



21668

<<Date>> (Format: Month Day, Year)

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

**RE: Important Security Notification. Please read this entire letter.**

Dear <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>:

I am writing to inform you of a data security incident experienced by Martin Energy Group Services, LLC ("Martin") that may have involved your personal information described below.

Martin takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you of this incident, to offer information about steps that can be taken to help protect your information, and to let you know about complimentary identity monitoring services that we are offering you through Kroll.

I sincerely apologize for any concern that this incident may cause you. Let me reassure you that Martin is fully committed to supporting you.

**What Happened:**

On or about January 25, 2021, Martin became aware of a potential compromise to three of its email accounts. Upon discovery, Martin performed a password reset for the affected account and swiftly engaged a team of third-party forensic experts to investigate. After a thorough investigation, Martin determined that this incident may have allowed access to your name in combination with your <<b2b\_text\_1(DataElements)>>.

Although the forensic investigation could not rule out the possibility that an unknown third-party actor may have accessed certain email inboxes, there is no indication that any of your information stored within the accounts was actually viewed or has been misused in any manner. However, we are providing this notification to you out of an abundance of caution and so that you may diligently monitor your personal information and resources. We take great care in the security of our technology systems and regret that this incident has occurred.

**What We Are Doing:**

Martin has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Martin is similar to experiences by other companies across a range of industries. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. We retained a third-party forensic firm to conduct a thorough investigation and are offering you complimentary identity monitoring services.

**Credit Monitoring:**

As a safeguard, we have arranged for you to activate, at no cost to you, in an online identity monitoring service for 18 months. Due to privacy laws, we cannot register you directly. Additional information regarding how to activate the complimentary identity monitoring service is enclosed.

**What You Can Do:**

In addition to activating in the complimentary identity monitoring service detailed within, we recommend that you remain vigilant in regularly reviewing and monitoring all of your account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on any of your accounts, please promptly change your password and take additional steps to protect your account, and notify your financial institution or company if applicable. Additionally, please report any suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to help protect yourself against fraud and identity theft.

**For More Information:**

Should you have questions or concerns regarding this matter, please do not hesitate to call our designated assistance number at 1-XXX-XXX-XXXX Monday through Friday between 8:00 am and 5:30 pm Central Time, excluding major US holidays.

Martin Energy Group has no relationship more important or more meaningful than the one we share with you. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

*Kevin M. Atwell*

Kevin M. Atwell  
Chief Financial Officer

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

### Activate Identity Monitoring Services

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your identity monitoring services.

*You have until September 26, 2021 to activate your identity monitoring services.*

Membership Number: <<Member ID>>

### Monitor Your Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your credit reports/ account statements for suspicious activity and to detect errors. Under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any of the three credit reporting bureaus listed below.

As an alternative to a fraud alert, you have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without your express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a credit freeze, you will need to provide the following information:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth;
4. Address for the prior two to five years;
5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft, if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

<b>TransUnion</b> 1-800-680-7289 <a href="http://www.transunion.com">www.transunion.com</a>	<b>Experian</b> 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a>	<b>Equifax</b> 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a>
<b>TransUnion Fraud Alert</b> P.O. Box 2000 Chester, PA 19016-2000	<b>Experian Fraud Alert</b> P.O. Box 9554 Allen, TX 75013	<b>Equifax Fraud Alert</b> P.O. Box 105069 Atlanta, GA 30348-5069
<b>TransUnion Credit Freeze</b> P.O. Box 160 Woodlyn, PA 19094	<b>Experian Credit Freeze</b> P.O. Box 9554 Allen, TX 75013	<b>Equifax Credit Freeze</b> P.O. Box 105788 Atlanta, GA 30348-5788

### Additional Information

You can further educate yourself regarding identity theft, fraud alerts, credit freezes, and the steps you can take to protect your personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.



