

**NOTICE OF POTENTIAL DATA BREACH
IMPORTANT - PLEASE READ THIS ENTIRE LETTER**



June 3, 2021

Dear 

Re: Notice of Potential Data Breach
Date of Notice: June 3, 2021

Reporting Organization: Mitsubishi Logisnext Americas
2121 W. Sam Houston Parkway N
Houston, TX 77043
Contact: Jason Pierce
713-365-1832

I am writing to inform you of a potential data security breach in which some of your personally-identifiable information (PII) may have been affected, to share with you important information about protecting your personally-identifiable information, and to let you know about the services Mitsubishi Logisnext Americas (the "Company") will provide for your benefit to help you protect your information.

Description of Potential Data Breach

The Company recently learned that an email account of a Human Resources Information Systems employee was compromised. Among other information, the email account contained some personally-identifiable information (such as names, social security numbers, addresses, phone numbers, emails, and bank account information) of active U.S. employees, former employees, and their spouses or dependents of the Company and MCJ (A joint venture with Mitsubishi Logisnext Americas and Jungheinrich). Although we currently have no evidence that any of this personally-identifiable information was accessed, acquired, or used, we are providing this notice to you in an abundance of caution.

Date Range of Potential Data Breach

From our investigation, it appears that the account in question may have been compromised beginning in January 2021. The Company discovered the compromised account on May 19, 2021, and immediately began its investigation.

4/2/20

Subsequent Security Measures

Upon learning of the issue, the Company promptly gathered a team to address and investigate this matter. After thoroughly investigating the breach, we have ensured the use of two-factor authentication in connection with this and other email accounts and have updated our best practices in maintaining the security of personally-identifiable information that our Human Resources Department processes.

What You Can Do

We suggest that you to take the following steps to mitigate possible misuse of your personal information:

1. Sign up for credit monitoring. **The Company will cover the cost of service from Life Lock for one year if you elect this service. Please see page 4 of this letter for more information.**
2. Place a fraud alert on your credit report (see below for details).
3. Place a security freeze on your credit report (see below for details).

Credit Report Fraud Alert

You may place a fraud alert on your credit report, which may help prevent someone from opening accounts in your name or changing your existing accounts. You may contact any one of the three major credit bureaus listed below to do so. When one credit bureau confirms your fraud alert, the others will be notified automatically of the alert.

Equifax
P.O. Box 740256
Atlanta, GA 30374
800-766-0008
www.equifax.com

Experian
P.O. Box 4500
Allen, TX 75013
888-397-3742
www.experian.com

TransUnion LLC
P.O. Box 2000
Chester, PA 19016
800-680-7289
www.transunion.com

Equifax: https://www.alerts.equifax.com/AutoFraud_Online/jsp/fraudAlert.jsp.

Experian: <https://www.experian.com/corporate/personal-services-contacts.html>

TransUnion: <https://www.transunion.com/fraud-alerts>

You may also order a credit report. You are entitled to receive a free credit report annually from each of the three credit bureaus listed above.

Credit Report Security Freeze

You may place a security freeze on your credit reports, which would prohibit a credit reporting agency from releasing any information from your credit report without your written permission. You should be aware, however, that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services. A credit reporting agency may charge you fees for placing, removing, and replacing a security freeze. The fees vary from state to state and depend on your circumstances. If you are an identity theft victim with a valid police report, a credit reporting agency may provide you with security freeze services free of charge.

Other

- Remain vigilant in reviewing your account statements and monitoring free credit reports to protect yourself against fraud and identity theft.
- You may obtain additional information about how to avoid identify theft from

Federal Trade Commission
Consumer Response Center
Washington, DC 20580
Toll Free helpline: 1-877-ID-THEFT (1-877-438-4338)
TTY 1-866-653-4261
<http://www.ftc.gov/>

- If you suspect that someone has stolen or misused your personal information or that you are a victim of identity theft, you should immediately report the incident to local law enforcement or the attorney general for the state in which you reside.
- Consumers in Massachusetts have the right to obtain a police report.
- Consumers in North Carolina may obtain further information about protecting their identity from the North Carolina Attorney General's Office: <https://ncdoj.gov/protecting-consumers/protecting-your-identity/> (877)-5-NO-SCAM; (919)-716-6000;

For more information.

