April 26, 2024



PO Box 589 Claysburg, PA 16625-0589

> L2232-L02-0000001 T00001 P001 \*\*\*\*\*\*\*SCH 5-DIGIT 12345 SAMPLE A SAMPLE - L02



# *RE:* Notice of Data Breach Please read this entire letter.

To Sample A. Sample:

We write to inform you, as a current or former employee of St. Marys Cement U.S. LLC (the "Company" or "we"), as a dependent of a current or former employee, or as someone who provided (or on whose behalf was provided) certain personal information to the Company, of a cybersecurity incident at the Company and its potential impact on some of your personal information. We take the protection of your information very seriously, and we are contacting you directly to explain the circumstances of the incident and the steps we are taking in response.

# What Happened?

In the late summer of 2023, we discovered that an unauthorized third party gained access to a portion of our IT infrastructure. We immediately began an investigation with an outside forensic firm to understand the scope of the incident and to restore and secure our information technology systems.

Our investigation is now substantially complete, and we have discovered that certain files containing information related to you may have been accessed without authorization. As of this time, we do not have any evidence that the information in those files has been made public or that any identity theft or fraud has been committed to date.

# What Information Was Involved?

The Company's ongoing investigation determined that a data breach occurred. The Company maintains personal information for you on certain of its systems which may have been accessed by an unauthorized third party as part of the incident.

The information that the Company maintains may include, among other things, an individual's name, address, phone number, email address, date of birth, demographic and background information, government-issued identification numbers (e.g., Social Security number, driver's license or state identification number, passport number, alien registration number), financial information (e.g., bank



account information, credit card number), medical history, treatment, and insurance information, and other information. The information that may have been impacted will depend on the information that was provided to the Company.

#### What We Are Doing To Protect Your Information

Please be assured that we have taken numerous steps to address the incident. Upon discovery of the incident, our information technology team immediately took a series of actions, including hiring forensic investigation firms to assist with restoring and securing our systems and to better understand the nature of the event, including identifying any potentially impacted individuals. We also implemented increased security measures to further protect our systems.

Protecting your information is very important to us. To help protect your sensitive information, we are providing you with identity theft detection and resolution tools through Experian, one of the leading credit and identity monitoring companies, through a complimentary 24-month membership to Experian's® IdentityWorks<sup>SM</sup>.

To activate this membership and start monitoring your company's information, please follow the steps in Attachment 1.

#### What You Can Do

We want to make sure you are aware of the additional steps you may take to guard against the unauthorized use of your information.

As we all know, cybersecurity incidents increasingly threaten the security of information at work and at home. You should remain vigilant by reviewing account statements and monitoring free credit reports. Please see Attachment 2 for further steps you can take to protect your information as well as additional important information. We also encourage you to report any suspicious computer-related activity.

#### **Conclusion**

As noted, please see the attachments for instructions on how to enroll in Experian's® IdentityWorks<sup>SM</sup>, further steps you can take to protect your information, and additional important information.

We regret any inconvenience that the incident may cause. Should you have questions or concerns regarding this matter, please call 1-833-931-7265.

Sincerely, Jennifer Hynes Privacy Officer St. Marys Cement

## ATTACHMENT 1

## How To Enroll In Experian's® IdentityWorks<sup>SM</sup>

- Ensure that you enroll by: August 30, 2024. Your activation code will not work after this date.
- Visit the Experian IdentityWorks website to enroll: <u>https://www.experianidworks.com/credit</u>
- Provide your activation code: ABCDEFGHI

If you have questions about the product, need assistance with identity restoration, or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-833-931-7265 by August 30, 2024. Please be prepared to provide engagement number B121291 as proof of your eligibility for IdentityWorks.

## Additional Details Regarding the 24-Month Experian IdentityWorks Membership

A credit card is **not** required for enrollment in Experian IdentityWorks. You may contact Experian **immediately** regarding any fraud issues, and you have access to the following features once you enroll in Experian IdentityWorks:

- **Experian Credit Report at Signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.
- Credit Monitoring: Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE**<sup>TM</sup>: You will receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- Up to \$1 Million Identity Theft Insurance<sup>1</sup>: Provides coverage for certain costs and unauthorized electronic fund transfers.

