

# **EXHIBIT A**



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Suite 345  
Walnut Creek, California 94596

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<<NAME1>> <<PS\_CONNUM>> <<SEQNUM>>  
<<ADDR3>> <<PS\_PALBRKF>>  
<<ADDR2>> <<PS\_PALBRKL>>  
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<<CITY>>, <<STATE>> <<ZIP>><<ZIP4>>  
<<COUNTRY>>



CAAD  
CAADIR10724  
Version: 3

April 26, 2024

Dear <<NAME1>>:

We write to make you aware of an incident that affects your personal information. We take this incident very seriously and are providing information on the resources available to you to help protect your information from possible misuse, should you feel it is appropriate to do so. The type of information related to you that was potentially affected by this incident includes the following: name, <<CONCAT\_COLUMNS>>. We are also offering you complimentary credit monitoring and identity theft restoration services through Norton LifeLock Ultimate Plus through Norton LifeLock. The Ultimate Plus program is LifeLock's most comprehensive identify theft protection offering which includes up to \$1 million dollars of stolen funds protection as well as providing legal and expert support should you need it. The full details of this plan can be found at <https://lifelock.norton.com/products/lifelock-ultimate-plus>.

We take the confidentiality, privacy, and security of information in our case seriously. In response to this incident, we promptly conducted a detailed investigation to confirm the full nature and scope of the event. We also notified federal law enforcement of this incident.

As an added precaution, we are also offering you complimentary access to 36 months of credit monitoring and identity theft restoration services, through Norton LifeLock. You are eligible to receive the benefits listed under LifeLock's Ultimate Plus program at no cost to you. These benefits include up to \$1 million in Stolen Funds Reimbursement, \$1 million in Personal Expense Reimbursement and \$1 million in Lawyer and Experts Fees Reimbursement. To view all benefits of this program, please go to LifeLock's website. **Please note, you are not automatically enrolled in this program.** Please follow these steps to enroll: **See Below**

We encourage you to remain vigilant against instances of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to review the Steps You Can Take to Help Protect Your Information section below and to enroll in the identity protection services we are offering. Please note, we are not permitted to enroll you in these services and so you will need to follow the instructions below to take advantage of this service.

#### **Steps You Can Take To Help Protect Personal Information**

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you may need to provide the following information, depending on whether you make the request online, by phone, or by mail:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.);
7. Social Security Card, pay stub, or W2;
8. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft.

Should you wish to place a credit freeze, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/credit-help">https://www.transunion.com/credit-help</a>
888-298-0045	1-888-397-3742	1 (800) 916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You may further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or your state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can obtain further information on how to file such a complaint by way of the contact information listed above. You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and your state Attorney General. This notice has not been delayed by law enforcement.

#### **For More Information**

Please note, Massachusetts law prevents us from including certain information in this letter. If you have questions that are not addressed in this letter, please contact our dedicated assistance line at **(866) 885-7527**.

Sincerely,

Dan Williams  
Chief Executive Officer

[www.ameritfleetsolutions.com](http://www.ameritfleetsolutions.com)

**Amerit Fleet Solutions** has retained NortonLifeLock to provide **Three (3) years** of complimentary LifeLock Ultimate Plus™ identity theft protection.

To activate your membership online and get protection at no cost to you:

1. In your web browser, go directly to **LifeLock.com/offers**
2. Below the THREE protection plan boxes, you may enter the Promo Code: **AMFLET2404** and click the “APPLY” button.
3. Your complimentary offer is presented. Click the Orange “**START MEMBERSHIP**” button.
4. A Popup will appear to enter your Member ID <<VTEXT5>> and click “APPLY”
5. Once enrollment is completed, you will receive a confirmation email (be sure to follow ALL directions in this email).

**Alternatively, to activate your membership over the phone, please call: (866) 885-7527**

**You will have until August 30<sup>th</sup>, 2024 to enroll in this service.**

Once you have completed the LifeLock enrollment process, the service will be in effect. Your LifeLock Ultimate Plus™ membership includes:

- ✓ LifeLock Identity Alert™ System†
- ✓ Dark Web Monitoring\*\*
- ✓ LifeLock Privacy Monitor™
- ✓ USPS Address Change Verification
- ✓ Lost Wallet Protection
- ✓ Reduced Pre-Approved Credit Card Offers
- ✓ Fictitious Identity Monitoring
- ✓ Court Records Scanning
- ✓ Data Breach Notifications
- ✓ Credit, Checking and Savings Account Activity Alerts<sup>\*\*\*</sup>
- ✓ Checking and Savings Account Application Alerts<sup>\*\*\*</sup>
- ✓ Bank Account Takeover Alerts<sup>\*\*\*</sup>
- ✓ Investment Account Activity Alerts<sup>\*\*\*</sup>
- ✓ Three-Bureau Credit Monitoring<sup>1\*\*</sup>
- ✓ Three-Bureau Annual Credit Reports and Credit Scores<sup>1\*\*</sup>

The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

- ✓ File-Sharing Network Searches
- ✓ Sex Offender Registry Reports
- ✓ Priority 24/7 Live Member Support
- ✓ U.S.-Based Identity Restoration Specialists
- ✓ Stolen Funds Reimbursement up to \$1 million<sup>++</sup>
- ✓ Personal Expense Compensation up to \$1 million<sup>++</sup>
- ✓ Coverage for Lawyers and Experts up to \$1 million<sup>+++</sup>

<sup>1</sup>If your plan includes credit reports, scores, and/or credit monitoring features (“Credit Features”), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment.

No one can prevent all identity theft or cybercrime. † LifeLock does not monitor all transactions at all businesses.

\*\*These features are not enabled upon enrollment. Member must take action to get their protection.

+++ Reimbursement and Expense Compensation, each with limits of up to \$1 million for Ultimate Plus. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.