

ATTACHMENT A:
MASSACHUSETTS – DATA BREACH NOTIFICATION

We are writing on behalf of Brigham & Women's Hospital (BWH), a member of Mass General Brigham (MGB), to notify you of a privacy incident.

On February 8, 2024, while conducting an internal vulnerability test of the MGB environment, the MGB Information Security Department discovered that an internal link for a mailing list management platform was inadvertently made available from outside MGB's network without authentication. This mailing list management platform housed an archive of emails sent to distribution lists for various departments. The MGB Information Security Department and BWH immediately conducted an investigation into the issue and quickly disabled this link.

It was determined during the investigation that the email archive, which contained some information on individuals as research participants or in connection with clinical services, was available publicly between June 15, 2020 to February 9, 2024. BWH's review concluded on May 3, 2024.

The information involved for one (1)¹ affected Massachusetts resident included: name, address, medical record number, date of birth, driver's license number, and clinical information (date of service, procedure type, and information about clinical location or participation in a research study). Please note that the information did not involve Social Security number, financial account numbers, health insurance information, or debit/credit card numbers.

BWH and MGB are fully committed to protecting the information entrusted to them and sincerely regret that this incident occurred. BWH and MGB have taken several steps to mitigate and help prevent incidents like this from occurring in the future, including disabling the link and disabling the archiving functions.

Free credit monitoring services for 24 months are being offered to the Massachusetts resident whose driver's license number may have been involved. A copy of the notification being sent to that individual on May 21, 2024 by first class mail in accordance with notification requirements under state law is attached to this form.

¹ This is the number of Massachusetts residents affected under state law. However, there may be additional residents being notified with regard to this incident pursuant to HIPAA.