If you believe there was fraudulent use of your personal information and would like to discuss how you may be able to resolve those issues, please reach out to an Experian agent at 1-833-931-7265. If, after discussing your situation with an agent, it is determined that Identity Restoration support is needed, then an Experian Identity Restoration agent will be available to work with you to investigate and resolve each incident of fraud that occurred (including, as appropriate, helping you with contacting credit grantors to dispute charges and close accounts; assisting you in placing a freeze on your credit file with the three major credit bureaus; and assisting you with contacting government agencies to help restore your identity to its proper condition).

Please note that Identity Restoration support is available as part of the membership being provided at no cost to you and is effective from the date of this letter. Registration is not required to access the service provided by Experian's Identity Restoration Specialists. The Terms and Conditions for this offer are located at <u>www.ExperianIDWorks.com/restoration</u>. You will also find self-help tips and information about identity protection at this site.

<sup>&</sup>lt;sup>1</sup> The Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.



#### **ATTACHMENT 2**

#### **Monitor Your Accounts**

We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

<b>Equifax</b> <sup>®</sup>	Experian	<b>TransUnion</b> <sup>®</sup>
P.O. Box 740241	P.O. Box 9701	P.O. Box 1000
Atlanta, GA 30374-0241	Allen, TX 75013-9701	Chester, PA 19016-1000
1-800-685-1111	1-888-397-3742	1-800-888-4213
www.equifax.com	www.experian.com	www.transunion.com

When you receive your credit reports, review them carefully. Look for accounts or creditor inquiries that you did not initiate or do not recognize. Look for information, such as a home address or Social Security number that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number on the report.

#### Credit Freeze

You have the right to put a security freeze, also known as a credit freeze, on your credit file, so that no new credit can be opened in your name without the use of a Personal Identification Number (PIN) that is issued to you when you initiate a freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to access your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. Should you wish to place a credit freeze, please contact all three major consumer reporting agencies listed below.

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
P.O. Box 105788	P.O. Box 9554	P.O. Box 2000
Atlanta, GA 30348-5788	Allen, TX 75013-9554	Chester, PA 19016-2000
1-800-685-1111	1-888-397-3742	1-888-909-8872
www.equifax.com/personal/	www.experian.com/	www.transunion.com/
credit-report-services	freeze/center.html	credit-freeze

You must separately place a credit freeze on your credit file at each credit reporting agency. The following information should be included when requesting a credit freeze:

- 1) Full name, with middle initial and any suffixes;
- 2) Social Security number;
- 3) Date of birth (month, day, and year);
- 4) Current address and previous addresses for the past five (5) years;
- 5) Proof of current address, such as a current utility bill or telephone bill;

6) Other personal information as required by the applicable credit reporting agency.

If you request a credit freeze online or by phone, then the credit reporting agencies have one (1) business day after receiving your request to place a credit freeze on your credit file report. If you request a lift of the credit freeze online or by phone, then the credit reporting agency must lift the freeze within one (1) hour. If you request a credit freeze or lift of a credit freeze by mail, then the credit agency must place or lift the credit freeze no later than three (3) business days after getting your request.

# Fraud Alerts

You also have the right to place an initial or extended fraud alert on your file at no cost. An initial fraud alert lasts one (1) year and is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven (7) years. Should you wish to place a fraud alert, please contact any one of the agencies listed below. The agency you contact will then contact the other two credit agencies.

Equifax P.O. Box 105788 Atlanta, GA 30348-5788 1-888-766-0008 www.equifax.com/personal/ credit-report-services	<b>Experian</b> P.O. Box 9554 Allen, TX 75013- 9554	<b>TransUnion</b> P.O. Box 2000 Chester, PA 19016-2000 1-800-680-7289
	1-888-397-3742 www.experian.com/ fraud/center.html	www.transunion.com/fraud- victim-resource/place-fraud- alert

## **Monitor Your Personal Health Information**

If applicable to your situation, we recommend that you regularly review the explanation of benefits statements that you receive from your insurer. If you see any service that you believe you did not receive, please contact your insurer at the number on the statement. If you do not receive the regular explanation of benefits statements, contact your provider and request them to send such statements following the provision of services in your name or number.

You may want to order copies of your credit reports and check for any medical bills that you do not recognize. If you find anything suspicious, call the credit reporting agency at the phone number on the report. Keep a copy of this notice for your records in case of future problems with your medical records. You may also want to request a copy of your medical records from your provider, to serve as a baseline. If you are a California resident, we suggest that you visit the website of the California Office of Privacy Protection at www.privacy.ca.gov to find more information about your medical privacy.