## **TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES**

You have been provided with access to the following services from Kroll:

### **Single Bureau Credit Monitoring**

You will receive alerts when there are changes to your credit data—for instance, when a new line of credit is applied for in your name. If you do not recognize the activity, you'll have the option to call a Kroll fraud specialist, who will be able to help you determine if it is an indicator of identity theft.

### **Fraud Consultation**

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

### **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

Kroll's activation website is only compatible with the current version or one version earlier of Chrome, Firefox, Safari and Edge.

To receive credit services, you must be over the age of 18 and have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file.



<<Date>> (Format: Month Day, Year)

Parent/Guardian of

<<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>  
<<address\_1>>  
<<address\_2>>  
<<city>>, <<state\_province>> <<postal\_code>>  
<<country>>

**RE: Important Security Notification. Please read this entire letter.**

Dear Parent/Guardian of <<first\_name>> <<middle\_name>> <<last\_name>> <<suffix>>:

I am writing to inform you of a data security incident experienced by Martin Energy Group Services, LLC ("Martin") that may have involved your minor's personal information described below.

Martin takes the privacy and security of all information very seriously. While we have no evidence to suggest that any of the impacted information was viewed or misused during this incident, it is crucial that we be as supportive and transparent as possible. That is why I am writing to inform you and your minor of this incident, to offer information about steps that can be taken to help protect your minor's information, and to let you know about complimentary identity monitoring services that we are offering your minor through Kroll.

I sincerely apologize for any concern that this incident may cause you and your minor. Let me reassure you that Martin is fully committed to supporting you.

**What Happened:**

On or about January 25, 2021, Martin became aware of a potential compromise to three of its email accounts. Upon discovery, Martin performed a password reset for the affected account and swiftly engaged a team of third-party forensic experts to investigate. After a thorough investigation, Martin determined that this incident may have allowed access to your minor's name in combination with their <<b2b\_text\_1(DataElements)>>.

Although the forensic investigation could not rule out the possibility that an unknown third-party actor may have accessed certain email inboxes, there is no indication that any of your minor's information stored within the accounts was actually viewed or has been misused in any manner. However, we are providing this notification to you out of an abundance of caution and so that you may diligently monitor your minor's personal information and resources. We take great care in the security of our technology systems and regret that this incident has occurred.

**What We Are Doing:**

Martin has taken every step necessary to address the incident and is committed to fully protecting all of the information that you have entrusted to us. Unfortunately, network intrusions have become more common and this incident experienced by Martin is similar to experiences by other companies across a range of industries. Upon learning of this incident, we immediately secured the affected accounts, reset passwords, and took steps to enhance the security of all information to help prevent similar incidents from occurring in the future. We retained a third-party forensic firm to conduct a thorough investigation and are offering you complimentary identity monitoring services.

**Credit Monitoring:**

As a safeguard, we have arranged for you to activate, at no cost to you, in an online identity monitoring service for 18 months. Due to privacy laws, we cannot register you directly. Additional information regarding how to activate the complimentary identity monitoring service is enclosed.

**What You Can Do:**

In addition to activating your minor's 18 months of complimentary identity monitoring service detailed within, we also encourage you to review the enclosed "*Steps You Can Take to Help Protect Your Minor's Information*" for additional resources available to you. We recommend that you remain vigilant in regularly reviewing and monitoring any of your minor's account statements and credit history to guard against any unauthorized transactions or activity. If you discover any suspicious or unusual activity on any of your minor's accounts, please promptly change your password and take additional steps to protect their account, and notify their financial institution or company if applicable. Additionally, please report any suspicious incidents to local law enforcement and/or your State Attorney General. We have provided additional information below, which contains more information about steps you can take to help protect yours minor against fraud and identity theft.

**For More Information:**

Should you have questions or concerns regarding this matter, please do not hesitate to call our designated assistance number at 1-XXX-XXX-XXXX Monday through Friday between 8:00 am and 5:30 pm Central Time, excluding major US holidays.