Do not hesitate to contact Jason Pierce, Director, Human Resources, at 713-365-1832 or by email at Jason.Pierce@logisnextamericas.com if you have any questions or concerns about this incident.

We sincerely apologize for this incident. We know you trust us to protect your information when you share it with us, and we want to assure you that we consistently strive to take reasonable measures to do so.

Sincerely,

Jason Pierce
Director, Human Resources
Mitsubishi Logisnext Americas

Dear [REDACTED]:

Logisnext has retained NortonLifeLock to provide One (1) Year of complimentary LifeLock Defender™ Preferred identity theft protection.

To activate your membership online and get protection at no cost to you:

1. In your web browser, go directly to www.LifeLock.com. Click on the yellow "START MEMBERSHIP" button (*do not attempt registration from a link presented by a search engine*).
2. You will be taken to another page where, below the FOUR protection plan boxes, you may enter the **Promo Code:** [REDACTED] and click the "APPLY" button.
3. On the next screen, enter your **Member ID:** [REDACTED] and click the "APPLY" button.
4. Your complimentary offer is presented. Click the red "START YOUR MEMBERSHIP" button.
5. Once enrollment is completed, you will receive a confirmation email (*be sure to follow ALL directions in this email*).

Alternatively, to activate your membership over the phone, please call: 1-800-899-0180

You will have until 9/10/2021 to enroll in this service.

Once you have completed the LifeLock enrollment process, the service will be in effect. Your LifeLock Defender™ Preferred membership includes:

- ✓ Primary Identity Alert System†
- ✓ 24/7 Live Member Support
- ✓ Dark Web Monitoring**
- ✓ Norton™ Security Deluxe² (90 Day Free Subscription)
- ✓ Stolen Funds Reimbursement up to \$25,000†††
- ✓ Personal Expense Compensation up to \$25,000†††
- ✓ Coverage for Lawyers and Experts up to \$1 million†††
- ✓ U.S.-based Identity Restoration Team
- ✓ Annual Three-Bureau Credit Reports & Credit Scores^{1**}
- ✓ Three-Bureau Credit Monitoring^{1**}
- ✓ USPS Address Change Verification Notifications
- ✓ Fictitious Identity Monitoring
- ✓ Credit, Checking and Savings Account Activity Alerts^{1**}

The credit scores provided are VantageScore 3.0 credit scores based on Equifax, Experian and TransUnion respectively. Third parties use many different types of credit scores and are likely to use a different type of credit score to assess your creditworthiness.

¹If your plan includes credit reports, scores, and/or credit monitoring features ("Credit Features"), two requirements must be met to receive said features: (i) your identity must be successfully verified with Equifax; and (ii) Equifax must be able to locate your credit file and it must contain sufficient credit history information. IF EITHER OF THE FOREGOING REQUIREMENTS ARE NOT MET YOU WILL NOT RECEIVE CREDIT FEATURES FROM ANY BUREAU. If your plan also includes Credit Features from Experian and/or TransUnion, the above verification process must also be successfully completed with Experian and/or TransUnion, as applicable. If verification is successfully completed with Equifax, but not with Experian and/or TransUnion, as applicable, you will not receive Credit Features from such bureau(s) until the verification process is successfully completed and until then you will only receive Credit Features from Equifax. Any credit monitoring from Experian and TransUnion will take several days to begin after your successful plan enrollment.

No one can prevent all identity theft or cybercrime. ¹ LifeLock does not monitor all transactions at all businesses.

² Norton Security Online provides protection against viruses, spyware, malware, and other online threats for up to 5 PCs, Macs, Android devices. Norton account features not supported in this edition of Norton Security Online. As a result, some mobile features for Android are not available such as anti-theft and mobile contacts backup. iOS is not supported.

**These features are not enabled upon enrollment. Member must take action to get their protection.

††† Reimbursement and Expense Compensation, each with limits of up to \$25,000 for Defender Preferred. And up to \$1 million for coverage for lawyers and experts if needed. Benefits under the Master Policy are issued and covered by United Specialty Insurance Company (State National Insurance Company, Inc. for NY State members). Policy terms, conditions and exclusions at: LifeLock.com/legal.