## **Additional Information**

You can further educate yourself regarding identity theft and the steps you can take to protect yourself, by contacting your state Attorney General or the Federal Trade Commission. Instances of known or suspected identity theft should be reported to law enforcement, your Attorney General, and the FTC.



The Federal Trade Commission 600 Pennsylvania Avenue, NW Washington, DC 20580 1-877-ID-THEFT (1-877-438-4338) TTY: 1-866-653-4261 www.ftc.gov/idtheft

- Alabama Residents: The Attorney General can be contacted at 1-800-392-5658; or https://www.alabamaag.gov/consumercomplaint.
- Arkansas Residents: The Attorney General can be contacted at 323 Center Street, Suite 200, Little Rock, AR 72201; 1-800-482-8982; consumer@ArkansasAG.gov; or https://arkansasag.gov/forms/file-a-consumer-complaint/.
- Arizona Residents: The Attorney General can be contacted at 2005 North Central Avenue, Phoenix, AZ 85004; 602-542-5025; or https://www.azag.gov/consumer/data-breach.
- California Residents: The California Office of Privacy Protection can be contacted at 1300 "I" Street, Sacramento, CA 95814-2919; 800-952-5225; or www.oag.ca.gov/privacy.
- Colorado Residents: The Attorney General can be contacted at 1300 Broadway, 10<sup>th</sup> Floor, Denver, CO 80203; 720-508-6000; or https://coag.gov/resources/data-protection-laws/.
- Florida Residents: The Attorney General can be contacted at 1-866-966-7226; or https://www.myfloridalegal.com/pages.nsf/Main/18A7753257FE439085256CC9004EC4F7.
- Georgia Residents: The Attorney General can be contacted at 2 Martin Luther King Jr. Drive, Suite 356, Atlanta, GA 30334-9077; 800-869-1123; or https://consumer.georgia.gov/consumer-topics/identity-theft-what-do-if-it-happens-you.
- Idaho Residents: The Attorney General can be contacted at 700 W. Jefferson Street, P.O. Box 83720, Boise, ID 83720-0010; 208-334-2400; or https://www.ag.idaho.gov/.
- Illinois Residents: The Attorney General can be contacted at 100 West Randolph Street, Chicago, IL 60601; 1-800-386-5438; or https://ccformsubmission.ilag.gov/.
- Indiana Residents: The Attorney General can be contacted at 302 W. Washington Street, 5th Floor, Indianapolis, IN 46204; 1-800-382-5516; or https://www.in.gov/attorneygeneral/consumer-protection-division/id-theft-prevention/complaint-form.
- Iowa Residents: The Attorney General can be contacted at Office of Attorney General of Iowa, Hoover State Office Building, 1305 E. Walnut Street, Des Moines, IA 50319; 515-281-5926; or www.iowaattorneygeneral.gov. You are advised to report any suspected identity theft to law enforcement or to the Iowa Attorney General.
- Kansas Residents: The Attorney General can be contacted at 120 SW 10th Ave, 2nd Floor, Topeka, KS 66612-1597; 785-296-2215; or https://ag.ks.gov/in-your-corner-kansas/.
- Kentucky Residents: The Attorney General can be contacted at 700 Capitol Avenue, Suite 118, Frankfort, Kentucky 40601; (502) 695-5300; or https://www.ag.ky.gov/Resources/Consumer-Resources/Consumer-Complaints.aspx.

