from IdentityForce. You will receive a follow up letter separately from IdentityForce which will contain the information necessary to activate your account.

If you have any questions, please contact Qosina via email at breachsupport@qosina.com or by phone at 1-800-999-7405.

Sincere regards,

Scott Herskovitz
Scott Herskovitz
CEO

Qosina is offering all current and former employees free credit monitoring and identity theft protection from IdentityForce.

Below is an overview of the coverage that is provided. IdentityForce delivers ongoing monitoring, rapid alerts, and recovery services to help protect against identity theft in the following ways:

- **Monitor** - continuous monitoring of your identity, privacy, and credit by using innovative and proactive identity theft protection technology. This includes detection of illegal sales of your personal, financial and credit information, providing robust monitoring required in today's connected world.
- **Alert** - provides an early warning system that rapidly notifies you when your personal information is at risk. Alerts are sent to your smart phone, tablet or desktop computer, so you have the power to act before damage is done.
- **Control** - Knowledge is power! Understand your credit score, and where or how your online information is being used. Protect your keystrokes, PIN numbers and credit card information.
- **Recover** - U.S.-based Certified Protection Experts offer comprehensive, 24/7 recovery services. IdentityForce will complete paperwork, make calls, and handle every detail to restore your identity. And you're covered by our nationwide \$1 million identity theft insurance policy.

To safeguard against cyber risk, we strongly encourage you to take advantage of all the benefits IdentityForce has to offer. Investing in identity theft protection is a proactive step towards securing your personal information against unauthorized access and fraud. It not only offers peace of mind but also ensures that you are better prepared to respond quickly and effectively should any issues arise.

To access your account, please see below:

- **Web Option:** For activation purposes, go to <https://mybenefits.identityforce.com/starthere>
- You'll see this screen. Fill in the four boxes, IGNORE the access code and click Get Started:

Activation x +
https://mybenefits.identityforce.com/ProvisionalResponseLandingPage2/tabid/10043/retailer/IdentityforceEB/Default.aspx
ADP | Lenovo Support | Lenovo | McAfee | 5 Ways to Restore...
IdentityForce®
A TransUnion® Brand
Report Fraud | Secure Login
855-441-0270
Identity Thieves Don't Rest.
Luckily, neither does IdentityForce. We monitor your personal information 24/7, quickly alert you to threats, and help protect you.
Protect What Matters Most.™
Create Your IdentityForce Account
First Name Last Name
ZIP Code Last 4 digits of SSN
Enter your access code Get Started

- **Phone Option:** Call IdentityForce Member Services at 855-441-0270.

If you have any questions, you may reach out to us at breachsupport@qosina.com.

Sincerely,
Qosina HR Team

Protecting What Matters Most

Identity Protection and Financial Wellness for the Whole Family

IdentityForce, a TransUnion® brand, has been helping people protect their identity and credit for more than 40 years.

Our credit health and financial account protection capabilities enable you to monitor your finances and understand the key factors that affect your credit score. Similarly, our award-winning identity theft protection features – such as BreachIQ™ – help you to guard against fraud and scams.

Our enriched family identity restoration and Child Identity Monitoring features are tailored to protect your family.

The Risks are Real

1 in 5 people have lost money to an imposter scam¹

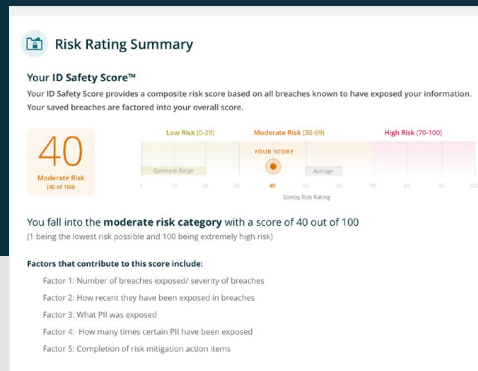
307% jump in account takeover fraud over two years²

33% of identity theft victims experienced a loss of \$10,000 or more³

1 FTC, 2021 Consumer Sentinel Network Data Book, 2022

2 Sift, Q3 Digital Trust and Safety Index, 2021

3 ITRC, Consumer Impact Report, 2022



Comprehensive Protection For You and Your Family

- All plans include family protection features aimed at protecting everyone from your children to the senior family members in your life.
- Fully managed identity restoration for household members, including seniors and children who are most vulnerable to identity fraud attacks.
- Both employee and family plans include up to 10 dependent children. Family plans include up to 10 adult household members.*

* Children 18-years old and under will be enrolled in child monitoring features specifically designed for minors. IdentityForce identity protection enrollment is limited to employees and their eligible dependents.

