

PO BOX 306  
2 CENTER STREET  
ADAMS, MA 01220  
413.743.0001



Notice Date : 5/5/2021

20574

Customer Name  
Customer Address  
City, State, Zip

### COMPROMISED DEBIT CARD NOTICE

**Re: Debit Card Ending in XXXX**

This notice is to inform you of a notification we received of a compromise that has taken place with your card referenced above. Compromise Alerts are communicated to financial institutions and indicate there has been a security breach at a location where you transacted business.

Due to the increased potential for fraud, it is in the best interest of our customers to reissue these cards. You will receive a new chip enabled debit card within the next 14 days. It is important that you activate your new card and set up the PIN number via the phone number on the card sticker as soon as you receive it to avoid any disruption.

**Please be aware that effective April 1, 2021 you will no longer be able to use the card you currently have in your possession ending in the last four digits listed above. For security reasons, if you would like us to deactivate this card sooner, please call a customer service representative at 413.743.0001 or visit any one of our seven locations. Please contact all merchants that you have recurring payments with and update your new debit card number to insure that your payments are not interrupted. Please destroy the card referenced above immediately upon receipt of your replacement card to avoid confusion going forward.**

Until your new card is received, we ask you to please review your account activity online and report any suspicious activity immediately if discovered.

In accordance with a new Massachusetts requirement, we are required to provide you with the attached additional information regarding consumer rights with regards to Identity Theft whenever a security breach occurs. By reissuing this card, risks are mitigated but we wish to make you aware of these measures. Please don't hesitate to call if you have any questions or concerns.