- Louisiana Residents: The Attorney General can be contacted at 1885 N. Third Street, Baton Rouge, LA 70802; 1-800-351-4889; or https://www.ag.state.la.us/Page/DataBreach.
- Massachusetts Residents: The Attorney General can be contacted at One Ashburton Place, 18th Floor, Boston, MA 02108; 617-727-8400; or https://www.mass.gov/how-to/file-a-consumer-complaint#:~:text=You%20can%20reach%20us%20at,time%20using%20our%20online%20form. You have a right to request from us a copy of any police report filed in connection with this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.
- Michigan Residents: The Attorney General can be contacted at 525 W. Ottawa Street, P.O. Box 30212, Lansing, MI 48909; 877-765-8388; or https://www.michigan.gov/ag/.
- Minnesota Residents: The Attorney General can be contacted at 445 Minnesota Street, Suite 1400, St. Paul, MN 55101; (800) 627-3529; or https://www.ag.state.mn.us/Consumer/Publications/PersonalInformationBreaches.asp.
- Missouri Residents: The Attorney General can be contacted at Supreme Court Building, 207 W. High St., P.O. Box 899, Jefferson City, MO 65102; 800-392-8222; or https://ago.mo.gov/app/consumercomplaint.
- Montana Residents: The Attorney General can be contacted at 215 N Sanders Street, Helena, MT 59620-0151; 800-498-6455; or https://dojmt.gov/consumer/affected-data-breach/.
- Nevada Residents: The Attorney General can be contacted at 100 North Carson Street, Carson City, NV 89701; 702-486-3132; or https://ag.nv.gov/Hot\_Topics/Victims/IDTheft/.
- New Jersey Residents: The Attorney General can be contacted at 124 Halsey Street, Newark, NJ 07101; 973-504-6200; or https://www.njconsumeraffairs.gov/ocp/Pages/default.aspx.
- New York Residents: The Attorney General can be contacted at Office of the Attorney General, The Capitol, Albany, NY 122240341; 1 (800) 771-7755; or https://ag.ny.gov/internet/privacy-and-identity-theft. Further information about security breach response and identity theft prevention and protection can be obtained from New York's Office of the Attorney General.
- North Carolina Residents: The Attorney General can be contacted at 9001 Mail Service Center, Raleigh, NC 27699-9001; (919) 716-6000; or https://ncdoj.gov/protecting-consumers/protectingyour-identity/protectyour-business-from-id-theft/security-breach-information/security-breachadvice/. Further information about preventing identity theft can be obtained from North Carolina's Office of the Attorney General.
- Ohio Residents: The Attorney General can be contacted at 30 E. Broad St., 14th Floor Columbus, OH 43215; 800-282-0515; https://www.ohioattorneygeneral.gov/Files/Forms/Forms-for-Consumers/ConsumerComplaintForm3292012-pdf.aspx.
- Oklahoma Residents: The Attorney General can be contacted at 313 NE 21st Street, Oklahoma City, OK 73105; 833-681-1895; or https://www.oag.ok.gov/consumer-protection.
- Oregon Residents: The Attorney General can be contacted at 877-877-9392; or https://www.doj.state.or.us/consumer-protection/. You are advised to report any suspected identity theft to law enforcement, the Federal Trade Commission, and the Oregon Attorney General.



- Pennsylvania Residents: The Attorney General can be contacted at 16th Floor, Strawberry Square, Harrisburg, PA 17120; 800-441-2555; or https://www.attorneygeneral.gov/protectyourself/identity-theft/.
- South Carolina Residents: The Attorney General Consumer Affairs Division can be contacted at 293 Greystone Boulevard, Suite 400; 803-734-4200; or https://consumer.sc.gov/identity-theft-unit.
- Tennessee Residents: The Attorney General can be contacted at P.O. Box 20207, Nashville, Tennessee, 37202; (615) 741-4737; or https://www.tn.gov/content/tn/attorneygeneral/working-for-tennessee/consumer/resources.html.
- Texas Residents: The Attorney General can be contacted at P.O. Box 12548, Austin, TX, 78711-2548; 800-621-0508; or https://www.texasattorneygeneral.gov/consumer-protection/identity-theft. Visit http://txoag.force.com/CPDOnlineForm for its consumer complaint form.
- Virginia Residents: The Attorney General can be contacted at 804-786-2042; or https://www.oag.state.va.us/consumer-protection/index.php/get-help/contact-us2.
- Washington Residents: The Attorney General can be contacted at 800 5th Ave. Ste. 2000, Seattle, WA 98104-3188; 206-464-6684; or more information may be found at https://www.atg.wa.gov/fileacomplaint.aspx.
- Wisconsin Residents: The Attorney General can be contacted at 2811 Agriculture Dr., P.O. Box 8911, Madison, WI 53708-8911; or (800) 422-7128. For more information on Identity Theft and Privacy Protection, visit: https://datcp.wi.gov/Pages/Publications/IDTheftPrivacyProtectionFactSheets.aspx.
- West Virginia Residents: The Attorney General can be contacted at State Capitol Complex, Bldg 1, Rm E-26, 1900 Kanawha Blvd E, Charleston, WV 25305; 1-800-368-8808; or https://ago.wv.gov/consumerprotection/Pages/Identity-Theft-Prevention.aspx.