# Nevada Restaurant Services, Inc.

PO Box 4129 Everett WA 98204

**ENDORSE** 

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NAME ADDRESS1 ADDRESS2 CSZ COUNTRY

**BREAK** 

Additional 21738

To Enroll, Please Call: 1-833-909-3914 Or Visit:

https://response.idx.us/nrs
Enrollment Code: <<XXXXXXXX>>>

August 4, 2021



#### Re: Notice of Data Incident

Dear <<First Name>> <<Last Name>>:

Nevada Restaurant Services ("NRS") writes to make you aware of an incident that may affect the privacy of some of your information. We take this incident seriously and are providing you with steps you may take to better protect yourself, should you wish to do so. Our investigation determined that your information was affected. This information included your [Variable Text 2], and name.

We have security measures in place to protect the information in our care, and we have worked to add further safeguards to our environment. Following this incident, we took immediate steps to enhance the security of our environment. As an added precaution, we are also offering you complimentary access to 24 months of credit monitoring and identity theft restoration services, through IDX. We are not able to activate these services on your behalf, so you will need to enroll yourself if you wish to take advantage of these services. Please review the instructions contained in the attached *Steps You Can Take to Help Protect Your Information* for additional information on these services.

We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. We also encourage you to enroll in the complimentary credit and identity monitoring services we are offering. Please also review the enclosed *Steps You Can Take To Help Protect Your Information* for instruction on how to enroll, as well as additional steps you may take to better protect against the possibility of identity theft and fraud, should you feel it is appropriate to do so.

We understand that you may have questions about this incident that are not addressed in this letter. If you have additional questions, please call 1-833-909-3914 between the hours of 6:00 a.m. and 6:00 p.m., Pacific Time, Monday through Friday. We sincerely regret any inconvenience or concern this incident may cause.

Sincerely,

Nevada Restaurant Services, Inc.

### STEPS YOU CAN TAKE TO HELP PROTECT YOUR INFORMATION

## **Enroll in Credit and Identity Monitoring**

To enroll, please call 1-833-909-3914 or visit <a href="https://response.idx.us/nrs">https://response.idx.us/nrs</a> and follow the instruction provided. You will need your unique enrollment code to enroll and found above.

- Activate the credit monitoring provided as part of your IDX identity protection membership. The monitoring included in the membership must be activated to be effective. Note: You must have established credit and access to a computer and the internet to use this service. If you need assistance, IDX will be able to assist you. Please note the deadline to enroll is October 1, 2021.
- Contact IDX at 1-833-909-3914 to gain additional information about this event and speak with knowledgeable representatives about the appropriate steps to take to protect your credit identity.

If you discover any suspicious items and have enrolled in IDX identity protection, notify them immediately by calling or by logging into the IDX website and filing a request for help.

If you file a request for help or report suspicious activity, you will be contacted by a member of the IDX Care team who will help you determine the cause of the suspicious items. If you fall victim to identity theft, you will be assigned an ID Care Specialist who will work on your behalf to identify, stop and reverse the damage quickly.

## Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order your free credit report, visit <a href="https://www.annualcreditreport.com">www.annualcreditreport.com</a> or call, toll-free, 1-877-322-8228. You may also directly contact the three major credit reporting bureaus listed below to request a free copy of your credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer's credit file with the credit reporting bureau. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If you are a victim of identity theft, you are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should you wish to place a fraud alert, please contact any one of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in your name without your consent. However, you should be aware that using a credit freeze to take control over who gets access to the personal and financial information in your credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application you make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, you cannot be charged to place or lift a credit freeze on your credit report. To request a security freeze, you will need to provide the following information:

- 1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
- 2. Social Security number;
- 3. Date of birth:
- 4. Addresses for the prior two to five years;
- 5. Proof of current address, such as a current utility bill or telephone bill;
- 6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
- 7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if you are a victim of identity theft.

Should you wish to place a fraud alert or credit freeze, please contact the three major credit reporting bureaus listed below:

| Equifax  | Experian   | TransUnion  |
|--|--|---|
| https://www.equifax.com/personal/credit-<br>report-services/     | https://www.experian.com/help/                         | https://www.transunion.com/credit-<br>help                |
| 888-298-0045   | 1-888-397-3742   | 833-395-6938  |
| Equifax Fraud Alert, P.O. Box 105069<br>Atlanta, GA 30348-5069   | Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013   | TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016  |
| Equifax Credit Freeze, P.O. Box 105788<br>Atlanta, GA 30348-5788 | Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013 | TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094 |

Under Massachusetts law, you have the right to obtain any police report filed in regard to this incident. If you are the victim of identity theft, you also have the right to file a police report and obtain a copy of it.

You can also further educate yourself regarding identity theft, fraud alerts, security freezes, and the steps you can take to protect yourself, by contacting the consumer reporting agencies, your state Attorney General, or the Federal Trade Commission (FTC). The Federal Trade Commission can be reached at: 600 Pennsylvania Avenue NW, Washington, DC 20580; <a href="www.identitytheft.gov">www.identitytheft.gov</a>; 1-877-ID-THEFT (877-438-4338); and TTY: 866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. You can also obtain further information on how to file such a complaint by way of the contact information listed above. Instances of known or suspected identity theft should also be reported to law enforcement, the FTC, and the Massachusetts Attorney General.

PCL XL error

Subsystem: GE\_VECTOR

Error: GEEmptyClipPath Warning: IllegalMediaSize