Martin Energy Group has no relationship more important or more meaningful than the one we share with you and your minor. I want to personally express my deepest regret for any worry or inconvenience that this incident may cause you.

Sincerely,

*Kevin M. Atwell*

Kevin M. Atwell  
Chief Financial Officer

## STEPS YOU CAN TAKE TO HELP PROTECT YOUR MINOR'S INFORMATION

### Activate Minor Identity Monitoring Services

Visit <https://enroll.krollmonitoring.com> to activate and take advantage of your Minor Identity Monitoring services.

*You have until September 26, 2021 to activate your Minor Identity Monitoring services.*

Membership Number: <<Member ID>>

### Monitor Accounts

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your minor's account statement for suspicious activity and to detect errors.

Although minors under the age of 18 typically do not have a credit report, under U.S. law, you are entitled to one free credit report annually from each of the three major credit reporting bureaus, TransUnion, Experian, and Equifax. To order your free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call 1-877-322-8228. Once you receive your credit report, review it for discrepancies and identify any accounts you did not open or inquiries from creditors that you did not authorize. If you have questions or notice incorrect information, contact the credit reporting bureau.

You have the right to place a "security freeze" on the file, which will prohibit a credit bureau from releasing information in the credit file without your express authorization. Pursuant to federal law, you cannot be charged to place or lift a security freeze on a credit file. To request a security freeze for your minor, you will need to provide the following information for both you and your minor:

1. Full name (including middle initial as well as Jr., Sr., III, etc.);
2. Social Security number;
3. Date of birth; and
4. Address for the prior two to five years.

Include for your identification:

5. Proof of current address, such as a current utility or telephone bill;
6. A legible photocopy of a government-issued identification card (e.g., state driver's license or identification card); and
7. Proof that you are the parent or legal guardian of the minor.

Include for you minor's identification:

8. A copy of your minor's Social Security card and
9. A copy of your minor's birth certificate.

Should you wish to place a security freeze, please contact the three major credit reporting bureaus listed below:

<b>TransUnion</b> 1-800-680-7289 <a href="http://www.transunion.com">www.transunion.com</a>	<b>Experian</b> 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a>	<b>Equifax</b> 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a>
<b>TransUnion Security Freeze</b> P.O. Box 160 Woodlyn, PA 19094	<b>Experian Security Freeze</b> P.O. Box 9554 Allen, TX 75013	<b>Equifax Security Freeze</b> P.O. Box 105788 Atlanta, GA 30348

### Additional Information

You can further educate yourself regarding identity theft, security freezes, and the steps you can take to protect your minor's personal information by contacting the credit reporting bureaus, the Federal Trade Commission (FTC), or your state Attorney General. The FTC also encourages those who discover that their information has been misused to file a complaint with them. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.

You have the right to file a police report if you ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, you will likely need to provide some proof that you or your minor have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement, your state Attorney General, and the FTC. This notice has not been delayed by law enforcement.



## TAKE ADVANTAGE OF YOUR IDENTITY MONITORING SERVICES

You have been provided with access to the following services from Kroll:

### **Minor Identity Monitoring**

Minor Identity Monitoring detects when names, addresses, and credit information is associated with your child's Social Security number. An alert will be sent to you when activity is detected. The presence of a credit file may be an indicator of identity theft or fraud for children who, as minors, should not have a credit history.

### **Fraud Consultation**

You have unlimited access to consultation with a Kroll fraud specialist. Support includes showing you the most effective ways to protect your identity, explaining your rights and protections under the law, assistance with fraud alerts, and interpreting how personal information is accessed and used, including investigating suspicious activity that could be tied to an identity theft event.

### **Identity Theft Restoration**

If you become a victim of identity theft, an experienced Kroll licensed investigator will work on your behalf to resolve related issues. You will have access to a dedicated investigator who understands your issues and can do most of the work for you. Your investigator will be able to dig deep to uncover the scope of the identity theft, and then work to resolve it.

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