Personalized BreachIQ™ Risk Scores and Action Plan

- All plans include our exclusive BreachIQ search tool, which enables you to search your past breach history and learn what you can do to protect yourself from past data compromises.
- BreachIQ scours a proprietary breach universe consisting of dark web and other breach databases to identify risks that are missed by dark web scans alone.
- With each BreachIQ Risk Score, we provide a list of potential risks and a detailed action plan of how to protect you or your family members.
- Premium plans include BreachIQ's highly personalized Identity Safety Score™ and action plan that combines all of your identity risks and protections and changes as soon as you take action.

Financial Wellness and Credit Health

- Enhanced credit alerts provide more insights into the important actions you can take toward greater financial wellness.
- Score change alerts help you stay on top of your credit activity that may impact your credit standing.
- Daily credit reports, along with our credit simulator and score tracker, provide more detailed tracking of your progress.
- Our education resource center includes resources for safeguarding your financial health and identity safety with timely tips, videos and live webinars.
- With Credit Lock, you can lock and unlock your TransUnion credit report with the touch of a button, helping prevent criminals from opening or extending credit in your name.

IDENTITY PROTECTION

Dark Web Monitoring	●
Phishing and Botnet Monitoring NEW!	●
Change of Address Monitoring (USPS)	●
Court Records Monitoring	●
Sex Offender Registry Notification	●
Smart SSN Tracker	●
Short Term Loan Monitoring	●
Social Media Identity Monitoring	●
Medical ID Fraud Protection	●
Identity Vault and Secure Storage	●
Breach IQ™ Breach Search, Score, Risks	●
Breach IQ™ Personalized ID Safety Score and Action Plan	●
Financial Account Takeover Monitoring	●

MOBILE DEVICE AND PC PROTECTION

Mobile App (iOS and Android)	●
Password Manager	●
Mobile Attack Control	●
Spyware, Unsecured Wi-Fi and Spoofed Networks	●
Secure My Network (VPN)	●
Online PC Protection Tools	●
Phishing Protection and Website Blocker	●
Spyware and Screen Capture Protection	●
Ransomware Protection	●

CHILD MONITORING – COMPLIMENTARY!*

Child Identity Monitoring	●
Child Social Media Identity Monitoring	●
Child Credit Freeze and Lock Assistance	●
Child Credit Activity Monitoring	●

FAMILY PLAN FEATURES

For maximum protection of you and your family, enroll in the Premium plan and extend it to include all of your premium plan features for up to 10 additional adult family members in your household plus Senior Fraud.

RESTORATION SERVICES

24/7 Customer Support	●
Fully Managed Family Restoration	●
Restoration for Pre-Existing Identity Theft	●
Deceased Family Member Fraud Remediation**	●
Stolen Funds Replacement	●
Lost Wallet Assistance	●
\$2M Household Expense Reimbursement Insurance***	●
\$25K Ransomware Expense Reimbursement	●
\$25K Social Engineering Expense Reimbursement	●
\$25K Cyberbullying Expense Reimbursement	●
Senior Fraud Resolution (on Family Plans)	●

CREDIT HEALTH AND FINANCIAL ACCOUNT PROTECTION

Bank and Credit Card Alerts	●
401(k), HSA and Investment Account Activity Alerts	●
Financial Calculators	●
Education Resource Center	●
Credit Score Simulator	●
Credit Score Tracker (monthly)	●
Credit Freeze and Lock Assistance	●
TransUnion Credit Lock and Alerts	●
Credit Monitoring TransUnion (daily)	●
Score Change Alerts (+/- 10 points)	●
Credit Monitoring – 3 credit bureaus (daily)	●
Credit Report and Score – 3 credit bureaus (monthly)	●
Financial Wellness Coaching NEW!	●

What You Need to Know

The credit scores provided are based on the **VantageScore® 3.0** model. Lenders use a variety of credit scores and are likely to use a credit score different from the **VantageScore® 3.0** to assess your creditworthiness.

Get the MySontiq app:

* Complimentary Child Watch included in all plans.

** Deceased Household Member Fraud Remediation available for adults or eligible dependents enrolled in an active IdentityForce Family Plan at the time of their death

*** Coverage varies in New York

Easy to Enroll

1. Enroll along with other voluntary benefits through your employer. ****
2. Receive welcome email. If you do not receive the email, please check your spam folder.
3. Click the link in your welcome email to complete registration and access your Identity Protection Dashboard.

Questions? Call Member Services at 1-855-441-0270

**** Please review the benefits materials provided by your employer and reach out to them with any questions you might have. Identity Theft Protection may be provided to you at no cost, or in certain circumstances, for an additional, payroll deducted charge. If applicable, your employer will be able to speak to the payroll deduction process by which you agree to pay. If you wish to cancel your Identity Theft Protection, please coordinate with your employer.

ABOUT IDENTITYFORCE

IdentityForce, a TransUnion brand, offers proven identity, privacy and credit security solutions. We combine advanced detection technology, timely alerts, identity recovery services and 24/7 support with over 40 years of experience to get the job done. We are trusted by millions of people, global 1000 organizations and the U.S. government to protect what matters most.