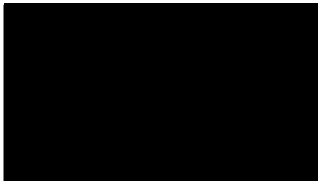


June 16, 2021

Computershare
150 Royall Street
Canton Massachusetts 02021
www.computershare.com



Dear [REDACTED]:

As a follow-up to your discussion with our affiliate, Georgeson Securities, LLC on June 8, 2021, we are writing to you regarding the delivery of your completed Claim Form to an erroneous address.

After reviewing the incident, we concluded that [REDACTED] name, address, and Social Security Number were viewed by an unrelated individual when documents submitted to our affiliate, Georgeson, were mailed back to an incorrect address. We concluded this was a result of human error and apologize for the inconvenience this matter has caused.

To help protect your identity, we are offering a complimentary one-year membership in Experian's IdentityWorks. This product provides you with identity protection, credit reports and monitoring, identity theft insurance, and identity restoration. To activate your memberships and start monitoring your personal information please follow the steps below:

- **Visit** the Experian IdentityWorks website to enroll: <https://www.experianidworks.com/credit>
- Provide your **activation codes** (one per person): [REDACTED]
- Ensure that you **enroll by: September 30, 2021** (Your code will not work after this date.)

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 1-877-890-9332 by **September 30, 2021**. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity protection and restoration services by Experian.

Additionally, please review the enclosures for additional information about identity theft prevention, including placing a freeze on your consumer credit reports.

Computershare takes the protection of your personal information very seriously. We sincerely regret any inconvenience or concern caused by this incident. Should you have any questions, please contact me directly at 1-781-575-3451. You may also contact Computershare toll-free at 1-800-317-4454.

Sincerely,

Kate Son


Compliance Assurance & Advisory Officer

Enclosure: Additional Actions to Help Reduce your Chances of Identity Theft

cc: MA Attorney General, Director of Consumer Affairs and Business Regulation

ADDITIONAL DETAILS REGARDING YOUR 12 MONTH EXPERIAN IDENTITYWORKS MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks.

You can contact Experian **immediately** regarding any fraud issues, and have access to the following features once you enroll in Experian IdentityWorks:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian file for indicators of fraud.
- **Identity Restoration:** Identity Restoration agents are immediately available to help you address credit and non-credit related fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high-level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to the enclosure "Additional Actions to Help Reduce Your Chances of Identity Theft" for this information.

* Offline members will be eligible to call for additional reports quarterly after enrolling

** Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of American International Group, Inc. (AIG). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions

ADDITIONAL ACTIONS TO HELP REDUCE YOUR CHANCES OF IDENTITY THEFT

Right to Request a Police Report and Credit Reports and Security Freezes

- Massachusetts law also gives you the right to request a police report, if one has been filed, and the right to request that a security freeze be placed on your credit reports. As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained and request that the card or account be closed. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).
- To file a complaint with the FTC, go to www.ftc.gov/idtheft or call 1-877-ID-THEFT (877-438-4338). Complaints filed with the FTC will be added to the FTC's Identity Theft Data Clearinghouse, which is a database made available to law enforcement agencies.
- You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies.
- Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report is provided below:

Equifax	Experian	TransUnion
(800) 685-1111 www.equifax.com P.O. Box 74024 Atlanta, GA 30374	(888) 397-3742 www.experian.com P.O. Box 9532 Allen, TX 75013	(800) 916-8800 www.transunion.com P.O. Box 6790 Fullerton, CA 92834

- When you receive your credit reports, look them over carefully. Look for accounts you did not open. Look for inquiries from creditors that you did not initiate, and look for personal information, such as home address and Social Security number, that is not accurate. If you see anything you do not understand, call the credit reporting agency at the telephone number provided on the report. When you review your credit card statements, look for charges you did not authorize and report these to your credit card issuer for investigation.
- If you do find suspicious activity on your credit reports, call your local police or sheriff's office and file a police report of identity theft. Obtain a copy of the police report as you may need to give copies of the police report to creditors to clear up your records.
- A security freeze is designed to prevent credit, loans and services from being approved in your name without your consent. Using a security freeze, however, may delay your ability to obtain credit or prevent the timely approval of any requests you make for new loans, employment, housing or other services.
- To place a security freeze on your credit report, you may call or send a written request to each of the three major consumer reporting agencies by regular, certified or overnight mail at the addresses below:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion Security Freeze
Fraud Victim Assistance
P.O. Box 6790
Fullerton, CA 92834

- In order to request a security freeze, you may need to provide the following information:
 - ✓ Your full name (including middle initial, as well as Jr., Sr., II, III, etc.)
 - ✓ Social Security Number
 - ✓ Date of birth
 - ✓ If you have moved in the past five (5) years, provide the addresses where you have lived over the past five (5) years
 - ✓ Proof of current address, such as a current utility bill or telephone bill
 - ✓ A legible photocopy of a government-issued identification card (state driver's license or ID card, military identification, etc.)
 - ✓ If you are a victim of identity theft, include a copy of a police report, investigative report, or complaint to a law enforcement agency concerning identity theft

- The credit reporting agencies have three (3) business days after receiving your request to place a security freeze on your credit report. The credit bureaus also must send written confirmation to you within five (5) business days and provide you with a unique personal identification number (PIN) or password, or both, that can be used by you to authorize the removal or lifting of the security freeze.

- To lift the security freeze in order to allow a specific entity or individual access to your credit report, you must call or send a written request to the credit-reporting agencies by mail and include proper identification (name, address and Social Security number) and the PIN or password provided to you when you placed the security freeze as well as the identities of those entities or individuals you would like to receive your credit report or the specific period of time you want the credit report available. This cannot be done by telephone. The credit-reporting agencies have three (3) business days after receiving your request to lift the security freeze for those identified entities or for the specified period of time.

- To remove the security freeze, you must send a written report to each of the three credit bureaus by mail and include proper identification (name, address, Social Security number) and the PIN or password provided to you when you placed the security freeze. The credit bureaus have three (3) business days after receiving your request to remove the security freeze.