

20444

From: Martinez, Roxanne
Sent: Wednesday, April 28, 2021 12:52 PM
To: [RECIPIENTS]
Cc: Martinez, Roxanne <Roxanne.Martinez@greatdentalplans.com>
Subject: Important Disclosure Information Matter - Please Read

Hello,

You are receiving this email because, as part of our RFP response for Oklahoma, we were required to disclose information pertaining to certain employees. As part of the submission, we provided your home address, SSN and DOB.

It has come to our attention that in error, we did not redact that personal information from our proposal.

The state of Oklahoma had already released an unredacted version, which included your personal information, to three parties that submitted public records requests before realizing the information was not redacted.

Remedy

We have taken/are taking the following steps to remedy the situation:

1. We have provided the Oklahoma Health Care Authority (OHCA) with an updated redacted version of the response that has your personal information deleted from view. OHCA is notifying the parties who are in possession of the original redacted RFP response and asking them to destroy that original RFP response in a secure manner and instead to use the amended RFP response being provided.
2. We are going to reimburse you for 6 months of identity theft coverage. Please submit your expense reimbursement to GRP-Benefits and cc me.
3. In addition to addressing the issue directly with involved employees, we will be implementing an additional quality check for all RFP responses that contain sensitive personal information to ensure the information was in fact redacted. This quality check will be conducted and documented by the Director or VP of Proposal Management.

If you should have any further questions, please do not hesitate to contact me.

Thanks,

Roxanne

Roxanne E. Martinez
Executive Vice President and Chief Human Resources Officer
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