



20241

Retiree Plan Administration
Acclaris
1511 N Westshore Blvd., Suite 350
Tampa, FL 33607

April 28, 2021

«Name_Proper»
«Address_1_Proper» «Address_2_Proper»
«City_Proper», «STATE» «ZIP»
«Control_Number»

Notice of Security Incident

Dear «Name_Proper»:

We regret to inform you about a recent data breach at Acclaris connected to certain [Customer Name] retiree programs that we administer.

Unfortunately, your personal information—specifically your name, social security number, date of birth and zip code—was involved.

After extensive research, we have determined:

- Your retiree benefits are not impacted.
- The misuse of personal information was limited.
- The issue has been rectified.

Still, we know how difficult it is to deal with issues with personal information—and that any risk of this nature is unacceptable. So, as an added precaution, we are offering you the chance to enroll in two years of complimentary identity theft protection services. We encourage you to do so, and to take the steps outlined on the following pages.

We take this matter very seriously and sincerely regret any difficulties it causes you. Your personal information is very important and we remain committed to safeguarding it.

One of our dedicated team of customer service representatives will be reaching out by phone in the coming days to answer any questions you may have. If you (or someone you designate) would prefer to call directly, the team can be reached at 1-866-562-2696, Monday to Friday between 8am and 5pm, ET.

Sincerely,

David Speier

About Acclaris

Acclaris has been administering [Customer Name] retiree programs since 2007. Acclaris is a sister company to Via Benefits, and a subsidiary of Willis Towers Watson, a global human resources consulting

IDX Identity Protection

Enrollment Code is:
«IDX_Code»

Enroll by September 30 at
<https://app.idx.us/account-creation/protect>

or

1-800-939-4170 (Monday – Friday, 8am – 8pm, ET)



A Willis Towers Watson Company

Managing Director, Acclaris