



20591

<p>To Enroll, Please Call: (833) 664-2023 Or Visit: https://app.idx.us/account-creation/protect Enrollment Code: [XXXXXXXXXX]</p>

C/O IDX
P.O. Box 1907
Suwanee, GA 30024

<<First Name>> <<Last Name>>
<<Address1>> <<Address2>>
<<City>>, <<State>> <<Zip>>

June 10, 2021

Notice of Data Breach

Dear <<First Name>> <<Last Name>>,

On behalf of AireSpring, Inc. ("AireSpring"), we write to inform you that AireSpring was the subject of a security event that we believe may have involved access to your personal information. We are sending this letter to comply with our legal obligations, as well as to provide you with information regarding what happened, and additional steps we are taking to protect your personal information.

When we first became aware of the security event, we quickly retained forensic experts and launched an investigation. We also promptly informed federal law enforcement. We have since implemented additional security measures and protocols to help prevent a future incident. Your trust is of paramount importance to us, and we apologize for any inconvenience this incident may cause you.

What Information Was Involved?

The personal information involved may have included your name, address, Social Security number, debit and/or credit card information, driver's license number, and/or health insurance information.

What We Are Doing

We are taking several steps to further strengthen and enhance our information security controls and procedures, including working with independent third party security consultants.

In addition, we are offering identity theft protection services through IDX, a data breach and recovery services vendor retained by AireSpring. IDX identity protection services include: [24 months] of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and ID theft recovery services. These services are being offered to comply with our legal obligations, but otherwise as a courtesy and at no cost to you.

What You Can Do

We encourage you to contact IDX with any questions and to enroll in the free identity protection services by calling (833) 664-2023 or going to <https://app.idx.us/account-creation/protect> and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is September 9, 2021.

You should remain vigilant against identity theft, and we recommend that you review your bank or credit card statements carefully for unauthorized charges. If you do discover fraudulent charges, you should contact the fraud department at your bank or credit card company, and we recommend that you cancel your card, and request that a new one be issued.

If you are an employee or former employee and received health insurance through AireSpring, we also recommend that you carefully review and compare any explanation-of-benefits (“EOB”) documents from your insurer against your own records. If the date of service, name of your provider, or service provided don't match the care you or another insured individual received, or there is other suspicious activity, call your health insurer and report the problem.

Enclosed is an “Information about Identity Theft Protection” guide, which describes recommendations by the Federal Trade Commission regarding identity theft protection and details on how to place a fraud alert or a security freeze on your credit file. If you choose to place a fraud alert, we recommend you do this after activating your credit monitoring service with IDX.

For More Information

We are taking this matter very seriously and apologize for any inconvenience that it may cause. Please call (833) 664-2023 or go to <https://app.idx.us/account-creation/protect> for assistance or for any additional questions you may have.

Sincerely,

Airespring, Inc.

(Enclosure)

Information about Identity Theft Protection

We recommend that you regularly review statements from your accounts and periodically obtain your credit report from one or more of the national credit reporting companies. You may obtain a free copy of your credit report online at www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by mailing an Annual Credit Report Request Form (available at www.annualcreditreport.com) to: Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA, 30348-5281. You may also purchase a copy of your credit report by contacting one or more of the three national credit reporting agencies listed below.

Equifax P.O. Box 740241 Atlanta, GA 30374-0241 800-685-1111 www.equifax.com	Experian P.O. Box 9532 Allen, TX 75013 888-397-3742 www.experian.com	TransUnion P.O. Box 6790 Fullerton, CA 92834-6790 800-916-8800 www.transunion.com
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You should remain vigilant with respect to reviewing your account statements and credit reports, and you should promptly report any suspicious activity or suspected identity theft to us and to the proper law enforcement authorities, including local law enforcement, the Massachusetts Office of the Attorney General, and/or the Federal Trade Commission ("FTC"). You may contact the FTC or Massachusetts regulatory authorities to obtain additional information about avoiding and protecting against identity theft: Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW, Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft.

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

Fraud Alerts: There are also two types of fraud alerts that you can place on your credit report to put your creditors on notice that you may be a victim of fraud: an initial alert and an extended alert. You may ask that an initial fraud alert be placed on your credit report if you suspect you have been, or are about to be, a victim of identity theft. An initial fraud alert stays on your credit report for at least one year. You may have an extended alert placed on your credit report if you have already been a victim of identity theft with the appropriate documentary proof. An extended fraud alert stays on your credit report for seven years. You can place a fraud alert on your credit report by contacting any of the three national credit reporting agencies at the toll-free numbers listed below:

Equifax 800-525-6285	Experian 888-397-3742	TransUnion 800-680-7289
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Credit Freezes: Massachusetts law also allows consumers to place a security freeze on their credit reports. A security freeze prohibits a credit reporting agency from releasing any information from a consumer's credit report without written authorization. However, please be aware that placing a security freeze on your credit report may delay, interfere with, or prevent the timely approval of any requests you make for new loans, credit mortgages, employment, housing or other services.

A credit reporting agency cannot charge you to place, lift or remove a security freeze. To place a security freeze on your credit report, you must send a written request to each of the three major consumer reporting agencies: Equifax (www.equifax.com); Experian (www.experian.com); and TransUnion (www.transunion.com), either online or by regular, certified, or overnight mail at the addresses below:

Equifax Security Freeze P.O. Box 105788 Atlanta, GA 30348
Experian Security Freeze P.O. Box 9554 Allen, TX 75013
Trans Union Security Freeze Fraud Victim Assistance Department P.O. Box 2000 Chester, PA 19022-2000

In order to request a security freeze, you will need to provide the following information:

1. Your full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security Number;
3. Date of birth;
4. If you have moved in the past five (5) years, provide the addresses where you have lived over the prior five years;
5. Proof of current address such as a current utility bill or telephone bill;
6. A legible photocopy of a government issued identification card (state driver's license or ID card, military identification, etc.)
7. If you are a victim of identity theft, include a copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft;

The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus must also send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both that can be used by you to authorize the removal or lifting of the security freeze.

To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit reporting agencies online or by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. The credit reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

To remove the security freeze, you must send a written request to each of the three credit bureaus online or by mail and include proper identification (name, address, and social security number) and the PIN number or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.